

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/012274-2025>

Contract

## **Pan Essex Domestic Abuse Services**

Essex County Council  
Southend City Council  
Thurrock Council  
Police, Fire and Crime Commissioner

F03: Contract award notice

Notice identifier: 2025/S 000-012274

Procurement identifier (OCID): ocds-h6vhtk-04b205

Published 1 April 2025, 2:12pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Essex County Council

County Hall, Market Road

Chelmsford

CM1 1QH

### **Contact**

Ms Isabelle Clarke

### **Email**

[Isabelle.Clarke@essex.gov.uk](mailto:Isabelle.Clarke@essex.gov.uk)

### **Telephone**

+44 333

**Country**

United Kingdom

**Region code**

UKH3 - Essex

**Internet address(es)**

Main address

<https://www.essex.gov.uk/>

Buyer's address

<https://www.essex.gov.uk/>

**I.1) Name and addresses**

Southend City Council

Civic Centre, Victoria Road

Southend on Sea

SS2 6ER

**Contact**

Michelle McMenemy

**Email**

[michellemcmenemy@southend.gov.uk](mailto:michellemcmenemy@southend.gov.uk)

**Country**

United Kingdom

**Region code**

UKH3 - Essex

## **Internet address(es)**

Main address

[www.southend.gov.uk](http://www.southend.gov.uk)

## **I.1) Name and addresses**

Thurrock Council

Civic Offices, New Road

Grays

RM17 6SL

## **Contact**

Mark Livermore

## **Email**

[mlivermore@thurrock.gov.uk](mailto:mlivermore@thurrock.gov.uk)

## **Country**

United Kingdom

## **Region code**

UKH32 - Thurrock

## **Internet address(es)**

Main address

[www.thurrock.gov.uk](http://www.thurrock.gov.uk)

## **I.1) Name and addresses**

Police, Fire and Crime Commissioner

Kelvedon Park, London Road

Witham

CM8 3HB

## **Contact**

Greg Myddelton

## **Email**

[greg.myddelton@essex.police.uk](mailto:greg.myddelton@essex.police.uk)

## **Country**

United Kingdom

## **Region code**

UKH3 - Essex

## **Internet address(es)**

Main address

[www.essex.pfcc.police.uk](http://www.essex.pfcc.police.uk)

## **I.2) Information about joint procurement**

The contract involves joint procurement

The contract is awarded by a central purchasing body

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Pan Essex Domestic Abuse Services

Reference number

DN749102

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Essex County Council ("The Council"), Thurrock Council, Southend-on-Sea City Council and the Police, Fire and Crime Commissioner have come together in collaboration to redesign the Domestic Abuse service offer for the people of Essex. This collaborative approach also includes conjoint working to ensure a joined up approach to responding to incidents of domestic abuse within Essex. Our initial funding envelope is £25 million over the lifetime of the contract and is distributed across the lots based on forecasted demand data.

In addition, the budgetary projections for this service incorporate flexibility to respond to increased demand depending on the availability of potential additional external funding amounting to £20 million during the lifetime of the contract. For the avoidance of any further doubt, any additional funding will be in line with the rates and costings set out within the tender of awarded bidders. Please be advised that the Council is unable to guarantee access to any additional funding at the point of tender and any variation of the stated contract value for this procurement remains subject to further internal governance at the Council's sole discretion.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £25,487,290 / Highest offer: £55,500,000 taken into consideration

## **II.2) Description**

### **II.2.1) Title**

Central Point of Contact

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85312000 - Social work services without accommodation

### **II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex

### **II.2.4) Description of the procurement**

The purpose of the CPOC is to provide specialist domestic abuse needs and risks assessments and expert information, advice and guidance and where needed, onwards referral to support for adult victims and perpetrators.

A victim is a person who is experiencing / have experienced domestic abuse.

A perpetrator is a person who purposefully causes harm to another person or allow for harm to be done to another person.

