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Contract

Transgender Helpline Service

Nottinghamshire Healthcare N H S Foundation Trust

F03: Contract award notice

Notice identifier: 2024/S 000-012191

Procurement identifier (OCID): ocds-h6vhtk-04524a

Published 15 April 2024, 2:52pm

Section I: Contracting authority

I.1) Name and addresses

Nottinghamshire Healthcare N H S Foundation Trust

Duncan Macmillan House, Porchester Road

NOTTINGHAM

NG36AA

Email

psrsupport@nottshc.nhs.uk

Country

United Kingdom

Region code

UKF14 - Nottingham

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.nottinghamshirehealthcare.nhs.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Transgender Helpline Service

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Patients on the Transgender Pathway experiencing long waits can contact the helpline service for support and advice whilst also receiving a call handler with similar experiences to themselves.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £55,501

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF1 - Derbyshire and Nottinghamshire

II.2.4) Description of the procurement

The service is the only helpline staffed by Transgender employees. It is a specialist service which the other GICs in the country are also a part of. Patients on the Transgender Pathway experiencing long waits can contact the helpline service for support and advice whilst also receiving a call handler with similar experiences to themselves.

The contract has been direct awarded using Process A.

Contract value: £55,501.00

Contract date: 01/04/2024 - 31/03/2025.

II.2.5) Award criteria

Quality criterion - Name: No realistic alternative provider / Patient Choice / Weighting: 100

Price - Weighting: 100

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Gendered Intelligenece

Voluntary Action Islington (Vai), 200a Pentonville Road, London, London, England

London

N1 9JP

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Companies House

06617608

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £55,501

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

Decision makers:

tracey.gilford@nottshc.nhs.uk

Abbie.Bartram@nottshc.nhs.uk

No Conflicts of Interest Identified.

VI.4) Procedures for review

VI.4.1) Review body

High Court

London

Country

United Kingdom