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Planning

## Microsoft Dynamics Support and Maintenance

Pool Re Services Limited

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-011967

Procurement identifier (OCID): ocds-h6vhtk-04fa8b

Published 31 March 2025, 11:58am

### Scope

### Reference

PRE00280

### Description

Pool Re are seeking to appoint a single provider for the provision of MS Dynamics including but not limited to Licensing, Consultancy, Support and Maintenance.

### Total value (estimated)

- £160,000 excluding VAT
- £200,000 including VAT

Above the relevant threshold

## **Contract dates (estimated)**

- 10 August 2026 to 9 August 2029
- Possible extension to 9 August 2031
- 5 years

Description of possible extension:

Two further extension of up to a maximum of 12 months

## **Options**

The right to additional purchases while the contract is valid.

to be detailed

## **Main procurement category**

Services

## **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support
- 72500000 - Computer-related services
- 72600000 - Computer support and consultancy services
- 48218000 - License management software package

## **Contract locations**

- UK - United Kingdom

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## **Participation**

### **Particular suitability**

Small and medium-sized enterprises (SME)

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## **Submission**

### **Publication date of tender notice (estimated)**

10 February 2026

### **Enquiry deadline**

27 February 2026, 2:00pm

### **Submission type**

Tenders

### **Tender submission deadline**

16 March 2026, 2:00pm

## **Tenders may be submitted electronically**

Yes

## **Languages that may be used for submission**

English

## **Award decision date (estimated)**

12 June 2026

## **Recurring procurement**

Publication date of next tender notice (estimated): 9 August 2029

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## **Other information**

### **Payment terms**

30 Days

### **Description of risks to contract performance**

known Risks

### **Applicable trade agreements**

- Government Procurement Agreement (GPA)

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## **Procedure**

### **Procedure type**

Competitive flexible procedure

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## **Documents**

### **Documents to be provided after the tender notice**

The documents will be provided through our eSourcing portal. The access link and registration instructions will be included in the opportunity notice.

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## **Contracting authority**

### **Pool Re Services Limited**

- Public Procurement Organisation Number: PMWL-1715-XLYD

Pool Re Services Limited

London

EC4R 9AF

United Kingdom

Email: [commercialservices@poolre.co.uk](mailto:commercialservices@poolre.co.uk)

Region: UKI31 - Camden and City of London

Organisation type: Public authority - central government