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Contract

Managed IT Support Services

Hartlepool Borough Council

F03: Contract award notice

Notice identifier: 2023/S 000-012041

Procurement identifier (OCID): ocds-h6vhtk-0353ed

Published 26 April 2023, 4:06pm

Section I: Contracting authority

I.1) Name and addresses

Hartlepool Borough Council

Civic Centre, Victoria Road

Hartlepool

TS24 8AY

Contact

Mrs Emma Armstrong

Email

emma.armstrong@hartlepool.gov.uk

Telephone

+44 1429523002

Country

United Kingdom

Region code

UKC11 - Hartlepool and Stockton-on-Tees

Internet address(es)

Main address

<http://www.hartlepool.gov.uk>

Buyer's address

<http://www.hartlepool.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Managed IT Support Services

Reference number

DN623119

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Fully managed IT service for Hartlepool Borough Council.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £9,787,920

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKC11 - Hartlepool and Stockton-on-Tees

II.2.4) Description of the procurement

Fully managed IT service for Hartlepool Borough Council.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Price - Weighting: 35

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-019781](#)

Section V. Award of contract

Contract No

DN623119

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 February 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NEC Software Solutions UK Ltd

Hemel Hempstead

HP2 7DX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £9,787,920

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Hartlepool Borough Council

Civic Centre

Hartlepool

TS24 8AY

Country

United Kingdom

