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Contract

## **TC1188 - Early Help for Adults Navigator Service**

Manchester City Council

F03: Contract award notice

Notice identifier: 2024/S 000-012149

Procurement identifier (OCID): ocids-h6vhtk-041cb6

Published 15 April 2024, 12:31pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Manchester City Council

Floor 5 (Mount Street Elevation),, Town Hall Extension, Albert Square

Manchester

M60 2LA

#### **Contact**

Mr Mike Worsley

#### **Email**

[mike.worsley@manchester.gov.uk](mailto:mike.worsley@manchester.gov.uk)

#### **Telephone**

+44 1612343080

**Country**

United Kingdom

**Region code**

UKD33 - Manchester

**Internet address(es)**

Main address

<http://www.manchester.gov.uk>

Buyer's address

<http://www.manchester.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

TC1188 - Early Help for Adults Navigator Service

Reference number

DN700246

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This service is for a city-wide Early Help for Adults Navigator service. The service will provide Early Help Support for Adults facing multiple disadvantages via the 'Bringing Service Together for People in Places' (BST PiP) programme in Manchester. The Navigator will work directly with the adults and liaise with linked agencies and services in their respective areas to improve outcomes in a collaborative, person centred manner. The Navigator will identify blocks and barriers within existing systems and find solutions.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £830,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKD33 - Manchester

### **II.2.4) Description of the procurement**

This service is for a city-wide Early Help for Adults Navigator service. The service will provide Early Help Support for Adults facing multiple disadvantages via the 'Bringing Service Together for People in Places' (BST PiP) programme in Manchester. The Navigator will work directly with the adults and liaise with linked agencies and services in their respective areas to improve outcomes in a collaborative, person centred manner. The Navigator will identify blocks and barriers within existing systems and find solutions.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50%

Quality criterion - Name: Social Value / Weighting: 20%

Quality criterion - Name: Carbon / Weighting: 10%

Price - Weighting: 20%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The Council is used the e-business portal known as the Chest. Applicants needed to register their details at the following link [www.the-chest.org.uk](http://www.the-chest.org.uk). Applicants needed to electronically submit their completed tender documents, including the Standard Questionnaire, via the on-line portal by 11am on Monday 8 January 2024 as referred to in IV.2.2.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-034830](#)

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## **Section V. Award of contract**

### **Contract No**

TC1188 - Early Help for Adults Navigator Service

### **Lot No**

1

### **Title**

TC1188 - Early Help for Adults Navigator Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 March 2024

### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Shelter

88 Old St London EC1V 9HU

London

EC1V 9HU

Country

United Kingdom

NUTS code

- UKD33 - Manchester

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £830,000

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## Section VI. Complementary information

### VI.3) Additional information

The Council is using the e-business portal known as the Chest. Applicants needed to register their details at the following link [www.the-chest.org.uk](http://www.the-chest.org.uk). Applicants needed to electronically submit their completed tender documents, including the Standard Questionnaire, via the online portal by 11am on Monday 8 January 2024 as referred to in IV.2.2

### VI.4) Procedures for review

#### VI.4.1) Review body

The High Court (England Wales and Northern Ireland)

London

Country

United Kingdom

Internet address

<https://www.manchester.gov.uk>

#### VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Council incorporated a minimum 10 calendar day standstill period at the point information on the award of the contract was communicated to tenderers prior to entering into the contract. If an appeal regarding the award of a contract/framework has not been successfully resolved, the Public Contract Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland)