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Contract

HDD-OJEULT-52753 Provision of Stroke Support Services

NHS Wales Shared Services Partnership

F03: Contract award notice

Notice identifier: 2024/S 000-011942

Procurement identifier (OCID): ocds-h6vhtk-03f7ac

Published 12 April 2024, 11:30am

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership

Ty Gorwel, St Davids Park

Jobswell Road

SA31 3BB

Contact

Sara Pell

Email

sara.pell@wales.nhs.uk

Telephone

+44 1633831525

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HDD-OJEULT-52753 Provision of Stroke Support Services

Reference number

HDD-OJEULT-52753

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

HDUHB is looking to commission a third sector provider(s) to deliver a range of activities/services which support adults diagnosed with a stroke, their family and carers with high quality information, advice, and emotional support. This service will be required post a patients discharge from hospital. The purpose of these activities is to facilitate a smooth transition from hospital to home and ensure stroke survivors and carers feel supported on returning home. People who have had a stroke may need to receive support in a timely way to help them with their psychological and emotional wellbeing.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £376,548

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKL14 - South West Wales

II.2.4) Description of the procurement

HDUHB is looking to commission a third sector provider(s) to deliver a range of activities/services which support adults diagnosed with a stroke, their family and carers with high quality information, advice, and emotional support. This service will be required post a patients discharge from hospital. The purpose of these activities is to facilitate a smooth transition from hospital to home and ensure stroke survivors and carers feel supported on returning home. People who have had a stroke may need to receive support in a timely way to help them with their psychological and emotional wellbeing.

Once people have returned home their needs and circumstances continue to change. People may need support to adjust their lifestyles to reduce the chance of another stroke, to return to work or to cope with altered roles and relationships and the emotional and psychological impact of stroke. Other needs, including those of carers and family members, are also likely to change as people learn to deal with stroke related disabilities.

The service aims and objectives will be as follows.

To support all adults diagnosed with a stroke, their family and carers with high quality information, advice, and emotional support

To provide flexible, support to adults and their families and carers whose communication is affected by stroke, following their discharge from the acute health setting.

To establish and facilitate social opportunities, befriending, awareness events, and provide peer support opportunities for carers and stroke survivors.

To provide important stroke prevention and education information to people affected by stroke / TIA, their families, and the general public. For example, patient information leaflets and relevant signposting to publicised material.

Discuss the risk factors for stroke with the client and family, encouraging them to make appropriate lifestyle changes to reduce the risk of further stroke.

To liaise with stroke multi-disciplinary teams (including attending MDT meetings) and act as an advocate to influence the care plans for the stroke survivor and their family.

Liaise with GP surgeries/clusters regarding Stroke Association campaigns e.g., Act First (Atrial Fibrillation awareness), FAST.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 90

Cost criterion - Name: Cost / Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-025327](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 February 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Stroke Association

1st Floor, The Point, Welbeck Road West Bridgford

Nottingham

NG27QW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £376,548

Section VI. Complementary information

VI.3) Additional information

(WA Ref:140652)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom