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Tender

NHS England South East - Diabetic Eye Screening Programmes (DESP)

NHS England

F02: Contract notice

Notice identifier: 2024/S 000-012101

Procurement identifier (OCID): ocds-h6vhtk-042d4e

Published 15 April 2024, 10:09am

Section I: Contracting authority

I.1) Name and addresses

NHS England

Premier House, 60 Caversham Road,

Reading

RG1 7EB

Email

scwcsu.procurement@nhs.net

Country

United Kingdom

Region code

UKK11 - Bristol, City of

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.england.nhs.uk>

Buyer's address

<https://health-family.force.com/s/Welcome>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS England South East - Diabetic Eye Screening Programmes (DESP)

Reference number

C253273

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS England South East (NHSE) is seeking to commission a Provider(s) who have the capability and capacity to deliver Diabetic Eye Screening Programmes (DESP) across the South East region, in line with the specified requirements.

The procurement is divided into 5 lots within the South East as follows:

Lot 1: Kent and Medway (ICB Footprint)

Lot 2: Surrey Heartlands (ICB Footprint)

Lot 3: Hampshire and IOW (ICB Footprint)

Lot 4: Berkshire (Local Authority) and Frimley (ICB Footprint)

Lot 5: Oxfordshire and Buckinghamshire (Local Authority Footprint)

Providers may bid for one or all Lots. The Contracts will be for a term of 5 years, with the option to extend by 3 years, and services are planned to commence from 1st April 2025.

The eligible population includes patients over the age of 12 diagnosed with diabetes and registered with, or eligible to be registered with a GP, as well as individuals within prisons, secure units and the armed forces.

The aim of the Diabetic Eye Screening Programme is to reduce the risk of sight loss amongst people with diabetes by the prompt identification and effective treatment, if necessary, of sight threatening diabetic retinopathy.

This will be achieved by delivering an evidence-based service that:

- focus on improving uptake, reducing inequalities and improving outcomes
- is accessible across all service elements
- Is engaged, engaging and integrated, working effectively with service users and stakeholders to ensure seamless and high quality care
- safe, effective, high quality, with robust processes along the pathway
-
- embeds a culture of quality, improvement and learning
- is well-led, managed and staffed

There are three key elements of service delivery, namely:

- routine digital screening - from 2025 and 2026 all eligible patients should be managed on 12 or 24 month intervals .
- Digital surveillance where more frequent screening of those individuals who may be at increased risk of developing diabetic retinopathy but have not reached the threshold to be referred into the Hospital Eye Services (HES), as required.
- Slit lamp bio-microscopy (SLB) for those individuals where normal photography is inappropriate (e.g. those having cataracts).

Optical Coherence Tomography (OCT) will be introduced into the programme across England in line with national guidance.

Further information on the Diabetic Eye Screening Programme is available at;

<https://www.gov.uk/topic/population-screening-programmes/diabetic-eye>

The projected total contract values are as follows:

Lot 1: Kent and Medway - £17,755,303

Lot 2: Surrey Heartlands - £8,084,825

Lot 3: Hampshire and IOW - £16,695,800

Lot 4: Berkshire and Frimley - £11,311,121

Lot 5: Oxfordshire and Buckinghamshire - £9,927,015

TUPE is likely to apply to this procurement.

This exercise is being managed by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioner(s).

Interested providers will be able to view the opportunity and access the tender documentation via the 'Live Opportunities' list on the e-procurement system, Atamis, available on the following link: <https://health-family.force.com/s/Welcome>

II.1.5) Estimated total value

Value excluding VAT: £63,774,064

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Kent and Medway

Lot No

1

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

NHS England South East (NHSE) is seeking to commission a Provider(s) who have the capability and capacity to deliver Diabetic Eye Screening Programmes (DESP) across the South East region, in line with the specified requirements.

Providers may bid for one or all Lots. The Contracts will be for a term of 5 years, with the option to extend by 3 years, and services are planned to commence from 1st April 2025.

The procurement is divided into 5 lots. Lot 1 covers Kent and Medway and has an eligible population of around 124,000 people. Please refer to the lot data sheet included within the tender documents for more information.

The eligible population includes patients over the age of 12 diagnosed with diabetes and registered with, or eligible to be registered with a GP, as well as individuals within prisons, secure units and the armed forces.

The aim of the Diabetic Eye Screening Programme is to reduce the risk of sight loss amongst people with diabetes by the prompt identification and effective treatment, if necessary, of sight threatening diabetic retinopathy.

This will be achieved by delivering an evidence-based service that:

- Identifies the eligible population and ensures effective delivery with maximum coverage
- Is safe, effective, high quality, externally and independently monitored, and quality assured
- Leads to earlier detection, appropriate referral, effective treatment and improved outcomes
- Is delivered and supported by suitably trained, competent and qualified clinical and non-clinical staff who, where relevant, participate in recognised ongoing continuing medical education (CME), continuous professional development (CPD) and quality assurance (QA) schemes
- Has audit embedded in the service
- Works effectively with other stakeholders to ensure the care pathway is smooth and efficient.

There are three key elements of service delivery, namely:

- Routine digital screening - from 2025 and 2026 all eligible patients should be managed

on 12 or 24 month intervals for routine diabetic eye screening.

- Digital surveillance where more frequent screening of those individuals who may be at increased risk of developing diabetic retinopathy but have not reached the threshold to be referred into the Hospital Eye Services (HES), as required.
- Slit lamp bio-microscopy (SLB) for those individuals where normal photography is inappropriate (e.g. those having cataracts).

Optical Coherence Tomography (OCT) will be introduced into the programme across England in line with national guidance.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £17,755,303

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Surrey Heartlands

Lot No

2

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

II.2.4) Description of the procurement

NHS England South East (NHSE) is seeking to commission a Provider(s) who have the capability and capacity to deliver Diabetic Eye Screening Programmes (DESP) across the South East region, in line with the specified requirements., in line with the specified requirements.

The procurement is divided into 5 lots. Lot 2 covers Surrey Heartlands and has an eligible population of around 56,000 people. Please refer to the lot data sheet included within the tender documents for more information.

Providers may bid for one or all Lots. The Contracts will be for a term of 5 years, with the option to extend by 3 years, and services are planned to commence from 1st April 2025.

The eligible population includes patients over the age of 12 diagnosed with diabetes and registered with, or eligible to be registered with a GP, as well as individuals within prisons, secure units and the armed forces.

The aim of the Diabetic Eye Screening Programme is to reduce the risk of sight loss amongst people with diabetes by the prompt identification and effective treatment, if necessary, of sight threatening diabetic retinopathy.

This will be achieved by delivering an evidence-based service that:

- Identifies the eligible population and ensures effective delivery with maximum coverage
- Is safe, effective, high quality, externally and independently monitored, and quality assured
- Leads to earlier detection, appropriate referral, effective treatment and improved outcomes

- Is delivered and supported by suitably trained, competent and qualified clinical and non-clinical staff who, where relevant, participate in recognised ongoing continuing medical education (CME), continuous professional development (CPD) and quality assurance (QA) schemes
- Has audit embedded in the service
- Works effectively with other stakeholders to ensure the care pathway is smooth and efficient.

There are three key elements of service delivery, namely:

- Routine digital screening - from 2025 and 2026 all eligible patients should be managed on 12 or 24 month intervals for routine diabetic eye screening.
- Digital surveillance where more frequent screening of those individuals who may be at increased risk of developing diabetic retinopathy but have not reached the threshold to be referred into the Hospital Eye Services (HES), as required.
- Slit lamp bio-microscopy (SLB) for those individuals where normal photography is inappropriate (e.g. those having cataracts).

Optical Coherence Tomography (OCT) will be introduced into the programme across England in line with national guidance.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £8,084,825

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Hampshire and Isle of Wight

Lot No

3

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKJ3 - Hampshire and Isle of Wight

II.2.4) Description of the procurement

NHS England South East (NHSE) is seeking to commission a Provider(s) who have the capability and capacity to deliver Diabetic Eye Screening Programmes (DESP) across the South East region, in line with the specified requirements., in line with the specified requirements.

The procurement is divided into 5 lots. Lot 3 covers the Hampshire and Isle of Wight ICB area and has an eligible population of around 117,000 people Please refer to the lot data sheet included within the tender documents for more information.

Providers may bid for one or all Lots. The Contracts will be for a term of 5 years, with the option to extend by 3 years, and services are planned to commence from 1st April 2025.

The eligible population includes patients over the age of 12 diagnosed with diabetes and registered with, or eligible to be registered with a GP, as well as individuals within prisons, secure units and the armed forces.

The aim of the Diabetic Eye Screening Programme is to reduce the risk of sight loss

amongst people with diabetes by the prompt identification and effective treatment, if necessary, of sight threatening diabetic retinopathy.

This will be achieved by delivering an evidence-based service that:

- Identifies the eligible population and ensures effective delivery with maximum coverage
- Is safe, effective, high quality, externally and independently monitored, and quality assured
- Leads to earlier detection, appropriate referral, effective treatment and improved outcomes
- Is delivered and supported by suitably trained, competent and qualified clinical and non-clinical staff who, where relevant, participate in recognised ongoing continuing medical education (CME), continuous professional development (CPD) and quality assurance (QA) schemes
- Has audit embedded in the service
- Works effectively with other stakeholders to ensure the care pathway is smooth and efficient.

There are three key elements of service delivery, namely:

- Routine digital screening - from 2025 and 2026 all eligible patients should be managed on 12 or 24 month intervals for routine diabetic eye screening.
- Digital surveillance where more frequent screening of those individuals who may be at increased risk of developing diabetic retinopathy but have not reached the threshold to be referred into the Hospital Eye Services (HES), as required.
- Slit lamp bio-microscopy (SLB) for those individuals where normal photography is inappropriate (e.g. those having cataracts).