The CPOC is for anyone 16 years+ from Southend, Essex or Thurrock

### **II.2.5) Award criteria**

Quality criterion - Name: Technical (Quality) Questions / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 30

### **II.2.11) Information about options**

Options: Yes

Description of options

The Authority may, at its sole discretion, extend the Term by a further period or periods up to 12 (twelve) months (the Extension Periods) by giving not less than 3 months' written notice prior to the expiry of the Term (as extended from time to time) provided that such extensions shall not exceed 24 (twenty four) months in total.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Community/IDVA and Support in Safe Accommodation North

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85311000 - Social work services with accommodation

### **II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex

### **II.2.4) Description of the procurement**

Support in safe accommodation for adult and child victims in an emergency or crisis through

the provision of relevant safe accommodation, such as refuge, dispersed units and move on accommodation.

Community based support for victims (child and adult), which will also include support from specialist Independent Domestic Violence Advisors (IDVAs).

Lot 2 – Support for adults and children in the community (including IDVA) and support for victims (adults and dependent children) in Safe Accommodation – NORTH / MID (covers the geographical (District, City, and Borough Council) areas of: Colchester, Tendring, Maldon, Braintree, Uttlesford, Chelmsford).

### **II.2.5) Award criteria**

Quality criterion - Name: Technical (Quality) Questions / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 30

### **II.2.11) Information about options**

Options: Yes

Description of options

The Authority may, at its sole discretion, extend the Term by a further period or periods up to 12 (twelve) months (the Extension Periods) by giving not less than 3 months' written notice prior to the expiry of the Term (as extended from time to time) provided that such extensions shall not exceed 24 (twenty four) months in total.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**



Community/IDVA and Support in Safe Accommodation South

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85311000 - Social work services with accommodation

### **II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex

### **II.2.4) Description of the procurement**

Support in safe accommodation for adult and child victims in an emergency or crisis through the provision of relevant safe accommodation, such as refuge, dispersed units and move on accommodation.

Community based support for victims (child and adult), which will also include support from specialist Independent Domestic Violence Advisors (IDVAs).

Lot 3 – Support for adults and children in the community (including IDVA) and support for victims (adults and dependent children) in Safe Accommodation - SOUTH / WEST (covers the geographical (District, City, Borough and Unitary Council) areas of: Southend, Thurrock, Harlow, Epping Forest, Basildon, Brentwood, Rochford, Castle Point).

### **II.2.5) Award criteria**

Quality criterion - Name: Technical (Quality) Questions / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 30

### **II.2.11) Information about options**

Options: Yes

Description of options

The Authority may, at its sole discretion, extend the Term by a further period or periods up to 12 (twelve) months (the Extension Periods) by giving not less than 3 months' written notice prior to the expiry of the Term (as extended from time to time) provided that such extensions shall not exceed 24 (twenty four) months in total.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Pan Essex Perpetrator Service

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85312000 - Social work services without accommodation

### **II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex

### **II.2.4) Description of the procurement**

The PEDACC wants to maximise the opportunity for perpetrators of domestic abuse, people impacted by domestic abuse and those supporting people impacted by domestic abuse to be able to access a SET wide Central Point of Contact and domestic abuse support services that

are delivered in their local areas.

### **II.2.5) Award criteria**

Quality criterion - Name: Technical (Quality) Questions / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 30

### **II.2.11) Information about options**

Options: Yes

Description of options

The Authority may, at its sole discretion, extend the Term by a further period or periods up to 12 (twelve) months (the Extension Periods) by giving not less than 3 months' written notice prior to the expiry of the Term (as extended from time to time) provided that such extensions shall not exceed 24 (twenty four) months in total.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-034927](#)

---

## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Central Point of Contact

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Ending Violence in Essex

Chapter House Haven Road

Colchester Essex

CO2 8HT

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,010,000

---

## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Community/IDVA and Support in Safe Accommodation North

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Ending Violence in Essex

Chapter House Haven Road

Colchester Essex

CO2 8HT

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £9,760,000

---

### **Section V. Award of contract**

#### **Lot No**

3

#### **Title**

Community/IDVA and Support in Safe Accommodation South

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

23 December 2024

##### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Ending Violence in Essex

Chapter House Haven Road

Colchester Essex

CO2 8HT

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £12,327,290



---

## **Section V. Award of contract**

### **Lot No**

4

### **Title**

Pan Essex Perpetrator Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Cranstoun Services LTD

Thames Mews , Portsmouth Road, Esher

Surrey

KT10 9AD

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,379,380

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court Royal Court of Justice

Strand London

WC2A 2LL

Country

United Kingdom