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Tender

Contract for a Community Directory System as part of Community Book Project

Durham County Council

F02: Contract notice

Notice identifier: 2024/S 000-011910

Procurement identifier (OCID): ocids-h6vhtk-0451af

Published 12 April 2024, 10:23am

Section I: Contracting authority

I.1) Name and addresses

Durham County Council

County Hall

DURHAM

DH15UL

Contact

Mackenzie Heath

Email

mackenzie.heath@durham.gov.uk

Telephone

+44 3000264859

Country

United Kingdom

Region code

UKC14 - Durham CC

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.durham.gov.uk

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

www.nepo.org

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.nepo.org

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Contract for a Community Directory System as part of Community Book Project

Reference number

DN719323

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Council and partners are always striving to deliver excellent services to customers from first point of contact to the conclusion of service delivery. It recognises that online information and advice, in many instances, has become customer's first choice when looking for information about the services available to them. The growing demand for reliable and comprehensive information is needed to improve customer experience, meet our statutory obligations, and support people in communities across County Durham to help themselves and each other

The Council are looking to procure a system where two of the existing directories relating to Childrens and Adults information can be consolidated into one platform. This platform should also support co-production with partners to support engagement from the various communities the Council supports. The Council is looking for a Commercial-off-the-Shelf (COTS) solution to meet their needs.

The Council is looking to combine two existing directories into one comprehensive solution, at minimum, the new platform should contain the functionality available in these directories:

Family Information Services:

<http://www.countydurhamfamilies.info/kb5/durham/fsd/home.page>

Locate: <https://www.durhamlocate.org.uk/>

II.1.5) Estimated total value

Value excluding VAT: £222,484

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKC14 - Durham CC

II.2.4) Description of the procurement

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Family Information Services:

<http://www.countydurhamfamilies.info/kb5/durham/fsd/home.page>

Locate: <https://www.durhamlocate.org.uk/>

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £222,484

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

108

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

17 May 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

20 May 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Durham County Council

County Hall, Durham, DH1 5UL

Durham

DH1 5UL

Country

United Kingdom