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Planning

Lone Worker Monitoring and Alarms

Newcastle City Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-011969

Procurement identifier (OCID): ocds-h6vhtk-04fa8c ([view related notices](#))

Published 31 March 2025, 12:00pm

Scope

Reference

008979

Description

Newcastle City Council requires Lone Worker Monitoring and Alarm solutions as part of our commitment to staff protection and health and safety requirements across multiple service areas within the council.

The amount and how they must be supplied is being determined by multiple service areas who use this solution. Market engagement findings will also provide us with this information.

Total value (estimated)

- £500,000 excluding VAT

- £600,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 7 April 2026 to 6 April 2029
- Possible extension to 6 April 2031
- 5 years

Main procurement category

Goods

CPV classifications

- 31600000 - Electrical equipment and apparatus
- 35120000 - Surveillance and security systems and devices
- 71317200 - Health and safety services

Contract locations

- UKC - North East (England)

Engagement

Engagement deadline

14 April 2025

Engagement process description

Newcastle City Council requires Lone Worker Monitoring and Alarm solutions as part of our commitment to staff protection and health and safety requirements across multiple service areas within the council.

We will be conducting market testing during the first two weeks in April 2025. We will be arranging for presentations from up to 6 suppliers. This is so we can explore the latest products and solutions available.

The presentations will be via Microsoft Teams, and they will 60 minutes long including questions.

Key details:

Format: Microsoft Teams

Duration: Up to 1 hour (including Q&A)

Suppliers: Up to 6 slots available

The opportunity will be advertised through Open: <https://www.open-uk.org/> and your key contact is: sophie.hendry@newcastle.gov.uk to register interest.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Contracting authority

Newcastle City Council

- Public Procurement Organisation Number: PBHM-6848-TWYG

Civic Centre

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NE1 8QH

United Kingdom

Email: corporate.procurement.team@newcastle.gov.uk

Website: <https://www.newcastle.gov.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government