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Planning

Microsoft Dynamics Support and Maintenance

Pool Re Services Limited

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-011967

Procurement identifier (OCID): ocds-h6vhtk-04fa8b

Published 31 March 2025, 11:58am

Scope

Reference

PRE00280

Description

Pool Re are seeking to appoint a single provider for the provision of MS Dynamics including but not limited to Licensing, Consultancy, Support and Maintenance.

Total value (estimated)

- £160,000 excluding VAT
- £200,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 10 August 2026 to 9 August 2029
- Possible extension to 9 August 2031
- 5 years

Description of possible extension:

Two further extension of up to a maximum of 12 months

Options

The right to additional purchases while the contract is valid.

to be detailed

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support
- 72500000 - Computer-related services
- 72600000 - Computer support and consultancy services
- 48218000 - License management software package

Contract locations

- UK - United Kingdom

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

10 February 2026

Enquiry deadline

27 February 2026, 2:00pm

Submission type

Tenders

Tender submission deadline

16 March 2026, 2:00pm

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

12 June 2026

Recurring procurement

Publication date of next tender notice (estimated): 9 August 2029

Other information

Payment terms

30 Days

Description of risks to contract performance

known Risks

Applicable trade agreements

- Government Procurement Agreement (GPA)

Procedure

Procedure type

Competitive flexible procedure

Documents

Documents to be provided after the tender notice

The documents will be provided through our eSourcing portal. The access link and registration instructions will be included in the opportunity notice.

Contracting authority

Pool Re Services Limited

- Public Procurement Organisation Number: PMWL-1715-XLYD

Pool Re Services Limited

London

EC4R 9AF

United Kingdom

Email: commercialservices@poolre.co.uk

Region: UKI31 - Camden and City of London

Organisation type: Public authority - central government