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Contract

Concierge services within Maidstone Borough Council Supported Housing

Maidstone Borough Council

F03: Contract award notice

Notice identifier: 2023/S 000-012277

Procurement identifier (OCID): ocids-h6vhtk-03ab7d

Published 28 April 2023, 12:25pm

Section I: Contracting authority

I.1) Name and addresses

Maidstone Borough Council

Maidstone House, Kings Street

Maidstone

ME15 6JQ

Contact

Miss Megan Hook

Email

megan.hook@tunbridgewells.gov.uk

Telephone

+44 1892554110

Country

United Kingdom

Region code

UKJ45 - Mid Kent

Internet address(es)

Main address

<http://www.maidstone.gov.uk/>

Buyer's address

<http://www.maidstone.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Concierge services within Maidstone Borough Council Supported Housing

Reference number

DN657750

II.1.2) Main CPV code

- 79710000 - Security services

II.1.3) Type of contract

Services

II.1.4) Short description

Maidstone Borough Council (MBC) is looking to procure overnight staff cover at our supported housing projects across the district of Maidstone, being primarily based at Trinity – a former church on Church Street in the centre of town, with an adjacent small Supported Housing project – next door in Marsham Street.

The service will provide overnight concierge cover for the above two housing projects and an ad-hoc roaming service across the other sites in Maidstone – most notably Aylesbury House on London Road a 12 bed shared site, plus our other street properties which are used for temporary accommodation.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £185,055

II.2) Description

II.2.2) Additional CPV code(s)

- 79710000 - Security services

II.2.3) Place of performance

NUTS codes

- UKJ45 - Mid Kent

II.2.4) Description of the procurement

Maidstone Borough Council (MBC) is looking to procure overnight staff cover at our supported housing projects across the district of Maidstone, being primarily based at Trinity – a former church on Church Street in the centre of town, with an adjacent small Supported Housing project – next door in Marsham Street.

The service will provide overnight concierge cover for the above two housing projects and an ad-hoc roaming service across the other sites in Maidstone – most notably Aylesbury House on London Road a 12 bed shared site, plus our other street properties which are used for temporary accommodation.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50%

Quality criterion - Name: Interview / Weighting: 10%

Cost criterion - Name: Cost / Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-005441](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 April 2023

V.2.2) Information about tenders

Number of tenders received: 14

Number of tenders received from SMEs: 11

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

TMS Protection

Ashford

Country

United Kingdom

NUTS code

- UKJ45 - Mid Kent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £185,055

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Maidstone Borough Council

Maidstone

Country

United Kingdom