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Contract

WCC - Parking Services (Business Processing, People & Resources, Abandoned Vehicles & Vehicle Relocations)

Westminster City Council

F03: Contract award notice

Notice identifier: 2023/S 000-012145

Procurement identifier (OCID): ocids-h6vhtk-034d37

Published 27 April 2023, 2:24pm

Section I: Contracting authority

I.1) Name and addresses

Westminster City Council

City Hall, 64 Victoria Street

London

SW1E 6QP

Email

tenders@westminster.gov.uk

Country

United Kingdom

Region code

UKI32 - Westminster

Internet address(es)

Main address

www.westminster.gov.uk

Buyer's address

www.capitalesourcing.com

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

WCC - Parking Services (Business Processing, People & Resources, Abandoned Vehicles & Vehicle Relocations)

Reference number

CAR P1099 (BP), P1100 (P&R), P1104 (AV&VR)

II.1.2) Main CPV code

- 63712400 - Parking services

II.1.3) Type of contract

Services

II.1.4) Short description

Lot 1 Business Processing

The core scope and purpose of the Parking Services Business Processing Solutions Contract is to:

Deliver business processing solution for management of the kerbside

Provide the management of all statutory processes

Contact centre and management of all contacts

Management of all permits and permit processing

Management of suspensions processing

Camera enforcement processing

Payment processing

Lot 2 - People & Resources

The core scope and purpose of the People & Resources Contract is:

To provide a flexible pool of Marshals for deployment on for on and off-street locations.

To provide all support, vehicles, uniforms, base locations and stationery to successfully deliver the Marshal's duties.

To increase parking compliance by enforcing Westminster City Council's parking legislation and policies.

To help improve WCC's air quality by educating drivers.

To install parking suspensions and return parking bays to service.

To carry out Site Inspections and report on parking related assets and abandoned vehicles.

Flexibility for on street and back-office functions to take on additional roles

Lot 3 - Abandoned Vehicles and Vehicle Relocations

The core scope and purpose of the contract is to.

Relocate in-correctly parked vehicles.

Relocate vehicles on instruction of WCC .

Provide relocation vehicles for other departments as and when required i.e. Events Team,

Drainage and Horticultural team.

Remove abandoned vehicles, store and also dispose of them.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £41,609,000

II.2) Description

II.2.1) Title

Business Processing

Lot No

1

II.2.2) Additional CPV code(s)

- 63712400 - Parking services

II.2.3) Place of performance

NUTS codes

- UKM62 - Inverness & Nairn and Moray, Badenoch & Strathspey

Main site or place of performance

Dingwall, Scotland

II.2.4) Description of the procurement

The core scope and purpose of the Parking Services Business Processing Solutions Contract is to:

Deliver business processing solution for management of the kerbside

Provide the management of all statutory processes

Contact centre and management of all contacts

Management of all permits and permit processing

Management of suspensions processing

Camera enforcement processing

Payment processing

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 50

Cost criterion - Name: Price / Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

People & Resources

Lot No

2

II.2.2) Additional CPV code(s)

- 63712400 - Parking services

II.2.3) Place of performance

NUTS codes

- UKI32 - Westminster

Main site or place of performance

City of Westminster

II.2.4) Description of the procurement

The core scope and purpose of the People & Resources Contract is:

To provide a flexible pool of Marshals for deployment on for on and off-street locations.

To provide all support, vehicles, uniforms, base locations and stationery to successfully deliver the Marshal's duties.

To increase parking compliance by enforcing Westminster City Council's parking legislation and policies.

To help improve WCC's air quality by educating drivers.

To install parking suspensions and return parking bays to service.

To carry out Site Inspections and report on parking related assets and abandoned vehicles.

Flexibility for on street and back-office functions to take on additional roles

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 50

Cost criterion - Name: Price / Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Vehicle Relocations & Abandoned Vehicles

Lot No

3

II.2.2) Additional CPV code(s)

- 63712400 - Parking services

II.2.3) Place of performance

NUTS codes

- UKI32 - Westminster

Main site or place of performance

City of Westminster

II.2.4) Description of the procurement

The core scope and purpose of the contract is to;

Relocate incorrectly parked vehicles.

Relocate vehicles on instruction of WCC .

Provide relocation vehicles for other departments as and when required i.e. Events Team, Drainage and Horticultural team.

Remove abandoned vehicles, store and also dispose of them.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 50

Cost criterion - Name: Price / Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-018064](#)

Section V. Award of contract

Contract No

con_WCC_23805 (CAR P1099)

Lot No

1

Title

Parking Services - Business Processing

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 January 2023

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Marston (Holdings) Limited

Rutland House, 8th Floor, 148 Edmund Street

Birmingham

B3 2JR

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £9,860,000

Section V. Award of contract

Contract No

con_WCC_23838 (CAR P1100)

Lot No

2

Title

Parking Services - People & Resources

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 January 2023

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Marston (Holdings) Limited

Rutland House, 8th Floor, 148 Edmund Street

Birmingham

B3 2JR

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £30,820,000

Section V. Award of contract

Contract No

con_WCC_24034 (CAR P1104)

Lot No

3

Title

Parking Services - Abandoned Vehicles & Vehicles Relocations

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 January 2023

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

APCOA Parking UK Ltd

Wellington House, 4 - 10 Cowley Road

Uxbridge

Country

United Kingdom

NUTS code

- UKI7 - Outer London – West and North West

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,179,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Strand

London

Country

United Kingdom