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Contract

## **High Intensity User Service**

Central and North West London NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2022/S 000-012148

Procurement identifier (OCID): ocds-h6vhtk-030bdd

Published 10 May 2022, 2:51pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Central and North West London NHS Foundation Trust

350 euston road

london

NW1 3AX

#### **Contact**

Mr Chris Grove

#### **Email**

[chris.grove@nhs.net](mailto:chris.grove@nhs.net)

#### **Telephone**

+44 2073817717

#### **Country**

United Kingdom

**NUTS code**

UKI - London

**Internet address(es)**

Main address

<http://www.cnwl.nhs.uk>

Buyer's address

<http://www.cnwl.nhs.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

High Intensity User Service

Reference number

DN592278

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Bespoke High Intensity User service across the four North West London Boroughs, including Brent, Harrow, Kensington & Chelsea and Westminster, to support this cohort of individuals. The Trust would like to develop a different, non-clinical approach to address some of the underlying social needs that are not being met by the existing system.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £644,246

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

A bespoke High Intensity User service across the four North West London Boroughs,

including Brent, Harrow, Kensington & Chelsea and Westminster, to support this cohort of individuals. The Trust would like to develop a different, non-clinical approach to address some of the underlying social needs that are not being met by the existing system.

### **II.2.5) Award criteria**

Cost criterion - Name: Price / Weighting: 30

Cost criterion - Name: Quality / Weighting: 70

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-001348](#)

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

10 March 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

British Red Cross

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £644,246

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

CNWL

London

Country

United Kingdom