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Contract

Provision of Counselling and Psychotherapy Services

Govia Thameslink Rail (GTR)

F06: Contract award notice – utilities

Notice identifier: 2025/S 000-012212

Procurement identifier (OCID): ocds-h6vhtk-04b724

Published 1 April 2025, 12:05pm

Section I: Contracting entity

I.1) Name and addresses

Govia Thameslink Rail (GTR)

41-51 Grey Street, West End Lane, LONDON

Newcastle upon Tyne

NE1 6EE

Contact

Iwona Stachon

Email

iwona.stachon@gtrailway.com

Telephone

+44 7815016809

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<https://gtrailway.com/>

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Counselling and Psychotherapy Services

Reference number

GTR0811

II.1.2) Main CPV code

- 85312320 - Counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

GTR seeks the Supplier to provide services including (but not limited to): (a) Assessment and specialist opinions on mental health issues, (b) 24/7 access to free confidential telephone counselling, advice and information including critical/traumatic incident support line, (c) EMDR, Cognitive Behavioural Therapy (CBT), counselling (including trauma, bereavement and addiction) and meditation.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UKI - London
- UKJ - South East (England)

Main site or place of performance

LONDON,SOUTH EAST (ENGLAND)

II.2.4) Description of the procurement

GTR seeks the Supplier to provide services including (but not limited to): (a) Assessment and specialist opinions on mental health issues, (b) 24/7 access to free confidential telephone counselling, advice and information including critical/traumatic incident support line, (c) EMDR, Cognitive Behavioural Therapy (CBT), counselling (including trauma, bereavement and addiction) and meditation.

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-037119](#)

Section V. Award of contract

Contract No

GTR0811

Title

Provision of Counselling and Psychotherapy Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 March 2025

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Health Assured Limited

THE PENINSULA VICTORIA PLACE,

MANCHESTER,

M4 4FB

Country

United Kingdom

NUTS code

- UKD33 - Manchester

National registration number

06314620

The contractor is an SME

No

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=938272144> GO

Reference: GO-202541-PRO-29973288

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom