

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/012212-2025>

Contract

## **Provision of Counselling and Psychotherapy Services**

Govia Thameslink Rail (GTR)

F06: Contract award notice – utilities

Notice identifier: 2025/S 000-012212

Procurement identifier (OCID): ocids-h6vhtk-04b724

Published 1 April 2025, 12:05pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

Govia Thameslink Rail (GTR)

41-51 Grey Street, West End Lane, LONDON

Newcastle upon Tyne

NE1 6EE

#### **Contact**

Iwona Stachon

#### **Email**

[iwona.stachon@gtrailway.com](mailto:iwona.stachon@gtrailway.com)

#### **Telephone**

+44 7815016809

**Country**

United Kingdom

**Region code**

UKI - London

**Internet address(es)**

Main address

<https://qtrailway.com/>

**I.6) Main activity**

Railway services

---

**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Provision of Counselling and Psychotherapy Services

Reference number

GTR0811

**II.1.2) Main CPV code**

- 85312320 - Counselling services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

GTR seeks the Supplier to provide services including (but not limited to): (a) Assessment

and specialist opinions on mental health issues, (b) 24/7 access to free confidential telephone counselling, advice and information including critical/traumatic incident support line, (c) EMDR, Cognitive Behavioural Therapy (CBT), counselling (including trauma, bereavement and addiction) and meditation.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85312320 - Counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKI - London
- UKJ - South East (England)

Main site or place of performance

LONDON,SOUTH EAST (ENGLAND)

### **II.2.4) Description of the procurement**

GTR seeks the Supplier to provide services including (but not limited to): (a) Assessment and specialist opinions on mental health issues, (b) 24/7 access to free confidential telephone counselling, advice and information including critical/traumatic incident support line, (c) EMDR, Cognitive Behavioural Therapy (CBT), counselling (including trauma, bereavement and addiction) and meditation.

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-037119](#)

---

## **Section V. Award of contract**

### **Contract No**

GTR0811

### **Title**

Provision of Counselling and Psychotherapy Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

21 March 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Health Assured Limited

THE PENINSULA VICTORIA PLACE,

MANCHESTER,

M4 4FB

Country

United Kingdom

NUTS code

- UKD33 - Manchester

National registration number

06314620

The contractor is an SME

No

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=938272144> GO

Reference: GO-202541-PRO-29973288

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom