This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/012191-2024">https://www.find-tender.service.gov.uk/Notice/012191-2024</a>

Contract

# **Transgender Helpline Service**

Nottinghamshire Healthcare N H S Foundation Trust

F03: Contract award notice

Notice identifier: 2024/S 000-012191

Procurement identifier (OCID): ocds-h6vhtk-04524a

Published 15 April 2024, 2:52pm

# **Section I: Contracting authority**

# I.1) Name and addresses

Nottinghamshire Healthcare N H S Foundation Trust

Duncan Macmillan House, Porchester Road

**NOTTINGHAM** 

NG36AA

**Email** 

psrsupport@nottshc.nhs.uk

Country

**United Kingdom** 

Region code

UKF14 - Nottingham

Justification for not providing organisation identifier

Not on any register

#### Internet address(es)

Main address

https://www.nottinghamshirehealthcare.nhs.uk/

# I.4) Type of the contracting authority

Regional or local authority

## I.5) Main activity

Health

# **Section II: Object**

# II.1) Scope of the procurement

#### II.1.1) Title

Transgender Helpline Service

### II.1.2) Main CPV code

• 85100000 - Health services

#### II.1.3) Type of contract

Services

### II.1.4) Short description

Patients on the Transgender Pathway experiencing long waits can contact the helpline service for support and advice whilst also receiving a call handler with similar experiences to themselves.

## II.1.6) Information about lots

This contract is divided into lots: No

### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £55,501

## II.2) Description

### II.2.3) Place of performance

**NUTS** codes

• UKF1 - Derbyshire and Nottinghamshire

### II.2.4) Description of the procurement

The service is the only helpline staffed by Transgender employees. It is a specialist service which the other GICs in the country are also a part of. Patients on the Transgender Pathway experiencing long waits can contact the helpline service for support and advice whilst also receiving a call handler with similar experiences to themselves.

The contract has been direct awarded using Process A.

Contract value: £55,501.00

Contract date: 01/04/2024 - 31/03/2025.

#### II.2.5) Award criteria

Quality criterion - Name: No realistic alternative provider / Patient Choice / Weighting: 100

Price - Weighting: 100

#### II.2.11) Information about options

Options: No

## Section IV. Procedure

# **IV.1) Description**

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

• The procurement falls outside the scope of application of the regulations

#### Explanation:

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

## Section V. Award of contract

A contract/lot is awarded: Yes

# V.2) Award of contract

## V.2.1) Date of conclusion of the contract

1 April 2024

#### V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Gendered Intellignece

Voluntary Action Islington (Vai), 200a Pentonville Road, London, London, England

London		
N1 9JP		
Country		
United Kingdom		

**NUTS** code

• UKF1 - Derbyshire and Nottinghamshire

Companies House

06617608

The contractor is an SME

No

# V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £55,501

# **Section VI. Complementary information**

# VI.3) Additional information

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

Decision makers:

tracey.gilford@nottshc.nhs.uk

Abbie.Bartram@nottshc.nhs.uk

No Conflicts of Interest Identified.

VI.4) Procedures for review

VI.4.1) Review body

**High Court** 

London

Country

**United Kingdom**