

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/012041-2023>

Contract

## **Managed IT Support Services**

Hartlepool Borough Council

F03: Contract award notice

Notice identifier: 2023/S 000-012041

Procurement identifier (OCID): ocds-h6vhtk-0353ed

Published 26 April 2023, 4:06pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Hartlepool Borough Council

Civic Centre, Victoria Road

Hartlepool

TS24 8AY

#### **Contact**

Mrs Emma Armstrong

#### **Email**

[emma.armstrong@hartlepool.gov.uk](mailto:emma.armstrong@hartlepool.gov.uk)

#### **Telephone**

+44 1429523002

#### **Country**

United Kingdom

**Region code**

UKC11 - Hartlepool and Stockton-on-Tees

**Internet address(es)**

Main address

<http://www.hartlepool.gov.uk>

Buyer's address

<http://www.hartlepool.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Managed IT Support Services

Reference number

DN623119

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Fully managed IT service for Hartlepool Borough Council.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £9,787,920

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UKC11 - Hartlepool and Stockton-on-Tees

#### **II.2.4) Description of the procurement**

Fully managed IT service for Hartlepool Borough Council.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 65

Price - Weighting: 35

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-019781](#)

---

## **Section V. Award of contract**

### **Contract No**

DN623119

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

6 February 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

NEC Software Solutions UK Ltd

Hemel Hempstead

HP2 7DX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £9,787,920

---

**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

Hartlepool Borough Council

Civic Centre

Hartlepool

TS24 8AY

Country

United Kingdom

