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Contract

Pan Essex Domestic Abuse Services

Essex County Council
Southend City Council
Thurrock Council
Police, Fire and Crime Commissioner

F03: Contract award notice
Notice identifier: 2025/S 000-012274
Procurement identifier (OCID): ocds-h6vhtk-04b205
Published 1 April 2025, 2:12pm

Section I: Contracting authority

I.1) Name and addresses

Essex County Council

County Hall, Market Road

Chelmsford

CM1 1QH

Contact

Ms Isabelle Clarke

Email

Isabelle.Clarke@essex.gov.uk

Telephone

+44 333

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

<https://www.essex.gov.uk/>

Buyer's address

<https://www.essex.gov.uk/>

I.1) Name and addresses

Southend City Council

Civic Centre, Victoria Road

Southend on Sea

SS2 6ER

Contact

Michelle McMenemy

Email

michellemcmenemy@southend.gov.uk

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

www.southend.gov.uk

I.1) Name and addresses

Thurrock Council

Civic Offices, New Road

Grays

RM17 6SL

Contact

Mark Livermore

Email

mlivermore@thurrock.gov.uk

Country

United Kingdom

Region code

UKH32 - Thurrock

Internet address(es)

Main address

www.thurrock.gov.uk

I.1) Name and addresses

Police, Fire and Crime Commissioner

Kelvedon Park, London Road

Witham

CM8 3HB

Contact

Greg Myddelton

Email

greg.myddelton@essex.police.uk

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

www.essex.pfcc.police.uk

I.2) Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Pan Essex Domestic Abuse Services

Reference number

DN749102

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Essex County Council ("The Council"), Thurrock Council, Southend-on-Sea City Council and the Police, Fire and Crime Commissioner have come together in collaboration to redesign the Domestic Abuse service offer for the people of Essex. This collaborative approach also includes conjoint working to ensure a joined up approach to responding to incidents of domestic abuse within Essex. Our initial funding envelope is £25 million over the lifetime of the contract and is distributed across the lots based on forecasted demand data.

In addition, the budgetary projections for this service incorporate flexibility to respond to increased demand depending on the availability of potential additional external funding amounting to £20 million during the lifetime of the contract. For the avoidance of any further doubt, any additional funding will be in line with the rates and costings set out within the tender of awarded bidders. Please be advised that the Council is unable to guarantee access to any additional funding at the point of tender and any variation of the stated contract value for this procurement remains subject to further internal governance at the Council's sole discretion.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £25,487,290 / Highest offer: £55,500,000 taken into consideration

II.2) Description

II.2.1) Title

Central Point of Contact

Lot No

1

II.2.2) Additional CPV code(s)

- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

II.2.4) Description of the procurement

The purpose of the CPOC is to provide specialist domestic abuse needs and risks assessments and expert information, advice and guidance and where needed, onwards referral to support for adult victims and perpetrators.

A victim is a person who is experiencing / have experienced domestic abuse.

A perpetrator is a person who purposefully causes harm to another person or allow for harm

to be done to another person.

The CPOC is for anyone 16 years+ from Southend, Essex or Thurrock

II.2.5) Award criteria

Quality criterion - Name: Technical (Quality) Questions / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

The Authority may, at its sole discretion, extend the Term by a further period or periods up to 12 (twelve) months (the Extension Periods) by giving not less than 3 months' written notice prior to the expiry of the Term (as extended from time to time) provided that such extensions shall not exceed 24 (twenty four) months in total.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Community/IDVA and Support in Safe Accommodation North

Lot No

2

II.2.2) Additional CPV code(s)

- 85311000 - Social work services with accommodation

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

II.2.4) Description of the procurement

Support in safe accommodation for adult and child victims in an emergency or crisis through

the provision of relevant safe accommodation, such as refuge, dispersed units and move on

accommodation.

Community based support for victims (child and adult), which will also include support from

specialist Independent Domestic Violence Advisors (IDVAs).

Lot 2 – Support for adults and children in the community (including IDVA) and support for victims (adults and dependent children) in Safe Accommodation – NORTH / MID (covers the

geographical (District, City, and Borough Council) areas of: Colchester, Tendring, Maldon, Braintree, Uttlesford, Chelmsford).

II.2.5) Award criteria

Quality criterion - Name: Technical (Quality) Questions / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

The Authority may, at its sole discretion, extend the Term by a further period or periods up to 12 (twelve) months (the Extension Periods) by giving not less than 3 months' written notice prior to the expiry of the Term (as extended from time to time) provided that such extensions shall not exceed 24 (twenty four) months in total.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Community/IDVA and Support in Safe Accommodation South

Lot No

3

II.2.2) Additional CPV code(s)

- 85311000 - Social work services with accommodation

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

II.2.4) Description of the procurement

Support in safe accommodation for adult and child victims in an emergency or crisis through

the provision of relevant safe accommodation, such as refuge, dispersed units and move on

accommodation.

Community based support for victims (child and adult), which will also include support from

specialist Independent Domestic Violence Advisors (IDVAs).

Lot 3 – Support for adults and children in the community (including IDVA) and support for

victims (adults and dependent children) in Safe Accommodation - SOUTH / WEST (covers

the geographical (District, City, Borough and Unitary Council) areas of: Southend, Thurrock,

Harlow, Epping Forest, Basildon, Brentwood, Rochford, Castle Point).

II.2.5) Award criteria

Quality criterion - Name: Technical (Quality) Questions / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

The Authority may, at its sole discretion, extend the Term by a further period or periods up to 12 (twelve) months (the Extension Periods) by giving not less than 3 months' written notice prior to the expiry of the Term (as extended from time to time) provided that such extensions shall not exceed 24 (twenty four) months in total.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Pan Essex Perpetrator Service

Lot No

4

II.2.2) Additional CPV code(s)

- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

II.2.4) Description of the procurement

The PEDACC wants to maximise the opportunity for perpetrators of domestic abuse, people

impacted by domestic abuse and those supporting people impacted by domestic abuse to

be

able to access a SET wide Central Point of Contact and domestic abuse support services that

are delivered in their local areas.

II.2.5) Award criteria

Quality criterion - Name: Technical (Quality) Questions / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

The Authority may, at its sole discretion, extend the Term by a further period or periods up to 12 (twelve) months (the Extension Periods) by giving not less than 3 months' written notice prior to the expiry of the Term (as extended from time to time) provided that such extensions shall not exceed 24 (twenty four) months in total.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-034927](#)

Section V. Award of contract

Lot No

1

Title

Central Point of Contact

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 December 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ending Violence in Essex

Chapter House Haven Road

Colchester Essex

CO2 8HT

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,010,000

Section V. Award of contract

Lot No

2

Title

Community/IDVA and Support in Safe Accommodation North

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 December 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ending Violence in Essex

Chapter House Haven Road

Colchester Essex

CO2 8HT

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £9,760,000

Section V. Award of contract

Lot No

3

Title

Community/IDVA and Support in Safe Accommodation South

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 December 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ending Violence in Essex

Chapter House Haven Road

Colchester Essex

CO2 8HT

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £12,327,290

Section V. Award of contract

Lot No

4

Title

Pan Essex Perpetrator Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 December 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Cranstoun Services LTD

Thames Mews , Portsmouth Road, Esher

Surrey

KT10 9AD

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,379,380

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court Royal Court of Justice

Strand London

WC2A 2LL

Country

United Kingdom

