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Contract

Digital Travel Data Services

Transport Scotland

F03: Contract award notice

Notice identifier: 2023/S 000-012136

Procurement identifier (OCID): ocds-h6vhtk-02e44c

Published 27 April 2023, 2:08pm

Section I: Contracting authority

I.1) Name and addresses

Transport Scotland

2nd Floor, George House, 36 North Hanover Street

Glasgow

G1 2AD

Contact

Paul Cassidy

Email

Paul.Cassidy@transport.gov.scot

Telephone

+44 1412727100

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.transport.gov.scot>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00099

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Other activity

Transport

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Travel Data Services

Reference number

TS/BAAT/SER/2021/03

II.1.2) Main CPV code

- 72322000 - Data management services

II.1.3) Type of contract

Services

II.1.4) Short description

Transport Scotland has awarded a contract to Trapeze Group (UK) Ltd that will deliver the following scope of work for the Digital Travel Data Services project:

Work stream 1 - Data Services

Provision of a Travel Data System, including systems integration / Application Programming Interfaces (APIs) for:-

- Work package 1 - Data Management System,
- Work package 2 - Journey Planning System.
- Work package 3 - Disruption Management System.

Work stream 2 - Digital Services

- Work package 4 - Associated services, including Digital Travel Information Provision e.g. Website, App & API services.

Work stream 3 – Operational Management

- Work package 5 – Delivery, management, governance, support & maintenance etc.

The project is expected to formally commence in May 23 and will be delivered over a 4 year period with the option to extend +1 +1. This time period excludes an initial 9 month development phase.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £5,918,807.48

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support
- 72400000 - Internet services
- 72420000 - Internet development services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

The proposed new next generation data system and associated web, App and API services will continue to deliver vital national travel data information service and will aim to enhance current provision, supplementing with further travel data information to support people to feel more informed with regards to their travel plans and more confident in their public transport journey. It will include more information regarding accessibility, active travel and alternative travel modes, such as Demand Responsive Transport, as well as carbon footprint information, which support achieving Scottish Government climate objectives.

This approach aims to build on a number of opportunities that have been identified to enhance the experience of the travelling public regarding the following:-

- Making it easy to plan my journey - Allow customers to plan all legs of their journey, including the return journey (and first / last mile where possible), in a simple and fast manner.
- Making it easy to understand my journey - Empower customers and ensure they feel informed about the entire journey, not just about the beginning and the end.
- Making it easy to tailor my journey - Support the travelling public to ensure they have a certain degree of personalisation when planning a trip e.g. each journey should fit around their needs.
- Trusting journey information - Data accuracy is paramount to continue building trust and should be improved where possible to enhance the experience of the traveling public.
- Making it easy to be kept informed - Provide real-time travel and disruption updates not just before, but during a journey, to ensure passengers continue to travel with minimal fuss.
- Feeling supported - Provide the traveling public with the right level of support to meet their traveling needs.

In order to address the above, the primary objectives of this project will therefore be to:-

- Deliver a transport data management services platform that will enable transport data to be collected, cleansed, checked, aggregated, reported and be made available as open data in static and live formats, in an automated fashion where possible, to a wide range of journey planning, incident / disruption, fare and live data services.
- Ensure the centrally managed data management platform is updated (where required) by data owners. This will include: Local Authorities, Regional Transport Partnerships, operators of traditional and non-traditional modes of transport and other associated transport agencies or providers. It is also expected that the system will ingest and export data using Application Programming Interfaces (APIs) from a range of data sources.
- Enhance the journey planning system in a way that will help better inform customers when planning a journey, including individuals that have a physical disability, hidden disability, sensory impairment or cognitive impairment.
- Improve fare aggregation to help customers not only cost a journey, based on their requirements e.g. shortest distance, cheapest ticket etc. but also available options to purchase tickets for any leg of a journey where retail is available. It is proposed that a payment could then be made by either handing off to the operators website, or possibly completing the transaction within a third party website portal.
- Enhance disruption management information and services currently available in order to

minimise the impact of travel disruption. This will help better inform customers to re-plan their journey using available travel options.

- Deliver new and improved Website and App (IOS/Android) services to ensure customers can interact in a simple but effective manner via digital platforms when planning a journey, while considering the accessibility requirements of individuals that have a disability.

II.2.5) Award criteria

Quality criterion - Name: As per Quality Criteria within Procurement Documentation. /
Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-023769](#)

Section V. Award of contract

Contract No

TS/BAAT/SER/2021/03

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Trapeze Group (UK) Ltd

Brook Suite, Bewley House

Chippenham, Wiltshire

SN15 1JW

Telephone

+44 1225784228

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,918,807.48

Section VI. Complementary information

VI.3) Additional information

The Contract was procured through a call-off competition via the Scottish Government Digital Technology Services Dynamic Purchasing System LOT 1 (DPS) (<https://www.gov.scot/publications/digital-technology-services-dynamic-purchasing-system-guide/>).

(SC Ref:728599)

VI.4) Procedures for review

VI.4.1) Review body

Sheriff Clerks Office

PO Box 23, 1 Carlton Place

Glasgow

G5 9DA

Email

glasgow@scotcourts.gov.uk

Country

United Kingdom