

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/012087-2026>

Planning

## **North Northamptonshire Council call for Expressions of Interest (EOI) for the Provision of a Noise App**

North Northamptonshire Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-012087

Procurement identifier (OCID): ocds-h6vhtk-064d17

Published 10 February 2026, 4:13pm

### **Scope**

### **Description**

North Northamptonshire Council (here after referred to as the 'The Council') was formed in 2021 and is one of the largest unitary councils in the country. The council covers Corby, East Northamptonshire, Kettering, and Wellingborough districts.

The Council receives a high volume of noise complaints relating to residential and commercial premises and are seeking clarity on market appetite for the provision of a cloud-based noise/nuisance reporting application and case management portal to ensure measures are in place to assist the Council to assess and investigate noise complaints. This provision would also be required to enable our residents/users to make noise recordings from 30 - 90 seconds, along with video and photographs and the Council to receive/download recordings and associated data.

The Council would like to understand which suppliers are able to provide this provision based on the following overview of the Councils minimum mandatory requirements:

Mobile App

- User/residents download for free and record audio and video evidence. The council do not wish for any advertisement to be part of this provision.
- Workload control by user invite only
- User/Resident can submit evidence directly to the Council
- Supports GPS validation for accurate tracking
- Ability to bypass smartphone noise suppression
- In-app messaging/notifications
- Accessible via Apple App store and Google Play

#### Case Portal

- Evidence collected is securely stored, meeting data protection requirements
- Validated tamper resistant recordings, which have been proven to be admissible as evidence in court, with a verified audit trail, exportable for legal proceedings
- Supports the Council to triage complaints
- Enables multi-agency collaboration
- Provide analytics on data held and AI-supported safeguarding
- Notifications supported by Microsoft outlook

Any potential provider looking to respond to this 'expression of interest' must be able to deliver the above requirements from day one (1), at this time the Council would not be looking to work collaboratively with a potential provider or develop software.

If you believe your organisation can provide this service based on the mandatory requirements, please contact the Council demonstrating how you can meet the requirements and, if applicable, identify any relevant framework solutions, compliant with the Public Contract Regulations/Procurement Act 2023, to potential support the Council's route to market.

This is an information gathering exercise only to help us understand what options are available and establish a market appetite. The Authority will not commit or be influenced by this information at this stage.

### **Total value (estimated)**

- £20,000 excluding VAT
- £24,000 including VAT

Below the relevant threshold

### **Contract dates (estimated)**

- 2 March 2026 to 28 February 2029
- 2 years, 11 months, 30 days

### **Main procurement category**

Services

### **CPV classifications**

- 71313100 - Noise-control consultancy services
- 90742100 - Noise control services
- 90742300 - Noise pollution monitoring services

### **Contract locations**

- UKF2 - Leicestershire, Rutland and Northamptonshire

---

## **Engagement**

## **Engagement deadline**

24 February 2026

## **Engagement process description**

Any potential provider looking to respond to this 'expression of interest' must be able to deliver the above requirements from day one (1), at this time the Council would not be looking to work collaboratively with a potential provider or develop software.

If you believe your organisation can provide this service based on the mandatory requirements, please contact the Council demonstrating how you can meet the requirements and identify any relevant framework solutions, compliant with the Public Contract Regulations/Procurement Act 2023, your organisations have been awarded place on.

This is an information gathering exercise only to help us understand what options are available and establish a market appetite. The Authority will not commit or be influenced by this information at this stage.

Please send all correspondence relating to your expression of interest via email to [procurement@northnorthants.gov.uk](mailto:procurement@northnorthants.gov.uk) by 24/02/2026.

---

## **Contracting authority**

### **North Northamptonshire Council**

- Public Procurement Organisation Number: PQCM-5634-HGCN

The Corby Cube, George Street

Corby

NN17 1QG

United Kingdom

Email: [procurement@northnorthants.gov.uk](mailto:procurement@northnorthants.gov.uk)

Region: UKF25 - North Northamptonshire

Organisation type: Public authority - sub-central government