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Planning

Security Operations Centre (SOC)

LIVEWEST HOMES LIMITED

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-011888

Procurement identifier (OCID): ocds-h6vhtk-04fa61 ([view related notices](#))

Published 28 March 2025, 6:47pm

Scope

Reference

DN769699

Description

LiveWest is seeking a supplier to establish a Security Operations Centre (SOC) for our organisation. The SOC will be responsible for monitoring, detecting, investigating and responding to cybersecurity threats and incidents around the clock.

The SOC will be responsible for continuous monitoring of network traffic, logs, and security events, Incident detection and response, Threat intelligence and proactive threat hunting. Supporting our vulnerability assessments and preventive measures, routine maintenance and updates of security tools and systems. Collaboration with internal and external stakeholders for incident management.

The Supplier will have, and be able to demonstrate sufficient technical knowledge and experience in the delivery and maintenance of a proposed solution, that they can also provide advisory / consultancy services if needed.

Total value (estimated)

- £600,000 excluding VAT
- £750,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 15 September 2025 to 30 September 2029
- 4 years, 16 days

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKK - South West (England)

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

8 May 2025

Submission type

Tenders

Tender submission deadline

23 June 2025, 11:59pm

Tenders may be submitted electronically

No

Languages that may be used for submission

English

Award decision date (estimated)

12 August 2025

Procedure

Procedure type

Competitive flexible procedure

Reduced tendering period

Yes

Qualifying planned procurement notice - minimum 10 days

Contracting authority

LIVEWEST HOMES LIMITED

- Companies House: RS007724
- Public Procurement Organisation Number: PCRN-5716-MJRP

Skypark, 1 Wellington Way

Exeter

EX5 2FZ

United Kingdom

Email: procurement@livewest.co.uk

Website: <https://www.livewest.co.uk/>

Region: UKK43 - Devon CC

Organisation type: Public authority - sub-central government