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Tender

Social Care Case Management System

Cumbria County Council

F02: Contract notice

Notice identifier: 2021/S 000-012081

Procurement identifier (OCID): ocds-h6vhtk-02b6a3

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Section I: Contracting authority

I.1) Name and addresses

Cumbria County Council

Cumbria House, 107 - 117 Botchergate

Carlisle

CA1 1RD

Contact

Mrs Hayley Samson

Email

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Telephone

+44 1228226417

Country

United Kingdom

NUTS code

UKD1 - Cumbria

Internet address(es)

Main address

<http://www.cumbria.gov.uk/>

Buyer's address

<http://www.cumbria.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.the-chest.org.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.the-chest.org.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Social Care Case Management System

Reference number

DN547088

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Cumbria County Council are seeking to contract with a supplier to deliver an on-premise Social Care Case Management System for both its Adult Social Care Service and its Children's & Families Service.

The Council is conducting the procurement using the restricted procedure in accordance with the Public Contracts Regulations 2015 for the purpose of procuring the services described in the Specification.

This is a 2 stage restricted procedure with a selection questionnaire, seeking responses in relation to technical capacity or professional ability, and economic standing, and include the submission of a Selection Questionnaire which is in electronic format. The information also contains proposed ITT, Terms and Conditions, and Specification the supplier should review this information prior to responding to stage 1 of the restricted tender procedure.

Both the online questionnaire and the project specific questions contained in the SSQ must be submitted by candidates in order to make up a valid expression of interest.

The Council will evaluate all SSQ submissions based on Candidates' responses. The procurement will follow a two stage process in accordance with the restricted procedure. The 5 highest scoring candidates (providing they meet the criteria set out in this document) will be issued the Invitation to Tender and be invited to submit a fully priced tender. In the case of equal scores, the Council reserves the right to issue the Invitation to Tender to more than 5 candidates.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD1 - Cumbria

II.2.4) Description of the procurement

Cumbria County Council are seeking to contract with a supplier to deliver an on-premise Social Care Case Management System for both its Adult Social Care Service and its Children's & Families Service. The Council require the Social Care System to be functioning by 1 April 2022.

The Council proposes to enter into the Contract for a maximum period of three years with a possible extension of two 12 months (3+1+1) with the successful Tenderer.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.9) Information about the limits on the number of candidates to be invited

Maximum number: 5

Objective criteria for choosing the limited number of candidates:

The 5 highest scoring candidates (providing they meet the criteria set out in this document) will be issued the Invitation to Tender and be invited to submit a fully priced tender. In the case of equal scores, the Council reserves the right to issue the Invitation to Tender to more than 5 candidates.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Suppliers wishing to express an interest and obtain access to the tender documents should go to www.the-chest.org.uk and click on current opportunities from the navigation area on the left of the screen. On the next screen enter the contract Reference (DN547088) in the box labelled 'contains' then click search. Click on the Blue link for the contract title to view the opportunity. The documents will be available to view from Tuesday 1st June 2021. To express an interest you will need to login. If you are not already registered on the www.the-chest.org.uk you will need to return to the home page and click on Register. Register FREE link in the navigation area on the left of the screen. Registration is free of charge and your username and password will be emailed to you.

Cumbria County Council is fully supportive of all aspects of diversity including ethnicity, race, religion, age, disability and sexual orientation. In this respect Cumbria County Council welcomes expressions of interest from ethnic minority, disabled and other diverse business communities and the voluntary sector. Economic operators are therefore required to fully comply with all statutory obligations/applicable legislation and there will be a requirement to participate in the Authority's supplier audits on all aspects of diversity.

The Contracting Authority expressly reserves the right:

(i) not to award any contract as a result of the procurement process commenced by publication of this notice; and

(ii) to make whatever changes it may see fit to the content and structure of the tendering competition; and

in no circumstances will the Contracting Authority be liable for any costs incurred by the candidates.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

2 July 2021

Local time

10:00am

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

12 July 2021

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court of England

London

Country

United Kingdom