Optical Coherence Tomography (OCT) will be introduced into the programme across England in line with national guidance.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £16,695,800

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Berkshire & Frimley

Lot No

4

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

II.2.4) Description of the procurement

NHS England South East (NHSE) is seeking to commission a Provider(s) who have the capability and capacity to deliver Diabetic Eye Screening Programmes (DESP) across the South East region, in line with the specified requirements., in line with the specified requirements.

The procurement is divided into 5 lots. Lot 4 covers all of Berkshire and the Frimley ICB area and has an eligible population of around 79,000. Please refer to the lot data sheet included within the tender documents for more information.

Providers may bid for one or all Lots. The Contracts will be for a term of 5 years, with the option to extend by 3 years, and services are planned to commence from 1st April 2025.

The eligible population includes patients over the age of 12 diagnosed with diabetes and registered with, or eligible to be registered with a GP, as well as individuals within prisons, secure units and the armed forces.

The aim of the Diabetic Eye Screening Programme is to reduce the risk of sight loss amongst people with diabetes by the prompt identification and effective treatment, if necessary, of sight threatening diabetic retinopathy.

This will be achieved by delivering an evidence-based service that:

- Identifies the eligible population and ensures effective delivery with maximum coverage
- Is safe, effective, high quality, externally and independently monitored, and quality assured
- Leads to earlier detection, appropriate referral, effective treatment and improved outcomes
- Is delivered and supported by suitably trained, competent and qualified clinical and non-clinical staff who, where relevant, participate in recognised ongoing continuing medical education (CME), continuous professional development (CPD) and quality assurance (QA) schemes
- Has audit embedded in the service
- Works effectively with other stakeholders to ensure the care pathway is smooth and efficient.

There are three key elements of service delivery, namely:

- Routine digital screening - from 2025 and 2026 all eligible patients should be managed on 12 or 24 month intervals for routine diabetic eye screening.
- Digital surveillance where more frequent screening of those individuals who may be at increased risk of developing diabetic retinopathy but have not reached the threshold to be referred into the Hospital Eye Services (HES), as required.

- Slit lamp bio-microscopy (SLB) for those individuals where normal photography is inappropriate (e.g. those having cataracts).

Optical Coherence Tomography (OCT) will be introduced into the programme across England in line with national guidance.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £11,311,121

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Oxfordshire and Buckinghamshire

Lot No

5

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

II.2.4) Description of the procurement

NHS England South East (NHSE) is seeking to commission a Provider(s) who have the capability and capacity to deliver Diabetic Eye Screening Programmes (DESP) across the South East region, in line with the specified requirements., in line with the specified requirements.

The procurement is divided into 5 lots. Lot 5 covers the whole of Buckinghamshire and Oxfordshire and has an eligible population of around 69,000 people. Please refer to the lot data sheet included within the tender documents for more information.

Providers may bid for one or all Lots. The Contracts will be for a term of 5 years, with the option to extend by 3 years, and services are planned to commence from 1st April 2025.

The eligible population includes patients over the age of 12 diagnosed with diabetes and registered with, or eligible to be registered with a GP, as well as individuals within prisons, secure units and the armed forces.

The aim of the Diabetic Eye Screening Programme is to reduce the risk of sight loss amongst people with diabetes by the prompt identification and effective treatment, if necessary, of sight threatening diabetic retinopathy.

This will be achieved by delivering an evidence-based service that:

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There are three key elements of service delivery, namely:

- Routine digital screening - from 2025 and 2026 all eligible patients should be managed on 12 or 24 month intervals for routine diabetic eye screening.
- Digital surveillance where more frequent screening of those individuals who may be at increased risk of developing diabetic retinopathy but have not reached the threshold to be referred into the Hospital Eye Services (HES), as required.
- Slit lamp bio-microscopy (SLB) for those individuals where normal photography is inappropriate (e.g. those having cataracts).

Optical Coherence Tomography (OCT) will be introduced into the programme across England in line with national guidance.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £9,927,015

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

List and brief description of selection criteria

Details regarding the selection criteria are described within the ITT Bidder Instructions document. This includes details on the economic and financial standing tests that will be managed including the 'pass' score.

Minimum level(s) of standards possibly required

Minimum level(s) of standards possibly required: (no more than 10,000 characters)

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-001342](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 June 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

5 June 2024

Local time

12:15pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link: <https://health-family.force.com/s/Welcome>.

Once you have found the opportunity (via the search function, using the title or reference number), to gain full access to the bid documentation (including questionnaires), you will need to click on 'Register interest' - this will take you to the log-in page.

If you are not already registered on the system, you will need to do so before gaining full access to the documentation and be able to submit a bid.

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

VI.4) Procedures for review

VI.4.1) Review body

NHS England

Reading

Email

scwcsu.procurement@nhs.net

Country

United Kingdom