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Contract

Medical Insurance for Country Based Staff (& their Dependents) of the British High Commission Colombo, Sri Lanka

Foreign Commonwealth and Development Office

F03: Contract award notice

Notice identifier: 2024/S 000-012086

Procurement identifier (OCID): ocds-h6vhtk-043484

Published 15 April 2024, 6:15am

Section I: Contracting authority

I.1) Name and addresses

Foreign Commonwealth and Development Office

British High Commission, Colombo, Sri Lanka

Sri Lanka

00700

Email

Shristi.Chaudhary@fcdo.gov.uk

Telephone

+91 8376809241

Country

Sri Lanka

Region code

LK - Sri Lanka

Internet address(es)

Main address

(URL) <https://www.gov.uk/fcdo>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Medical Insurance for Country Based Staff (& their Dependents) of the British High Commission Colombo, Sri Lanka

Reference number

CPG-9851-2023

II.1.2) Main CPV code

- 66512220 - Medical insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

Medical Insurance for Country Based Staff (& their Dependents) of the British High Commission Colombo, Sri Lanka. The contract period begins on 1st April 2024 and ends on 31st March 2025. There shall be provision of two extensions for 12 months duration each time.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £210,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- LK - Sri Lanka

Main site or place of performance

British High Commission in Colombo

II.2.4) Description of the procurement

Medical Insurance for Country Based Staff (& their Dependents) of the British High Commission Colombo, Sri Lanka. The contract period begins on 1st April 2024 and ends on 31st March 2025. There shall be provision of two extensions for 12 months duration each time.

II.2.5) Award criteria

Quality criterion - Name: Hospital/Clinic Coverage / Weighting: 10

Quality criterion - Name: Claim Reimbursement TAT / Weighting: 10

Quality criterion - Name: Claim Settlement Process / Weighting: 10

Quality criterion - Name: Front Desk Facility / Weighting: 10

Quality criterion - Name: Customer Support Arrangements / Weighting: 10

Quality criterion - Name: Limitation in Policy / Weighting: 10

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-002582](#)

Section V. Award of contract

Contract No

CPG-9851-2023

Title

Medical Insurance for Country Based Staff (& their Dependents) of the British High Commission Colombo, Sri Lanka

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 March 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Amana Takaful PLC

660-1/1, Galle Road, Colombo 00300, Sri Lanka

Colombo

00300

Email

m_shabeer@takaful.lk

Telephone

+94 777221150

Country

Sri Lanka

NUTS code

- LK - Sri Lanka

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £210,000

Section VI. Complementary information

VI.3) Additional information

Medical Insurance for Country Based Staff (& their Dependents) of the British High Commission Colombo, Sri Lanka. The contract period begins on 1st April 2024 and ends on 31st March 2025. There shall be provision of two extensions for 12 months duration each time.

VI.4) Procedures for review

VI.4.1) Review body

Foreign, Commonwealth & Development Office

London

SW1A 2AH

Telephone

+44 02070081467

Country

United Kingdom

Internet address

[\(URL\) - www.gov.uk/fcdo](http://www.gov.uk/fcdo)