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Tender

## Home Oxygen Service

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F02: Contract notice

Notice identifier: 2023/S 000-012224

Procurement identifier (OCID): ocds-h6vhtk-03c4f0

Published 28 April 2023, 8:50am

## Section I: Contracting authority

### I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

4th Floor, Companies House, Cardiff

Cardiff

CF14 3UB

### Contact

Gareth Stallard

### Email

[Gareth.Stallard@wales.nhs.uk](mailto:Gareth.Stallard@wales.nhs.uk)

### Telephone

+44 2920903700

**Country**

United Kingdom

**NUTS code**

UKL - Wales

**Internet address(es)**

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk/home.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/home.html>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://etenderwales.bravosolution.co.uk/home.html>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Home Oxygen Service

Reference number

MED-OJEU-51002

#### **II.1.2) Main CPV code**

- 85111700 - Oxygen-therapy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Provision of a Home Oxygen Service within premises outside secondary care for patients registered with a General Practitioner (GP) that falls within a Health Board within NHS Wales, and patients travelling to Wales from other regions of the United Kingdom.

#### **II.1.5) Estimated total value**

Value excluding VAT: £75,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services
- 85111700 - Oxygen-therapy services

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

Health Boards, Trusts, and Special Health Authorities within NHS Wales including their successor organisations.

### **II.2.4) Description of the procurement**

The Home Oxygen Service provides a service to users in their own homes and other locations outside secondary care, and also supports users working and travelling outside the home through the provision of appropriate oxygen equipment. Health Boards have the responsibility for providing a Home Oxygen Service to patients. The services that are included in the contract include, but are not limited to:

- the provision of a customer contact centre,
- processing and delivery of Home Oxygen Order Form (HOOF) requests,
- supply and installation of equipment,
- training and guidance for service users and/or carers,
- managing oxygen supplies through replenishment of cylinders and Liquid Oxygen (LOX),
- reimbursement of electricity costs for concentrator users, and
- servicing and maintenance of equipment.

Suppliers must be able to deliver all aspects of the service and must support the service that they provide with a suite of reports that enable Health Boards to monitor the oxygen usage for their patients, and to be alerted when service users are not responsive to risk

assessments and maintenance. This is in addition to reports that support reconciliation.

The contractor must be able to deliver the service within the homes and other locations outside of secondary care locations relating to patients registered with General Practitioners (GP's) that fall within the Health Boards within NHS Wales, these Health Boards include the below and their successor organisations;

- Aneurin Bevan University Health Board
- Betsi Cadwaladr University Health Board
- Cardiff and Vale University Health Board
- Cwm Taf Morgannwg University Health Board
- Hywel Dda University Health Board
- Swansea Bay University Health Board
- Powys Teaching Health Board

The contractor will also be required to undertake the service in locations where patients from other parts of the United Kingdom travel to a location that falls within the remit of the Health Boards listed above.

### **II.2.5) Award criteria**

Quality criterion - Name: Qualification / Weighting: PASS/FAIL

Quality criterion - Name: Sustainable Procurement / Weighting: 10

Quality criterion - Name: Technical Ability / Weighting: 60

Price - Weighting: 30

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

84

This contract is subject to renewal

Yes

Description of renewals

option to extend for a further 36 months, to be decided by end of month 60

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

As detailed within the tender documents.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

As detailed within the tender documents and the proposed Terms and Conditions of Contract.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

2 June 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English, Welsh

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 1 January 2024

#### **IV.2.7) Conditions for opening of tenders**

Date

2 June 2023

Local time

12:00pm



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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

NHS Wales Shared Services Partnership (hosted by Velindre University NHS Trust), the Contracting Authority will be awarding this agreement for and on behalf of the organisations listed below, the contractor will be required to provide services and be able to work with these organisations to deliver the contract during the contract period.

- Aneurin Bevan University Health Board
- Betsi Cadwaladr University Health Board
- Cardiff and Vale University Health Board
- Cwm Taf Morgannwg University Health Board
- Hywel Dda University Health Board
- Swansea Bay University Health Board
- Powys Teaching Health Board
- Velindre University NHS Trust
- Public Health Wales NHS Trust
- Welsh Ambulance Services NHS Trust

-Digital Health Care Wales

-Health Education Improvement Wales

The proposed agreement will be awarded for a period of 7 years (84 months) with the option to extend for up to an additional 3 years (36 months).

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at

[https://www.sell2wales.gov.wales/search/search\\_switch.aspx?ID=130924](https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=130924)

(WA Ref:130924)

The buyer considers that this contract is suitable for consortia.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom