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Planning

Preliminary Market Engagement for the Provision of an Online Ticket Issuing System

TRANSPORT UK EAST MIDLANDS LIMITED

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-012079

Procurement identifier (OCID): ocds-h6vhtk-04fad9

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Scope

Reference

EMR/SW/01

Description

EMR is running a Preliminary Market Engagement exercise to better understand the capabilities, capacity, innovations, and commercial models available in the Online Ticket Issuing System ("WebTiS") market. The insights gathered will help inform our thinking and support the development of a potential future procurement strategy, should we proceed to tender.

Online retailing is an essential sales channel for EMR's business, accounting for a significant share of their ticket sales and revenue. The current online retailing capability is provided under a contract for WebTIS Services that covers the provision of all software, hosting, management and support services and customer support.

Contract dates (estimated)

- 1 August 2026 to 1 August 2029
- 3 years, 1 day

Main procurement category

Goods

CPV classifications

- 48110000 - Point of sale (POS) software package

Contract locations

- UKC - North East (England)
 - UKD - North West (England)
 - UKE - Yorkshire and the Humber
 - UKF - East Midlands (England)
 - UKG - West Midlands (England)
 - UKH - East of England
 - UKI - London
 - UKJ - South East (England)
 - UKK - South West (England)
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Engagement

Engagement deadline

25 April 2025

Engagement process description

To register your interest for this work and to access the detailed specification documents please visit - <http://redirect.transaxions.com/events/ok5CP>

All responses will be dealt with via our online tendering platform

Procedure

Special regime

Utilities

Contracting authority

TRANSPORT UK EAST MIDLANDS LIMITED

- Companies House: 09860485
- Public Procurement Organisation Number: PYJP-8287-BJGL

2nd Floor St Andrew's House

London

EC4A 3AG

United Kingdom

Email: Procurement.shared@eastmidlandsrailway.co.uk

Website: <http://redirect.transaxions.com/events/ok5CP>

Region: UKI31 - Camden and City of London

Organisation type: Private utility