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Tender

## **South West London and St George's Mental Health NHS Trust Soft FM Services**

South West London and St George's Mental Health NHS Trust

F02: Contract notice

Notice identifier: 2024/S 000-011917

Procurement identifier (OCID): ocids-h6vhtk-0451b3

Published 12 April 2024, 10:35am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

South West London and St George's Mental Health NHS Trust

Trinity Building, Springfield University Hospital, 15 Springfield Drive

London

SW17 0YF

#### **Contact**

Chris Gerlach, Soft FM Manager

#### **Email**

[chris.gerlach@swlstg.nhs.uk](mailto:chris.gerlach@swlstg.nhs.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI63 - Merton, Kingston upon Thames and Sutton

**Internet address(es)**

Main address

<https://www.swlstg-tr.nhs.uk/>

Buyer's address

<https://www.swlstg-tr.nhs.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

South West London and St George's Mental Health NHS Trust Soft FM Services

Reference number

C166838

#### **II.1.2) Main CPV code**

- 79993100 - Facilities management services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

South West London and St George's Mental Health NHS Trust (the "Authority") is issuing this tender in connection with the competitive procurement of Provision of Soft Facilities Management (FM) Services.

South West London and St George's Mental Health NHS Trust is currently going through a period of investment and regeneration through their 'Integrated Programme' as new mental health facilities are developed across Wandsworth, Richmond and Kingston.

The Authority drives innovation in the world of mental health and is seeking to enable the same spirit within the delivery of soft facilities across the Authority headquarters and community sites. The Authority requires a supplier who will proactively seek out and drive innovative solutions in the delivery of the in-scope services, throughout the life of the contract.

The purpose of this procurement process is to identify a provider that can provide a professional Cleaning/Domestic Service at both hospital and community sites and a Patient Dining and Hospitality Service at both hospitals.

The duration of the contract will be for five (5) years with the option to extend for a further two (2) twelve (12) month periods.

The procurement process will be carried out in accordance with the Competitive Dialogue Procedure under the Public Contracts Regulations 2015 ("PCR").

Bidders should note that TUPE will be applicable to the contract proposed above. The relevant data will be issued to bidders at the ISOS stage upon receipt of a signed Non-Disclosure Agreement.

To express interest and participate in the tender, please register and apply via Atamis e-sourcing portal <https://health-family.force.com/s/Welcome>.

#### **II.1.5) Estimated total value**

Value excluding VAT: £47,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79993100 - Facilities management services
- 85100000 - Health services
- 55520000 - Catering services
- 90910000 - Cleaning services

#### **II.2.3) Place of performance**

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

#### **II.2.4) Description of the procurement**

South West London and St George's Mental Health NHS Trust (the "Authority") is issuing this tender in connection with the competitive procurement of Provision of Soft Facilities Management (FM) Services.

South West London and St George's Mental Health NHS Trust is currently going through a period of investment and regeneration through their 'Integrated Programme' as new mental health facilities are developed across Wandsworth, Richmond and Kingston.

In December 2022 the brand new Trinity building opened to patients at Springfield and the new Shaftesbury building is due to follow later in 2023 - with further estate developments

planned up to 2026. The new buildings will form one part of a new 'Springfield Village' as the Trust's headquarters.

The Authority recognises the role it plays in each service users' journey from them accessing services to potentially becoming part of the Authority in some way. The Authority is looking for a supplier who understands this role and can work in partnership with the Authority to continue to support patient journeys in this way.

The Authority drives innovation in the world of mental health and is seeking to enable the same spirit within the delivery of soft facilities across the Authority headquarters and community sites. The Authority requires a supplier who will proactively seek out and drive innovative solutions in the delivery of the in-scope services, throughout the life of the contract.

The Authority wishes to conduct a compliant competitive tender process with good market participation that delivers the best outcome for patients and staff.

The Authority requires a value for money contract equipped with the right contract levers and Key Performance Indicators (KPIs) to enable ongoing effective contract management.

The contract must be aligned to the Authority's strategic ambitions of making the Authority a great place to work and ensuring sustainability through the services within this contract. Within sustainability, there are key themes to be addressed in relation to achieving the Authority net zero carbon commitment, tackling climate change and contributing to social value in the local community. Similarly tackling economic inequality and modern slavery are key considerations for resource intensive services of this type.

The purpose of this procurement process is to identify a provider that can provide a professional Cleaning/Domestic Service at both hospitals and community sites and a Patient Dining and Hospitality Service at both hospitals.

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The procurement process will be carried out in accordance with the Competitive Dialogue Procedure under the Public Contracts Regulations 2015 ("PCR").

Bidders should note that TUPE will be applicable to the contract proposed above. The relevant data will be issued to bidders at the ISOS stage upon receipt of a signed Non-Disclosure Agreement.

To express interest and participate in the tender, please register and apply via Atamis e-sourcing portal <https://health-family.force.com/s/Welcome>.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60.00%

Quality criterion - Name: Social Value / Weighting: 10.00%

Cost criterion - Name: Commercial / Weighting: 30.00%

### **II.2.6) Estimated value**

Value excluding VAT: £47,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

21 April 2025

End date

20 April 2030

This contract is subject to renewal

Yes

Description of renewals

Option to extend for a further two (2) twelve (12) month periods

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive dialogue

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

13 May 2024

Local time

10:00am

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

12 April 2024

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>