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Planning

MPS Command and Control 'Run' Service Support

Mayor's Office for Policing and Crime

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-012200

Procurement identifier (OCID): ocds-h6vhtk-064d60

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Scope

Description

Metropolitan Police Service (MPS), Opportunity for Command-and-Control Live Operations Run Support Services.

Command and Control is a hybrid Cloud solution, where On Premise elements are deployed across 2 x MPS-owned data centres and where Cloud hosting is UK Azure. Key Solution are provided by Frequentis (lifeX), Hexagon (OnCall, OnCall Planning and Response, OnCall Mobile Responder) and Microsoft (PowerBI).

Total value (estimated)

- £100,000,000 excluding VAT
- £120,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 January 2028 to 1 January 2038
- 10 years, 1 day

Main procurement category

Services

CPV classifications

- 72250000 - System and support services
- 72260000 - Software-related services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Engagement

Engagement deadline

5 March 2026

Engagement process description

Pre-registration for the initial PME for this opportunity is open until Friday 13th February. Full documentation available from Friday 13th February and will close for responses at 12 noon on Thursday 5th March.

A completed NDA is required to access the full PME documents.

To register as a prospective Supplier to the MPS complete the Coupa Registration here: <https://supplier.coupa.com/sessions/new?page=signup>

Registered suppliers can access the NDA and PME event here:

https://identity-prd0-eu10002.io.coupa.com/realms/e979a2a2-25bf-4333-b4ec-be2de65cd0c3/protocol/openid-connect/auth?kc_idp_hint=VkkJDnlcdluT99ozyAwYp9eEaLLKxKm6&client_id=metpolice.coupa.com&redirect_uri=https://metpolice.coupa.com/sessions/oauth_callback&response_type=code&scope=profile email openid

(event ID: 2576)

Additional information can be obtained from the above address.

Contracting authority

Mayor's Office for Policing and Crime

- Public Procurement Organisation Number: PTMT-7816-YCQG

169 Union Street

London

SE1 0LL

United Kingdom

Email: ben.gardiner@met.police.uk

Region: UKI44 - Lewisham and Southwark

Organisation type: Public authority - sub-central government