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Planning

Portfolio, programme and project management (PPM) solution

H M Revenue & Customs

F01: Prior information notice

Reducing time limits for receipt of tenders

Notice identifier: 2021/S 000-012224

Procurement identifier (OCID): ocds-h6vhtk-02b732

Published 1 June 2021, 7:30pm

Section I: Contracting authority

I.1) Name and addresses

H M Revenue & Customs

Customs House Annexe,20 Lower Thames Street

LONDON

EC3R6EE

Contact

Adam Garside

Email

adam.garside@hmrc.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/hm-revenue-customs/about/procurement>

Buyer's address

<https://www.gov.uk/government/organisations/hm-revenue-customs/about/procurement>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Portfolio, programme and project management (PPM) solution

II.1.2) Main CPV code

- 72212330 - Scheduling and productivity software development services

II.1.3) Type of contract

Services

II.1.4) Short description

HMRC's Transformation Group have identified a need to scale up portfolio, programme and project management (PPM) with the intention to be deployed over this and next financial year. This will aim to replace the existing landscape of central systems, Excel trackers and supporting manual activities that are prone to inconsistencies and error. A PPM solution will include the software needed to install the solution and add-on services such as integration will likely be sourced separately. The Authority seek a solution which will be vendor and technology agnostic in the form of a Commercial-Off-the-Shelf (COTS) package, yet it should still retain flexibility to be configurable to the Departments requirements. The scope of this procurement is intended to be an HMRC enterprise level solution.

The PPM solution requirement will consist of (subject to the refinement):

- a vendor/technology agnostic solution
- a license key application
- A COTS package

The functionality of a PPM is intended to include (subject to the refinement):

- Core portfolio, programme and project management workflows
- Portfolio creations/front door processes including Idea creation (business planning, scenario planning, investment funding and innovation management)

- Demand planning (capacity and resource)
- The ability to link Program and Project performance to Strategic Outcomes of HMRC via KPI's and other metrics of operational performance post deployment.
- Delivery management (status, dependency management, risk and issue management) monitored through near "real-time" configurable dashboards.
- Finance management (project costs, benefits mapping)
- Governance management (across a portfolio/programme or project)
- Ability to be interoperable with other HMRC solutions such as SAP and MicroSoft Project. Optional preference for other systems including, but not limited to Jira.

The PPM solution is required to remove inconsistencies in the current management of the portfolio, programmes and projects through the use of spread-sheets and manual activities which will aim to enhance strategy and delivery objectives.

II.1.5) Estimated total value

Value excluding VAT: £9,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48330000 - Scheduling and productivity software package

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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II.3) Estimated date of publication of contract notice

12 July 2021

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

HMRC

Salford

Country

United Kingdom