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Contract

2025 Website Design & Build Services, and Hosting & Maintenance

Dorset & Wiltshire Fire and Rescue Authority

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-011966

Procurement identifier (OCID): ocds-h6vhtk-05a2f4 ([view related notices](#))

Published 10 February 2026, 2:36pm

Scope

Reference

DWFRS 2025/017

Description

Dorset & Wiltshire Fire and Rescue is seeking to award a contract for the provision of a new website

Contract 1. 2025 Website Design & Build Services, and Hosting & Maintenance

Supplier

- [Thornacre Engineering Ltd.](#)

Contract value

- £208,800 including VAT

Above the relevant threshold

Date signed

5 February 2026

Contract dates

- 5 February 2026 to 4 February 2030
- Possible extension to 4 February 2036
- 10 years

Description of possible extension:

The Authority may extend the contract for three further periods of 24 months.

Main procurement category

Services

CPV classifications

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

Key performance indicators

Name	Reporting frequency
Service Availability	1 months
Supplier Email Response Times	1 months
Fix Times - Severity Level 1 Service Incidents	1 months
Fix Times - Severity Level 2 Service Incidents	1 months
Fix Times - Severity Level 3 Service Incidents	1 months
Fix Times - Severity Level 4 Service Incidents	1 months

Submission

Submission type

Requests to participate

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Supplier

Thornacre Engineering Ltd.

- Companies House: 13412950

173 Thornacre

Barnet

EN5 3JZ

United Kingdom

Email: parag@thornacre.com

Region: UKI71 - Barnet

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. 2025 Website Design & Build Services, and Hosting & Maintenance

Contracting authority

Dorset & Wiltshire Fire and Rescue Authority

- Public Procurement Organisation Number: PBHD-1355-WLCT

Service Headquarters, Five Rivers Health & Wellbeing Centre, Hulse Road

Salisbury

SP1 3NR

United Kingdom

Email: DWProcurement@dwfire.org.uk

Region: UKK15 - Wiltshire CC

Organisation type: Public authority - sub-central government