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Contract

TC1188 - Early Help for Adults Navigator Service

Manchester City Council

F03: Contract award notice

Notice identifier: 2024/S 000-012149

Procurement identifier (OCID): ocds-h6vhtk-041cb6

Published 15 April 2024, 12:31pm

Section I: Contracting authority

I.1) Name and addresses

Manchester City Council

Floor 5 (Mount Street Elevation),, Town Hall Extension, Albert Square

Manchester

M60 2LA

Contact

Mr Mike Worsley

Email

mike.worsley@manchester.gov.uk

Telephone

+44 1612343080

Country

United Kingdom

Region code

UKD33 - Manchester

Internet address(es)

Main address

<http://www.manchester.gov.uk>

Buyer's address

<http://www.manchester.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

TC1188 - Early Help for Adults Navigator Service

Reference number

DN700246

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

This service is for a city-wide Early Help for Adults Navigator service. The service will provide Early Help Support for Adults facing multiple disadvantages via the 'Bringing Service Together for People in Places' (BST PiP) programme in Manchester. The Navigator will work directly with the adults and liaise with linked agencies and services in their respective areas to improve outcomes in a collaborative, person centred manner. The Navigator will identify blocks and barriers within existing systems and find solutions.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £830,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD33 - Manchester

II.2.4) Description of the procurement

This service is for a city-wide Early Help for Adults Navigator service. The service will provide Early Help Support for Adults facing multiple disadvantages via the 'Bringing Service Together for People in Places' (BST PiP) programme in Manchester. The Navigator will work directly with the adults and liaise with linked agencies and services in their respective areas to improve outcomes in a collaborative, person centred manner. The Navigator will identify blocks and barriers within existing systems and find solutions.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50%

Quality criterion - Name: Social Value / Weighting: 20%

Quality criterion - Name: Carbon / Weighting: 10%

Price - Weighting: 20%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Council is used the e-business portal known as the Chest. Applicants needed to register their details at the following link www.the-chest.org.uk. Applicants needed to electronically submit their completed tender documents, including the Standard Questionnaire, via the on-line portal by 11am on Monday 8 January 2024 as referred to in IV.2.2.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-034830](#)

Section V. Award of contract

Contract No

TC1188 - Early Help for Adults Navigator Service

Lot No

1

Title

TC1188 - Early Help for Adults Navigator Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 March 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Shelter

88 Old St London EC1V 9HU

London

EC1V 9HU

Country

United Kingdom

NUTS code

- UKD33 - Manchester

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £830,000

Section VI. Complementary information

VI.3) Additional information

The Council is used the e-business portal known as the Chest. Applicants needed to register their details at the following link www.the-chest.org.uk. Applicants needed to electronically submit their completed tender documents, including the Standard Questionnaire, via the on-line portal by 11am on Monday 8 January 2024 as referred to in IV.2.2

VI.4) Procedures for review

VI.4.1) Review body

The High Court (England Wales and Northern Ireland

London

Country

United Kingdom

Internet address

<https://www.manchester.gov.uk>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Council incorporated a minimum 10 calendar day standstill period at the point information on the award of the contract was communicated to tenderers prior to entering into the contract. If an appeal regarding the award of a contract/framework has not been successfully resolved, the Public Contract Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland)