

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/012106-2025>

Award

## **Diagnostic and Operational Gathering Tool**

Kingston University Higher Education Corporation

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-012106

Procurement identifier (OCID): ocds-h6vhtk-04faeb ([view related notices](#))

Published 31 March 2025, 6:58pm

### **Scope**

### **Reference**

CPU-23-KU-ST-875-TE-2025

### **Description**

Diagnostic and Operational Gathering Tool with the ability to auto repair hardware issues

---

## **Contract 1. Diagnostic and Operational Gathering Tool**

## **Suppliers**

Supplier not yet selected

## **Contract value**

- £233,220 excluding VAT
- £279,864 including VAT

Above the relevant threshold

## **Earliest date the contract will be signed**

17 April 2025

## **Contract dates (estimated)**

- 5 May 2025 to 6 May 2028
- 3 years, 2 days

## **Main procurement category**

Services

## **CPV classifications**

- 48000000 - Software package and information systems
- 48332000 - Scheduling software package
- 50312600 - Maintenance and repair of information technology equipment

---

## **Other information**

### **Conflicts assessment prepared/revised**

Yes

---

## **Procedure**

### **Procedure type**

Direct award

### **Direct award justification**

- Single supplier - intellectual property or exclusive rights
- Single supplier - technical reasons
- Additional or repeat goods, services or works - extension or partial replacement

The required software has been in use since 2022 and is integrated with a number of University applications.

---

## **Contracting authority**

**Kingston University Higher Education Corporation**

- UK Register of Learning Providers (UKPRN number): 10003678

Holmwood House Grove Crescent

Kingston upon Thames

KT1 2EE

United Kingdom

Email: [procurement@kingston.ac.uk](mailto:procurement@kingston.ac.uk)

Region: UKI63 - Merton, Kingston upon Thames and Sutton

Organisation type: Public authority - sub-central government