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Tender

## **24091 Cambridgeshire County Council Community Navigators**

Cambridgeshire County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-012135

Procurement identifier (OCID): ocds-h6vhtk-04fb06 ([view related notices](#))

Published 1 April 2025, 9:29am

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### **Scope**

### **Reference**

24091

### **Description**

The Care Act places a duty on local authorities to identify people in their area who might have support needs that are not being met and to ensure that services are available to prevent their care needs from becoming more serious, or delay the impact of their needs and ensure adults requiring support get the information and advice they need to make good decisions about care and support.

To meet the requirements stated above Cambridgeshire County Council is inviting tenders for a Community Navigator Service which contributes to Cambridgeshire County Council's delivery of universal services and early intervention and is an element of our demand management arrangements. The service is designed to support people to

maintain independence in their own homes and communities therefore reducing the demand on statutory services.

### **Total value (estimated)**

- £1,062,000 excluding VAT
- £1,274,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 October 2025 to 30 September 2027
- Possible extension to 30 September 2028
- 3 years

Description of possible extension:

1 x 12 month extensions available. The Council at its sole discretion may extend the contract with 3 month's notice. If the council does not wish to extend the agreement beyond its initial term then it will expire.

### **Main procurement category**

Services

### **CPV classifications**

- 85000000 - Health and social work services

## **Contract locations**

- UKH12 - Cambridgeshire CC

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## **Participation**

### **Legal and financial capacity conditions of participation**

Conditions of Participation are set out in appendix 1 of the ITT document.

### **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Submission**

### **Enquiry deadline**

28 April 2025, 11:59pm

### **Tender submission deadline**

5 May 2025, 12:00pm

### **Submission address and any special instructions**

<https://procontract.due-north.com/Supplier/Advert/View?advertId=8af6db9c-9dfa-ef11-8136-005056b64545&fromProjectDashboard=False&fromRfxSummary=False&selectWorkgroup=False&fromAdvertEvent=False&fromActivityDashboard=False>

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

English

### **Award decision date (estimated)**

17 June 2025

### **Recurring procurement**

Publication date of next tender notice (estimated): 31 March 2027

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### **Award criteria**

<b>Name</b>	<b>Description</b>	<b>Type</b>	<b>Weighting</b>
Price	This section requires a minimum score of 50% of the available marks for the quality assessment. Providers who do not achieve this will be eliminated from the procurement process and their price will not be evaluated.	Price	50%
Quality Assessment	This section requires a minimum score of 50% of the available marks for the quality assessment. Providers who do not achieve this will be eliminated from the procurement process and their price will not be evaluated.	Quality	45%
Social Value	This section requires a minimum score of 50% of the available marks for the quality assessment. Providers who do not achieve this will be eliminated from the procurement process and their price will not be evaluated.	Quality	5%

## Other information

### Payment terms

Please refer to the 'Price and Payment Details' section of the tender questionnaire.

**Description of risks to contract performance**

Cambridgeshire County Council is subject to the English Devolution White Paper which will lead to local government re-organisation potentially during the term of this contract. This risk is defined as a known unknown risk as we do not yet understand the implications of that potential re-organisation.

**Applicable trade agreements**

- Government Procurement Agreement (GPA)

**Conflicts assessment prepared/revised**

Yes

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**Procedure****Procedure type**

Open procedure

**Special regime**

Light touch

**Justification for not publishing a preliminary market engagement notice**

Market engagement carried out before 24 Feb 2025 however a soft market test was published on Contracts Finder.

<https://www.contractsfinder.service.gov.uk/Notice/fe4ef976-87fa-4293-a816-85e19cb659b0>

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## **Contracting authority**

### **Cambridgeshire County Council**

- Public Procurement Organisation Number: PJVB-3262-VGVJ

New Shire Hall Emery Crescent Enterprise Campus,

Alconbury Weald, Huntingdon

PE28 4YE

United Kingdom

Email: [procurementandcommercial@cambridgeshire.gov.uk](mailto:procurementandcommercial@cambridgeshire.gov.uk)

Region: UKH12 - Cambridgeshire CC

Organisation type: Public authority - sub-central government