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Tender

## **Digital Services Framework Agreement**

Financial Conduct Authority

F02: Contract notice

Notice identifier: 2023/S 000-011999

Procurement identifier (OCID): ocds-h6vhtk-038ad6

Published 26 April 2023, 2:04pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Financial Conduct Authority

12 Endeavour Square

London

E20 1JN

#### **Email**

[ISProcurement@fca.org.uk](mailto:ISProcurement@fca.org.uk)

#### **Telephone**

+44 2070661000

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.fca.org.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://fca.delta-esourcing.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://fca.delta-esourcing.com>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Economic and financial affairs

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Digital Services Framework Agreement

Reference number

CON-22-233

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Financial Conduct Authority (FCA) is creating a 4-year multi-supplier framework agreement for the provision of services for Application Development, Application Maintenance and Modern Application Development including transformation services to improve operational processes, procedures and delivery methodologies.

The Framework Agreement will be with multiple partners who have demonstrable capability and expertise, that will support continued delivery of the technology change portfolio, maintain or improve the stability and performance of services, while helping the FCA in its ongoing DevOps, agile and transformation journey.

Suppliers successfully appointed to the Framework Agreement will be engaged to provide specific services through use of call-off contracts. All Suppliers who are successfully appointed to the framework will be invited to participate in an Innovation Forum which may result in suppliers being awarded work to develop their innovation ideas.

#### **II.1.5) Estimated total value**

Value excluding VAT: £562,500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 50000000 - Repair and maintenance services
- 71621000 - Technical analysis or consultancy services
- 72200000 - Software programming and consultancy services
- 72221000 - Business analysis consultancy services
- 72224000 - Project management consultancy services
- 72220000 - Systems and technical consultancy services
- 72222200 - Information systems or technology planning services
- 72222300 - Information technology services
- 72230000 - Custom software development services
- 72250000 - System and support services
- 72254000 - Software testing
- 72254100 - Systems testing services
- 72262000 - Software development services
- 72267100 - Maintenance of information technology software
- 72300000 - Data services
- 72315000 - Data network management and support services
- 79410000 - Business and management consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

## **II.2.4) Description of the procurement**

The Financial Conduct Authority (FCA) is creating a 4-year multi-supplier framework agreement for the provision of services for Application Development, Application Maintenance and Modern Application Development including transformation services to improve operational processes, procedures and delivery methodologies.

The Framework Agreement will be with multiple partners who have demonstrable capability and expertise, that will support continued delivery of the technology change portfolio, maintain or improve the stability and performance of services, while helping the FCA in its ongoing DevOps, agile and transformation journey.

## **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 90

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 0

## **II.2.6) Estimated value**

Value excluding VAT: £562,500,000

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

As detailed in the procurement documentation.

#### **III.1.2) Economic and financial standing**

List and brief description of selection criteria

As detailed in the procurement documentation.

Minimum level(s) of standards possibly required

As detailed in the procurement documentation.

#### **III.1.3) Technical and professional ability**

List and brief description of selection criteria

As detailed in the procurement documentation.

Minimum level(s) of standards possibly required

As detailed in the procurement documentation.

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

As detailed in the procurement documentation.

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### **IV.1.6) Information about electronic auction**

An electronic auction will be used

Additional information about electronic auction

The FCA reserves the right to use electronic auction as part of an evaluation process at Call-Off level where it deems appropriate. Electronic auction is not being used as part of the Framework level assessment.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-034417](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

5 June 2023

Local time



12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 9 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

5 June 2023

Local time

12:01pm

Place

Financial Conduct Authority

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://fca.delta-esourcing.com/tenders/UK-UK-London:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./378QAH4485>

The following entities, and any of their successors in title, are permitted to use the framework agreement:

- Official name: Bank of England
- Official name: Prudential Regulation Authority
- Official name: Payment Systems Regulator
- Official name: Financial Ombudsman Service
- Official name: Money & Pensions Service
- Official name: Financial Services Compensation Scheme
- Official name: The Pensions Regulator

The Framework Agreement is expected to commence in September 2023, with further competition activity expected to commence immediately following Framework commencement.

The Contracting Authority expressly reserves the right:

(I) Not to award any contract as a result of the procurement process commenced by publication of this notice; and

(II) To make whatever changes it may see fit to the content and structure of the tendering competition; and in no circumstances will the Contracting Authority be liable for any costs incurred by the tenderers.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://fca.delta-esourcing.com/tenders/UK-UK-London:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./378QAH4485>

To respond to this opportunity, please click here:

<https://fca.delta-esourcing.com/respond/378QAH4485>

GO Reference: GO-2023426-PRO-22631560

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Financial Conduct Authority

London

Country

United Kingdom

### **VI.4.2) Body responsible for mediation procedures**

Financial Conduct Authority

London

Country

United Kingdom