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Award

Learning Management System

MHRA

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-012264

Procurement identifier (OCID): ocds-h6vhtk-05df57 ([view related notices](#))

Published 11 February 2026, 10:41 am

Scope

Reference

C334420

Description

The MHRA is looking to implement an all-in-one digital solution that combines the capabilities of Learning Experience platform and the administrative function of a Learning Management System. We are seeking a solution that would provide a “one stop shop” for the agency’s 1500 colleagues to be able to plan, identify, undertake and monitor both assigned learning as well as self-directed/paced learning and to support learner collaboration. The system should have the functionality to design and host content and be capable of scheduling and hosting in person learning via virtual classrooms. There is a corporate need to provide assurance through the capturing and maintenance of learner/learning records on learning undertaken and assessments successfully completed. The solution will be key to supporting our ambitions of becoming a learning organisation and our agency value of creating an environment where learning and innovation thrive.

The Agency is seeking to let a contract for a three-year period, with two twelve-month

optional extensions (for a total possible five-year contract term) to one Supplier .

Contract 1. C334420 Learning Management System

Supplier

- New Media Warehouse Ltd T/A Synergy Learning

Contract value

- £181,195 excluding VAT
- £217,434 including VAT

Above the relevant threshold

Award decision date

5 February 2026

Date assessment summaries were sent to tenderers

11 February 2026

Standstill period

- End: 20 February 2026

- 8 working days

Earliest date the contract will be signed

23 February 2026

Contract dates (estimated)

- 23 February 2026 to 23 February 2029
- Possible extension to 23 February 2031
- 5 years, 1 day

Description of possible extension:

Two options of twelve months each.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

Two options of twelve months each.

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom
-

Information about tenders

- 11 tenders received
 - 11 tenders assessed in the final stage:
 - 5 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 10 suppliers unsuccessful (details included for contracts over £5 million)
-

Procedure

Procedure type

Open procedure

Supplier

New Media Warehouse Ltd T/A Synergy Learning

- Companies House: NI055784

The Innovation Centre Queen's Road

Belfast

BT3 9DT

United Kingdom

Email: tenders@synergy-learning.com

Region: UKN06 - Belfast

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. C334420 Learning Management System

Contracting authority

MHRA

- Public Procurement Organisation Number: PJLJ-9824-VXPG

10 South Colonnade, Canary Wharf

London

E14 4PU

United Kingdom

Email: commercial@mhra.gov.uk

Website:

<https://www.gov.uk/government/organisations/medicines-and-healthcare-products-regulatory-agency>

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - central government