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Planning

CAID Hosting and Associated Services

Home Office

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-011904

Procurement identifier (OCID): ocids-h6vhtk-03351d

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Section I: Contracting authority

I.1) Name and addresses

Home Office

Home Office, Commercial Directorate , Attn: CAID Programme, 4th floor Peel, 2 Marsham Street

London

SW1P 4DF

Email

CAIDCommercial@homeoffice.gov.uk

Telephone

+44 7786393180

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/home-office>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CAID Hosting and Associated Services

Reference number

C23140

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

We are seeking to procure hosting and associated services for the operation of the Child Abuse Image Database (CAID). CAID is the UK national media and hash store that supports the identification of the victims depicted in indecent images and videos of children and offenders that possess, distribute, and produce such media. CAID originally went live in 2014 and continues to be expanded and improved through an ongoing transformation programme.

The current contractual arrangement for CAID Hosting and associated services, is due to expire and in order to obtain value for money, CAID is looking at establishing contracts with relevant providers for the following services, and the intention is to divide the requirements into lots.

The length of the contracts are anticipated to be three years with two possible single year extensions, i.e., 3+1+1 years.

It is intended that:

- Selection Questionnaire shall be issued approx. September 2022
- The Invitation to Tender (ITT) shall be issued approx. November 2022,

- Contract Go-Live shall be approx. April 2023, and
- The new service shall be in operations before September 2023.

Procedure: The Defence and Security Public Contracts Regulations 2011

Restricted Procedure (with NDA completion).

If you can see the following text anywhere within this PIN, it is not correct: "The contract(s) will be awarded without publication of a further call for competition."

This is correct: "The Authority will issue a "call for competition" notice in due course.

II.1.6) Information about lots

This contract is divided into lots: Yes

Maximum number of lots that may be awarded to one tenderer: 4

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

1- 4

II.2) Description

II.2.1) Title

Secure Hosting and Associated Operations and Service Management

Lot No

1

II.2.2) Additional CPV code(s)

- 48611000 - Database software package
- 48800000 - Information systems and servers
- 48810000 - Information systems
- 48820000 - Servers
- 48821000 - Network servers

- 48822000 - Computer servers
- 48825000 - Web servers
- 75241100 - Police services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The secure hosting and associated operations and service management of the CAID environments. This includes:

- o Highly available and resilient Live, and live-like, environments that contain Indecent Images of Children (IloC) and other data, which must be held according to applicable laws and which are sensitive personal data.
- o Development and Test environments that are functionally representative, but do not contain sensitive data.

It is likely that optional additional capabilities will be desired that will be requested separately from the core, mandatory capabilities.

II.2) Description

II.2.1) Title

Networking and Associated Encryption Technology

Lot No

2

II.2.2) Additional CPV code(s)

- 35120000 - Surveillance and security systems and devices
- 48210000 - Networking software package
- 48214000 - Network operating system software package
- 48216000 - Network connectivity terminal emulation software package

- 72212210 - Networking software development services
- 72700000 - Computer network services
- 75241100 - Police services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The wide-area networking and associated encryption technology to communicate between CAID hosted environments, other partners in the overall solution, and suppliers. The wider secure connectivity used for Police Force communications with the system is not part of this procurement.

II.2) Description

II.2.1) Title

Protective Monitoring Services and Security Incident Management for the CAID Hosting Services

Lot No

3

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48517000 - IT software package
- 72510000 - Computer-related management services
- 72600000 - Computer support and consultancy services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK

II.2.4) Description of the procurement

The protective monitoring services and Security Incident Management for the CAID hosting services

II.2) Description

II.2.1) Title

Sourcing of Hardware, Software and Third-Party Services necessary for the contract.

Lot No

4

II.2.2) Additional CPV code(s)

- 44316400 - Hardware
- 48000000 - Software package and information systems
- 75241100 - Police services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK

II.2.4) Description of the procurement

Sourcing of hardware, software and third-party services necessary for the contract.

Note this is a provisional service that may be procured via a separate procurement or incorporated into the respective lots above.

II.3) Estimated date of publication of contract notice

5 September 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

We will be holding an Early Market Engagement Event to gauge the market's ability to provide the required services particularly regarding a number of questions that include the need to provide services from UK Police force locations.

We will invite potentially interested parties to meet with the CAID Home Office. Slots will be available in May 2022 and June 2022 will be allocated on a first come, first serve basis. Meetings shall be held over Microsoft Teams Video call and shall include time for suppliers to hold a brief presentation:

1. Answering Pre-Released Questions
2. Detailing how the Market for the required Services works

Max. 6 slots a week available

w/c 30/05/2022

and

w/c 06/06/2022

w/c 20/06/2022

w/c 27/06/2022

To register your interest for the Early Market Engagement Event, please email CAIDCommercial@homeoffice.gov.uk with the heading expression of interest for CAID Hosting and Associated Services.

You will be requested to complete a NDA and register on the Home Office e-Sourcing Portal: JAGGAER where the questions will be released to you following NDA completion.

