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Contract

Outsourced ICT Framework Agreement

Crescent Purchasing Consortium (CPC)

Education Authority Northern Ireland

Public Sector

Education

North Western Universities Purchasing Consortium Ltd

F03: Contract award notice

Notice identifier: 2021/S 000-012147

Procurement identifier (OCID): ocids-h6vhtk-029587

Published 1 June 2021, 10:36am

Section I: Contracting authority

I.1) Name and addresses

Crescent Purchasing Consortium (CPC)

Procurement House, Leslie Hough Way

Salford

M6 6AJ

Email

l.m.oshea@thecpc.ac.uk

Telephone

+44 1619740947

Country

United Kingdom

NUTS code

UKD3 - Greater Manchester

Internet address(es)

Main address

www.thecpc.ac.uk

Buyer's address

www.thecpc.ac.uk

I.1) Name and addresses

Education Authority Northern Ireland

40 Academy Street

Belfast

BT1 2NQ

Email

keira.simpson@eani.org.uk

Telephone

+44 2890566461

Country

United Kingdom

NUTS code

UKN06 - Belfast

Internet address(es)

Main address

<https://www.eani.org.uk>

Buyer's address

<https://www.eani.org.uk>

I.1) Name and addresses

Public Sector

Procurement House

Salford

M6 6AJ

Email

l.m.oshea@thecpc.ac.uk

Telephone

+44 2890566461

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.thecpc.ac.uk

Buyer's address

www.thecpc.ac.uk

I.1) Name and addresses

Education

Procurement House

Salford

M6 6AJ

Email

l.m.oshea@thecpc.ac.uk

Telephone

+44 2890566461

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.thecpc.ac.uk

Buyer's address

www.thecpc.ac.uk

I.1) Name and addresses

North Western Universities Purchasing Consortium Ltd

Albert House, 17 Bloom Street

Manchester

M1 3HZ

Email

natasha.peacock@manchester.ac.uk

Telephone

+44 1612348003

Country

United Kingdom

NUTS code

UKD33 - Manchester

Internet address(es)

Main address

<http://www.nwupc.ac.uk>

Buyer's address

<http://www.nwupc.ac.uk>

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Outsourced ICT Framework Agreement

Reference number

CA8378 - CPC/LO/01/2021

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

CPC are seeking to create a framework on behalf of educational establishments for ICT Outsourcing, covering services and consultancy. This process looks to appoint service providers capable of providing on-site and remote ICT services in addition to independent consultancy with a view to appoint such service providers.

This tender will be available to all current and future members of CPC:

<https://www.thecpc.ac.uk/members/regions.php> <https://www.gov.uk/guidance/get-information-about-schools>

The tender is also available for NWUPC members: <https://www.nwupc.ac.uk/our-members>

EANI (Education Authority Northern Ireland) www.eani.org.uk/ and the following UK public sector bodies (and any future successors to these organisations):

<https://www.thecpc.ac.uk/suppliers/eligible-public-sector-bodies.php>

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £99,999,999.98

II.2) Description

II.2.1) Title

Lot 1: Outsourced ICT Services

Lot No

1

II.2.2) Additional CPV code(s)

- 72253200 - Systems support services
- 72315200 - Data network management services
- 50312610 - Maintenance of information technology equipment
- 72540000 - Computer upgrade services
- 50324000 - Support services of personal computers
- 72222300 - Information technology services
- 72720000 - Wide area network services
- 72250000 - System and support services
- 72700000 - Computer network services
- 72910000 - Computer back-up services
- 50312600 - Maintenance and repair of information technology equipment
- 72261000 - Software support services
- 72267100 - Maintenance of information technology software
- 72253100 - Helpdesk services
- 72000000 - IT services: consulting, software development, Internet and support
- 72251000 - Disaster recovery services
- 50312310 - Maintenance of data network equipment
- 72590000 - Computer-related professional services
- 50312620 - Repair of information technology equipment
- 72511000 - Network management software services
- 72253000 - Helpdesk and support services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

