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Award

Diagnostic and Operational Gathering Tool

Kingston University Higher Education Corporation

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-012106

Procurement identifier (OCID): ocds-h6vhtk-04faeb ([view related notices](#))

Published 31 March 2025, 6:58pm

Scope

Reference

CPU-23-KU-ST-875-TE-2025

Description

Diagnostic and Operational Gathering Tool with the ability to auto repair hardware issues

Contract 1. Diagnostic and Operational Gathering Tool

Suppliers

Supplier not yet selected

Contract value

- £233,220 excluding VAT
- £279,864 including VAT

Above the relevant threshold

Earliest date the contract will be signed

17 April 2025

Contract dates (estimated)

- 5 May 2025 to 6 May 2028
- 3 years, 2 days

Main procurement category

Services

CPV classifications

- 48000000 - Software package and information systems
- 48332000 - Scheduling software package
- 50312600 - Maintenance and repair of information technology equipment

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

- Single supplier - intellectual property or exclusive rights
- Single supplier - technical reasons
- Additional or repeat goods, services or works - extension or partial replacement

The required software has been in use since 2022 and is integrated with a number of University applications.

Contracting authority

Kingston University Higher Education Corporation

- UK Register of Learning Providers (UKPRN number): 10003678

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Region: UKI63 - Merton, Kingston upon Thames and Sutton

Organisation type: Public authority - sub-central government