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Contract

## Family Support Co-ordinators Service

Stoke-on-Trent City Council

F03: Contract award notice

Notice identifier: 2025/S 000-012073

Procurement identifier (OCID): ocds-h6vhtk-04b538

Published 31 March 2025, 3:56pm

### Section I: Contracting authority

#### I.1) Name and addresses

Stoke-on-Trent City Council

Civic Centre, Glebe Street

Stoke-on-Trent

ST4 1HH

#### Contact

Mr Chris Conway

#### Email

[christopher.conway@stoke.gov.uk](mailto:christopher.conway@stoke.gov.uk)

#### Telephone

+44 178223

#### Country

United Kingdom

**Region code**

UKG23 - Stoke-on-Trent

**Internet address(es)**

Main address

<https://www.stoke.gov.uk>

Buyer's address

<https://www.stoke.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Family Support Co-ordinators Service

Reference number

DN747258

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Stoke-on-Trent City Council wishes to commission a Family Support Co-ordinators Service

The Family Support Co-ordinator service is a consensual, non-statutory service to families who have support needs below the statutory threshold.

The service will provide advice and support to families in Stoke-on-Trent with support needs below Tier 3 and 4, with the objective of improving inequalities and reducing the incidence of families in crisis who then go on to require intervention from statutory services. The service is being procured as part of the Family Matters programme, a multi agency partnership established in the city to improve outcomes for families and have impact on the numbers of children in care (CIC) and children in need (CIN).

The service will be provided to families within the four area geographies of the city.

The Contract has been divided into the following Lots.

LOT 1 - Family Support Co-ordinator Service - NORTH

LOT 2 - Family Support Co-ordinator Service - CENTRAL

LOT 3 - Family Support Co-ordinator Service - SOUTH EAST

LOT 4 - Family Support Co-ordinator Service - SOUTH WEST

**II.1.6) Information about lots**

This contract is divided into lots: Yes

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,400,000

**II.2) Description**

**II.2.1) Title**

Family Support Co-ordinators Service

Lot No

1-4

**II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

**II.2.3) Place of performance**

NUTS codes

- UKG23 - Stoke-on-Trent

**II.2.4) Description of the procurement**

Family Support Coordinator's service The Contract has been divided into the following Lots.

LOT 1 - Family Support Co-ordinator Service - NORTH

LOT 2 - Family Support Co-ordinator Service - CENTRAL

LOT 3 - Family Support Co-ordinator Service - SOUTH EAST

LOT 4 - Family Support Co-ordinator Service - SOUTH WEST

**II.2.5) Award criteria**

Cost criterion - Name: Price / Weighting: 60%

Cost criterion - Name: Quality / Weighting: 40%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Family Support Coordinator's service The Contract has been divided into the following Lots.

LOT 1 - Family Support Co-ordinator Service - NORTH

LOT 2 - Family Support Co-ordinator Service - CENTRAL

LOT 3 - Family Support Co-ordinator Service - SOUTH EAST

LOT 4 - Family Support Co-ordinator Service - SOUTH WEST

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### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.1) Type of procedure**

Open procedure

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

#### **IV.2) Administrative information**

##### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-036308](#)

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## **Section V. Award of contract**

### **Contract No**

CRN PH/2024/399

### **Lot No**

1

### **Title**

LOT 1 - Family Support Co-ordinator Service - NORTH

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 March 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Just Family CIC

Stoke-on-Trent

ST6 5RF

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000

Total value of the contract/lot: £100,000

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### **Section V. Award of contract**

#### **Contract No**

CRN PH/2024/399

#### **Lot No**

2

#### **Title**

LOT 2 - Family Support Co-ordinator Service - CENTRAL

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

31 March 2025

##### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

YMCA North Staffordshire

Stoke-on-Trent

ST1 3AE

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £98,562

Total value of the contract/lot: £98,562

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## **Section V. Award of contract**

### **Contract No**

CRN PH/2024/399

### **Lot No**

3

### **Title**

LOT 3 - Family Support Co-ordinator Service - SOUTH EAST

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 March 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

ALICE (RELIEF OF POVERTY AND ADVANCEMENT OF COMMUNITY)

Stoke-on-Trent

ST4 4JP

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000

Total value of the contract/lot: £100,000

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### **Section V. Award of contract**

#### **Contract No**

CRN PH/2024/399

#### **Lot No**

4

#### **Title**

LOT 4 - Family Support Co-ordinator Service - SOUTH WEST

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

31 March 2025

##### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Children and Families Staffordshire (trading name: 'Family Focus Staffs')

Stoke-on-Trent

ST2 8DD

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000

Total value of the contract/lot: £100,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Stoke on Trent City Council

Stoke-on-Trent

Country

United Kingdom