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Tender

Continuous Quality Improvement (CQI) System Partner

Sandwell and West Birmingham Hospitals NHS Trust

F02: Contract notice

Notice identifier: 2023/S 000-011972

Procurement identifier (OCID): ocds-h6vhtk-037d60

Published 26 April 2023, 12:37pm

Section I: Contracting authority

I.1) Name and addresses

Sandwell and West Birmingham Hospitals NHS Trust

Dudley Road

Birmingham

B18 7QH

Contact

Kirk Johnson

Email

kirk.johnson1@nhs.net

Telephone

+44 7896607624

Country

United Kingdom

Region code

UKG37 - Sandwell

Internet address(es)

Main address

<https://www.swbh.nhs.uk/>

Buyer's address

<https://www.swbh.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Continuous Quality Improvement (CQI) System Partner

Reference number

C166953

II.1.2) Main CPV code

- 79400000 - Business and management consultancy and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Sandwell & West Birmingham NHS Trust are seeking a Continuous Quality Improvement (CQI) System Partner who can help support organisational development and improvements.

II.1.5) Estimated total value

Value excluding VAT: £1,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 73200000 - Research and development consultancy services

II.2.3) Place of performance

NUTS codes

- UKG37 - Sandwell

II.2.4) Description of the procurement

Sandwell & West Birmingham Hospitals NHS Trust provides:

- Secondary tier acute services from Sandwell Hospital in West Bromwich and City Hospital site in west Birmingham.
- Community services in Sandwell including a community hospital at Rowley Regis.
- Operates several GP practices across Sandwell and west Birmingham.

It has a turnover of £660 million pa with assets of £647 million and employs over 7,600 people (2021/22 accounts). The Trust will open the Midland Metropolitan Hospital in Smethwick in 2024, which will provide acute services including an Emergency Department and 700 inpatient beds, creating a singular 'hot' site.

The Authority is looking to award a Continuous Quality Improvement (CQI) System Partner who will support and scale a programme of work to design, implement and embed an organisation-wide improvement system to deliver our ambition in a timely and measured way. We currently do not have sufficient capacity, skills and capability to do this unsupported.

We are seeking a partner that understands our Trust's context including the organisational strategy, culture, ambitions and priorities and will support us to build constructively on our first phase of improvement. A suitable partner would provide:

- An approach which addresses both the relational (cultural) and technical activities required to achieve the above.
- Relevant experience and track record of supporting healthcare organisations to make significant improvements including international or national standing in the field of improvement
- The ability to provide flexible or 'tailored' support in response to our needs and to deploy adequate resources within the timescales
- Expert advice and coaching to create the structural and relational conditions for improvement
- Support and challenge to apply leadership behaviours for improvement consistently and sustainably
- Willingness to challenge and develop insight and capability through a 'critical friend' approach
- Expose the Trust to best practice and the 'art of the possible'
- Encourage learning and sharing within the Trust, with its partners and externally
- Build the understanding of the economic case for improvement and provide support to demonstrate return on investment.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

2 October 2023

End date

1 October 2025

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please register your interest and access the tender documentation via the Atamis tender portal.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-030556](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

22 May 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 31 August 2023

IV.2.7) Conditions for opening of tenders

Date

26 April 2023

Local time

1:00pm

Place

Tender publication via the Atamis Tender portal.

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

NHS England

Quarry House, Quarry Hill

Leeds

LS2 7UE

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>