

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/012147-2025>

Planning

Pensions Administration Software

Pension Protection Fund

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-012147

Procurement identifier (OCID): ocds-h6vhtk-04fb0c

Published 1 April 2025, 9:54am

Scope

Reference

CS0631

Description

We are reviewing our pension administration software solution and wish to engage with the market to explore potential solutions. We want to understand what solutions may exist to meet our existing needs, as well as exploring enhancements that might be available to meet future needs.

We ultimately seek a solution which will streamline pension administration for our members and future members, enhance user experience, provide modern digital tools and capabilities, and ensure compliance with legislative and regulatory standards.

As of 31 March 2024, we administer the pensions for 432,496 of our members and payout approximately £1.2bn per year in member benefits.

Our existing pensions administration contract expires 31 March 2029.

All details contained in this notice are our genuine best estimate but are subject to change.

Contract dates (estimated)

- 1 April 2027 to 31 March 2039
- Possible extension to 31 March 2042
- 15 years

Main procurement category

Services

CPV classifications

- 66523100 - Pension fund administration services
- 48000000 - Software package and information systems

Contract locations

- UK - United Kingdom
 - UKI62 - Croydon
-

Engagement

Engagement deadline

30 April 2026

Engagement process description

This is not a call for competition.

We intend to conduct preliminary market engagement as follows:

Phase One - April - June 2025

- Issue Preliminary Market Engagement Notice and RFI Questionnaire
- Request demonstrations from interested suppliers

Please note we plan to draft our detailed requirements and contract terms between June 2025 and January 2026.

Phase Two - Jan - Feb 2026

- Issue draft contract and detailed requirements to interested suppliers for comment

Phase Three - March - April 2026

- Determine route to market and potentially arrange further supplier discussions for detailed requirements feedback

This Preliminary Market Engagement process will be conducted on the PPFs eTendering portal at: <https://ppf.bravosolution.co.uk/web/login.html>

To access the RFI Questionnaire, please register on our eTendering portal (if you haven't done so already), and follow the steps to pqq_54 - RFI Questionnaire - Pensions Software Solution Review (PSSR).

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

1 May 2026

Contracting authority

Pension Protection Fund

- Public Procurement Organisation Number: PWMV-5634-ZZTL

Renaissance,12 Dingwall Rd

Croydon

CR0 2NA

United Kingdom

Email: commercialservices@ppf.co.uk

Website: <http://www.ppf.co.uk>

Region: UKI62 - Croydon

Organisation type: Public authority - sub-central government