This lot covers all services involved in providing an outsourced managed service for information communication technology. This includes but is not limited to:

- Remote and on-site service provision for proactive and reactive support including monitoring, incident managing, testing, fault fixing, backup and disaster recovery, data protection, patch management, etc.
- IT asset and configuration management, release management
- Supporting staff with new IT developments, IT procurement, service integration and management, set up of IT equipment (e.g. for use in lessons, assemblies, meetings) where there is an on-site requirement, advice etc.
- Project management and development of IT strategies & refreshment, and other additional ad-hoc requirements

II.2.5) Award criteria

Quality criterion - Name: Customer Requirements / Weighting: 70.00%

Price - Weighting: 30.00%

II.2.11) Information about options

Options: Yes

Description of options

48 month(s) from the commencement date, with 24 initial month(s) and option to extend 2x12 month(s)

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2: Outsourced ICT Consultancy

Lot No

2

II.2.2) Additional CPV code(s)

- 72253200 - Systems support services
- 72253000 - Helpdesk and support services
- 72222300 - Information technology services
- 72000000 - IT services: consulting, software development, Internet and support
- 72228000 - Hardware integration consultancy services
- 72120000 - Hardware disaster-recovery consultancy services
- 72246000 - Systems consultancy services
- 72590000 - Computer-related professional services
- 72100000 - Hardware consultancy services
- 72261000 - Software support services
- 72227000 - Software integration consultancy services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

This lot is specifically for consultancy and design services where a solution is yet to be defined. The purpose of this lot is to attract independent consultants who can utilise expertise from a technical standpoint, offering objective recommendations to support a tendering process for an outsourced ICT service by working in conjunction with an institutions' procurement staff.

Service is expected to culminate in a final objective report, which may be the result of (but is not limited to):

- Fact-finding processes, liaising with engineers and IT support staff, data analysis, determining information system requirements and defining project objectives
- Making recommendations such as suggesting appropriate hardware, software, systems, service levels etc.
- Compiling reports and presenting information, understanding practices and the objectives of the institution, assisting with the creation of IT strategies and the development of effective IT procedures, analysis of data and potential issues
- Assessment of security loopholes, obsolete assets, inefficiencies etc.
- Assisting with tendering processes from a technical standpoint, including providing technical advice to benefit tender clarifications and evaluation.

II.2.5) Award criteria

Quality criterion - Name: Customer Requirements / Weighting: 70.00%

Price - Weighting: 30.00%

II.2.11) Information about options

Options: Yes

Description of options

48 month(s) from the commencement date, with 24 initial month(s) and option to extend 2x12 month(s)

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-003615](#)

Section V. Award of contract

Contract No

CA8378

Lot No

1

Title

Lot 1: Outsourced ICT Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 June 2021

V.2.2) Information about tenders

Number of tenders received: 27

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Computeam

Suite 443 Broadstone Mill, Broadstone Road

Stockport

SK5 7DL

Email

office@computeam.co.uk

Telephone

+44 8450521066

Fax

+44 8450521077

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.computeam.co.uk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Stone Technologies Ltd trading as Stone Group

Granite One Hundred, Acton Gate

Stafford

ST18 9AA

Email

tenders@stonegroup.co.uk

Telephone

+44 1785786768

Fax

+44 8448221123

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.stonegroup.com

The contractor is an SME

No

V.2.3) Name and address of the contractor

XMA Ltd

Wilford Industrial Estate,

Ruddington

NG11 7EP

Email

multiquote@xma.co.uk

Telephone

+44 1158464889

Fax

+44 1159822200

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.xma.co.uk

The contractor is an SME

No

V.2.3) Name and address of the contractor

Computer Systems in Education (CSE)

Goodmans Yard, New Yatt Road

North leigh

OX29 6TN

Email

sales@cse-net.co.uk

Telephone

+44 1993886688

Fax

+44 1993886666

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<http://www.cse-net.co.uk>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Dataspire Solutions Ltd

