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Contract

Interpretation and Translation Services

Cumberland Council

F03: Contract award notice

Notice identifier: 2025/S 000-012090

Procurement identifier (OCID): ocds-h6vhtk-04de5b

Published 31 March 2025, 4:29pm

Section I: Contracting authority

I.1) Name and addresses

Cumberland Council

Cumbria House, 107 - 117 Botchergate

Carlisle

CA1 1RD

Contact

Mr Sunday Oguntonade

Email

sunday.oguntonade@cumbria.gov.uk

Telephone

+44 7795546733

Country

United Kingdom

Region code

UKD1 - Cumbria

Internet address(es)

Main address

<https://www.cumberland.gov.uk/>

Buyer's address

<https://www.cumberland.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Interpretation and Translation Services

Reference number

DN762678

II.1.2) Main CPV code

- 79540000 - Interpretation services

II.1.3) Type of contract

Services

II.1.4) Short description

The council procured Interpretation and Translation Services. As part of its public sector equality duty under the Equality Act 2010, the council must remove or minimise disadvantages faced by people due to their protected characteristics. Thus, to support non-English-speaking customers, the Authority has a duty to make interpretation and translation services available to them.

The Interpretation and Translation Service shall require the provider to fulfil translation or interpretation assignments for a wide range of languages on a spot purchase basis, at contractually agreed rates per hour/minute/word as appropriate.

The service will be available across Cumberland council footprint and accessible to multiple service areas across the Council, including Children and Family Wellbeing, Adult Social Care and Housing, Public Health and Communities, Business Transformation and Change, Strategy, Policy and Performance and Resources.

The initial period of the contract is 1 year. There is 1 optional extension of 12 months. Use of this optional extension is at the absolute discretion of the Council.

The contract end date on this notice includes these extension periods.

The estimated total value of the Contract Agreement for the 1 year initial term is £200,000 excluding VAT.

The maximum value of the contract including use of the optional extension of 1 year is £400,000 excluding VAT.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £200,000 / Highest offer: £400,000 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 79530000 - Translation services

II.2.3) Place of performance

NUTS codes

- UKD1 - Cumbria

II.2.4) Description of the procurement

All award criteria are stated in the procurement documents only.

The Council is conducted the procurement using the open procedure in accordance with the

Public Contracts Regulations 2015 for the purpose of procuring the services described in the

specification which can be found within the ITT documents.

II.2.5) Award criteria

Cost criterion - Name: Price / Weighting: 20

Cost criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Social Value / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-004828](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2025

V.2.2) Information about tenders

Number of tenders received: 20

Number of tenders received from SMEs: 20

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

D A Languages Ltd

Suite 4a Statham House Talbot Road Manchester Greater Manchester United Kingdom

M32 OFP

Greater Manchester

M32 OFP

Country

United Kingdom

NUTS code

- UKD1 - Cumbria

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £200,000 / Highest offer: £400,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

His Majesty's Court Service

Strand

London

WC2A 2LL

Country

United Kingdom