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Award

Merchant Payment Services

ENERGIA GROUP NI HOLDINGS LIMITED

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-012042

Procurement identifier (OCID): ocids-h6vhtk-04ed32 ([view related notices](#))

Published 10 February 2026, 3:46pm

Scope

Reference

EG25001 Merchant Payment Services

Description

Energia Group is seeking to procure Merchant Payment services (Merchant Services), for the

processing of customer card payments within both Northern Ireland and Republic of Ireland.

Energia wishes to offer their customers an efficient payment processing experience using a streamlined uninterrupted process for making card payments. Energia currently operates a

payment service process, using their own Payment Service Provider, which involves the transfer of funds paid by their customers via debit and credit bank cards, to a third-party

processing platform owned by the Supplier.

The Supplier must be able to facilitate the transaction process by attaining and receipting information from the customer, receive authorisation from the bank approving the funds transaction, collecting the funds from the bank and then transferring the payment to Energia.

The Supplier will be required to ensure that the transaction funds are approved by the customer's bank and acceptance of the combined settlement of card funding transactions (authorisation process). As a minimum, Energia will require the suppliers processing platform to transfer debit and

credit cards from Visa, Mastercard and Electron. All platforms must be Payment Card Industry (PCI) compliant <https://www.pcisecuritystandards.org/> (settlement process).

Energia requires a platform that will accommodate their customers choice of payment card options and differing currencies. The platform must be available to process payments made by customers 24x7x365.

Energia also require an online portal for the receipt of daily transaction information and reconciliation reports.

For ongoing management information, Energia will require the Supplier to be able to populate management information containing monthly and quarterly performance metrics, scheme updates, compliance updates, new / upcoming solutions and changes within the industry.

The provision of Merchant Payment Services is expected to commence in September 2025, although the Supplier will be expected to work with Energia Group to facilitate the implementation of the Merchant Payment Service prior to commencement.

Contract 1. Merchant Payment Services

Supplier

- U.S. BANK EUROPE DAC

Contract value

- £6,500,000 excluding VAT
- £7,800,000 including VAT

Above the relevant threshold

Award decision date

10 February 2026

Date assessment summaries were sent to tenderers

10 February 2026

Standstill period

- End: 19 February 2026
- 8 working days

Earliest date the contract will be signed

10 March 2026

Contract dates (estimated)

- 10 March 2026 to 9 March 2029
- Possible extension to 9 March 2031

- 5 years

Description of possible extension:

2x 12 month periods

Main procurement category

Services

CPV classifications

- 66170000 - Financial consultancy, financial transaction processing and clearing-house services

Contract locations

- UKN - Northern Ireland
- IE - Ireland

Submission

Submission type

Tenders

Procedure

Procedure type

Competitive flexible procedure

Special regime

Utilities

Supplier

U.S. BANK EUROPE DAC

- Companies House: BR022122
- Public Procurement Organisation Number: PYZD-5433-YBQL

Block F1, Cherrywood Business Park

Dublin

D18 W2X7

Ireland

Email: centralbidservices@elavon.com

Website: <http://WWW.ELAVON.CO.UK>

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Merchant Payment Services

Contracting authority

ENERGIA GROUP NI HOLDINGS LIMITED

- Companies House: NI033250
- Public Procurement Organisation Number: PDPH-4346-JGHQ

Greenwood House, 64 Newforge Lane

Belfast

BT9 5NF

United Kingdom

Email: procurement@energiagroup.com

Region: UKN06 - Belfast

Organisation type: Private utility

Devolved regulations that apply: Northern Ireland