Lowry Mill, Lees Street

Manchester

M27 6DB

Email

adam.norton@dataspire.co.uk

Telephone

+44 8456031233

Fax

+44 1619461038

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.dataspire.co.uk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

RM Education

140 Eastern Avenue, Milton Park

Abingdon

OX14 4SB

Email

tendersteam@rm.com

Telephone

+44 8450700300

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<http://www.rm.com/home>

The contractor is an SME

No

V.2.3) Name and address of the contractor

BCN Group Ltd

Trident Three, Styal Road

Manchester

M22 5XB

Email

debbie.thew@bcn.co.uk

Telephone

+44 3450957000

Fax

+44 3450957044

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.bcn.co.uk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SWEETHAVEN COMPUTERS LIMITED

Sweethaven House, , Treehaven Parade,

REIGATE

RH2 7LL

Email

jedwards@sweethaven.co.uk

Telephone

+44 1737247090

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.sweethaven.co.uk

The contractor is an SME

No

V.2.3) Name and address of the contractor

European Electronique

Forward House, Oakfields Industrial Estate

Eynsham

OX29 4TT

Email

stephen.mason@euroele.com

Telephone

+44 1614572178

Fax

+44 1865883371

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.euroele.com

The contractor is an SME

No

V.2.3) Name and address of the contractor

The AdEPT Technology Group

77 Mount Ephraim,

Tunbridge Wells

TN4 8BS

Email

tenders@adept-telecom.co.uk

Telephone

+44 8445577300

Fax

+44 8445577301

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.adept-telecom.co.uk

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £95,000,000

Section V. Award of contract

Contract No

CA8378

Lot No

2

Title

Lot 2: Outsourced ICT Consultancy

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 June 2021

V.2.2) Information about tenders

Number of tenders received: 15

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Deloitte LLP

Stone Cutter Court, 2 New Street Square

London

EC4A 3BZ

Email

salescoordinator@deloitte.co.uk

Telephone

+44 2079363000

Fax

+44 2075831198

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.deloitte.co.uk

The contractor is an SME

No

V.2.3) Name and address of the contractor

PTS Consulting UK Ltd

60 New Broad St,

LONDON

EC2M 1JJ

Email

tenders@ptsconsulting.com

Telephone

+44 3300506229

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.ptsconsulting.com

The contractor is an SME

No

V.2.3) Name and address of the contractor

EVR Consulting Limited

13 Richmond Road,

London

W5 5NS

Email

rhian@evrconsulting.co.uk

Telephone

+44 7981782767

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.evrconsulting.co.uk

The contractor is an SME

No

V.2.3) Name and address of the contractor

New Networks

Beech House, Glebelands Road

Knutsford

WA16 9DZ

Email

john.newton@newnetworks.co.uk

Telephone

+44 1565621916

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.newnetworks.co.uk

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Phoenix Software Ltd

Blenheim House, York Road

Pocklington

YO42 1NS

Email

bids@phoenixs.co.uk

Telephone

+44 1904562200

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.phoenixs.co.uk

The contractor is an SME

No

V.2.3) Name and address of the contractor

NOVATIA SERVICES LIMITED

1 Winnall Valley Road,

Winchester

SO23 0LD

Email

richard.sambrooksmith@novatia.com

Telephone

+44 1962832632

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.novatia.com

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,999,999.98

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Crescent Purchasing Consortia

Procurement House

Salford

M6 6AJ

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Crescent Purchasing Consortia

Procurement House

Salford

M6 6AJ

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Contracting Authority will incorporate a minimum of a ten calendar day standstill period at the point that information on the award of contract is communicated to tenderers. If an appeal regarding the award of contract has not been successfully resolved then the Public Contract Regulations 2015, provide for aggrieved parties who have been harmed or are at risk of harm, by breach of the rules to take action in the High Court. Any such action must be brought promptly

VI.4.4) Service from which information about the review procedure may be obtained

Crescent Purchasing Consortia

Procurement House

Salford

M6 6AJ

Country

United Kingdom