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Contract

## **Interpreting and Translation services**

Sandwell Metropolitan Borough Council

F03: Contract award notice

Notice identifier: 2021/S 000-011944

Procurement identifier (OCID): ocids-h6vhtk-028945

Published 28 May 2021, 10:00am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Sandwell Metropolitan Borough Council

Sandwell Council House Freeth Street

Oldbury

B69 3DB

#### **Contact**

Neil Whitehouse

#### **Email**

[Neil\\_whitehouse@sandwell.gov.uk](mailto:Neil_whitehouse@sandwell.gov.uk)

#### **Telephone**

+44 1215693625

#### **Country**

United Kingdom

**NUTS code**

UKG37 - Sandwell

**Internet address(es)**

Main address

[www.sandwell.gov.uk](http://www.sandwell.gov.uk)

Buyer's address

[www.sandwell.gov.uk](http://www.sandwell.gov.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Interpreting and Translation services

Reference number

SMBC 20018

**II.1.2) Main CPV code**

- 79540000 - Interpretation services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The Council and Sandwell Childrens Trust had a requirement for the provision of Interpretation Services to support a range of Client Services including Adults and Childrens Services, Housing, School Admissions, Taxi Licensing and Welfare Rights at various locations throughout the Borough of Sandwell and on occasions outside of the Council boundaries. This service is to be delivered through face to face, telephone and video methods via MS Teams during normal and outside of office hours, weekends and if and when required on Bank Holidays. There is also a requirement for Translation of the written word in the form of a letter, pamphlet or other publications.

**II.1.6) Information about lots**

This contract is divided into lots: Yes

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £400,000

**II.2) Description****II.2.1) Title**

Face To Face

Lot No

1

**II.2.2) Additional CPV code(s)**

- 79540000 - Interpretation services

**II.2.3) Place of performance**

NUTS codes

- UKG37 - Sandwell

**II.2.4) Description of the procurement**

Please refer to the ITT documents

**II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40%

Price - Weighting: 60%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Telephone

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 79540000 - Interpretation services

#### **II.2.3) Place of performance**

NUTS codes

- UKG37 - Sandwell

#### **II.2.4) Description of the procurement**

Please refer to the ITT documents

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40%

Price - Weighting: 60%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Video

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 79540000 - Interpretation services

### **II.2.3) Place of performance**

NUTS codes

- UKG37 - Sandwell

### **II.2.4) Description of the procurement**

Please refer to the ITT documents

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40%

Price - Weighting: 60%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Written Word

Lot No

4

**II.2.2) Additional CPV code(s)**

- 79540000 - Interpretation services

**II.2.3) Place of performance**

NUTS codes

- UKG37 - Sandwell

**II.2.4) Description of the procurement**

Please refer to the ITT documents

**II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40%

Price - Weighting: 60%

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-000497](#)

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Face TO Face

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

19 May 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 14

Number of tenders received from SMEs: 14

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

Absolute Interpreting and Translation Ltd

Absolute House 46 Hylton Road

Birmingham

B18 6HN

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Five Star Languages Ltd

133 Balden Road, Harbourne

Birmingham

B32 2EI

Country

United Kingdom

NUTS code

- UKG31 - Birmingham



The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Global Translation Services Ltd

470 Witton Road Aston

Birmingham

B6 6SN

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Supreme Linguistic Services Ltd t a Premium Linguistic Services

Unit 4, Great Barr Business Park

Birmingham

B42 1DY

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Word 360 Limited

6 The Cloisters 11-12 George Road

Birmingham

B15 1NP

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £400,000

Total value of the contract/lot: £400,000

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**Section V. Award of contract**

**Lot No**

3

**Title**

Video

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

19 May 2021

**V.2.2) Information about tenders**

Number of tenders received: 14

Number of tenders received from SMEs: 14

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Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 14

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6 The Cloisters 11 12 George Road

Birmingham

B15 1NP

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £400,000

Total value of the contract/lot: £400,000

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## **Section V. Award of contract**

### **Lot No**

4

### **Title**

Written Word

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

19 May 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 14

Number of tenders received from SMEs: 14

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

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Birmingham

B18 6HN

Country

United Kingdom

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The contractor is an SME

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Word 360 Limited

6 The Cloisters, 11-12 George Road

Birmingham

B15 1NP

Country

United Kingdom

NUTS code



- UKG31 - Birmingham

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £400,000

Total value of the contract/lot: £400,000

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### **Section V. Award of contract**

#### **Lot No**

2

#### **Title**

Telephone

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

19 May 2021

##### **V.2.2) Information about tenders**

Number of tenders received: 14

Number of tenders received from SMEs: 14

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

Absolute Interpreting and Translation Ltd

Absolute House, 46 Hylton Road

Birmingham

B18 6HN

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

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NUTS code

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The contractor is an SME

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#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £400,000

Total value of the contract/lot: £400,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court England

Royal Courts of Justice the Strand

London

WC2A 2LL

Country

United Kingdom