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Contract

## **Carer Wellbeing Assessment Service**

Denbighshire County Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2023/S 000-012083

Procurement identifier (OCID): ocds-h6vhtk-03878c

Published 27 April 2023, 9:50am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Denbighshire County Council

Russell House

Rhyl

LL18 3DP

#### **Email**

[Alison.Hay@denbighshire.gov.uk](mailto:Alison.Hay@denbighshire.gov.uk)

#### **Telephone**

+44 1824706508

#### **Country**

United Kingdom

#### **NUTS code**

UKL13 - Conwy and Denbighshire

**Internet address(es)**

Main address

<https://www.denbighshire.gov.uk>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0280](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0280)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Carer Wellbeing Assessment Service

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Council wishes to commission a new support service for unpaid adult carers living, or caring for a citizen(s) in Denbighshire and is offering the opportunity for interested organisations to submit a bid for the new Carer Support Service.

The purpose of the service is to help unpaid carers to sustain their caring role and enjoy a life of their own alongside their caring role, that meets their needs and ensures individual carers have access to:

- Clear Information, advice and assistance (including those who might not be online.)
- User-friendly What Matters Conversations (assessments).
- Have a life of their own and take part in community activities.
- Support to stay emotionally and physically well.
- Promotes financial wellbeing.
- Support to enter or stay in work, education or training.
- Supporting unpaid carers to have a voice about services for the cared for person and themselves.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £729,540

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKL13 - Conwy and Denbighshire

### **II.2.4) Description of the procurement**

Carer Support Service - Overview

Denbighshire's Carers Charter - Everyone recognises and values the contribution that unpaid carers make. To ensure that all carers receive understanding and the best quality support.

Denbighshire County Council recognises and values the contribution unpaid carers make to society and the work they do in caring for those who could not manage without their help and support to remain living at home and in the local community.

The Council wishes to commission a new support service for unpaid adult carers living, or caring for a citizen(s) in Denbighshire and is offering the opportunity for interested organisations to submit a bid for the new Carer Support Service.

The contract for the Carers Support Service will be awarded for 3 years with an opportunity to extend the period for a further 2 years' subject to review.

The purpose of the service is to help unpaid carers to sustain their caring role and enjoy a life of their own alongside their caring role, that meets their needs and ensures individual carers have access to:

- Clear Information, advice and assistance (including those who might not be online.)
- User-friendly What Matters Conversations (assessments).
- Have a life of their own and take part in community activities.

- Support to stay emotionally and physically well.
- Promotes financial wellbeing.
- Support to enter or stay in work, education or training.
- Supporting unpaid carers to have a voice about services for the cared for person and themselves.

We are keen to encourage service development, coproduction, partnership working and flexibility, whilst also ensuring that more innovation is created, within the service provision. Delivering clear outcomes for unpaid carers is an essential part of the service delivery and we are committed to working with local unpaid carers and commissioning quality services that are person centred, coordinated and outcome focused.

Early intervention and prevention is critical and we need to consider what can be done to help unpaid carers from reaching crisis point. This service also links with the wider range of preventative services that are commissioned to support carers to maintain their caring role but also while enabling them to enjoy a life of their own alongside their caring responsibilities.

The National Strategy for Unpaid Carers sets out the Welsh Government's key priority areas for unpaid Carers and recent Charter reinforces knowledge about Carers Rights, which were legislated for in the Social Services and Wellbeing (Wales) Act 2014. The service is expected to support and align with the National, Regional and Denbighshire County Council's local priorities to ensure the best outcomes for unpaid carers and those they support to remain independent and living at home.

The service whilst focused across the whole of Denbighshire will also be expected to meet local needs. Ensuring the service is accessible, provided in community locations, close to where people live and is inclusive and offers flexibility for working carers who for example need information and advice outside of normal office hours.

This service has TUPE implications, please see the attached TUPE information contained in the tender documentation

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-033180](#)

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 April 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

#### **V.2.3) Name and address of the contractor**

NEWCIS

28 to 44 New Street

mold

ch71nz

Country

United Kingdom

NUTS code

- UKL23 - Flintshire and Wrexham

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £729,540

## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:129746)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom