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Tender

## **Contract for a Community Directory System as part of Community Book Project**

Durham County Council

F02: Contract notice

Notice identifier: 2024/S 000-011910

Procurement identifier (OCID): ocids-h6vhtk-0451af

Published 12 April 2024, 10:23am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Durham County Council

County Hall

DURHAM

DH15UL

#### **Contact**

Mackenzie Heath

#### **Email**

[mackenzie.heath@durham.gov.uk](mailto:mackenzie.heath@durham.gov.uk)

#### **Telephone**

+44 3000264859

#### **Country**

United Kingdom

**Region code**

UKC14 - Durham CC

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.durham.gov.uk](http://www.durham.gov.uk)

**I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

[www.nepo.org](http://www.nepo.org)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.nepo.org](http://www.nepo.org)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Contract for a Community Directory System as part of Community Book Project

Reference number

DN719323

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The Council and partners are always striving to deliver excellent services to customers from first point of contact to the conclusion of service delivery. It recognises that online information and advice, in many instances, has become customer's first choice when looking for information about the services available to them. The growing demand for reliable and comprehensive information is needed to improve customer experience, meet our statutory obligations, and support people in communities across County Durham to help themselves and each other

The Council are looking to procure a system where two of the existing directories relating to Childrens and Adults information can be consolidated into one platform. This platform should also support co-production with partners to support engagement from the various communities the Council supports. The Council is looking for a Commercial-off-the-Shelf (COTS) solution to meet their needs.

The Council is looking to combine two existing directories into one comprehensive solution, at minimum, the new platform should contain the functionality available in these directories:

Family Information Services:

<http://www.countydurhamfamilies.info/kb5/durham/fsd/home.page>

Locate: <https://www.durhamlocate.org.uk/>

### **II.1.5) Estimated total value**

Value excluding VAT: £222,484

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UKC14 - Durham CC

### **II.2.4) Description of the procurement**

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<http://www.countydurhamfamilies.info/kb5/durham/fsd/home.page>

Locate: <https://www.durhamlocate.org.uk/>

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6) Estimated value**

Value excluding VAT: £222,484

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

108

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

17 May 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

20 May 2024

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Durham County Council

County Hall, Durham, DH1 5UL

Durham

DH1 5UL

Country

United Kingdom