

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/011854-2022>

Contract

CRM & Portals Software & Associated Services (Microsoft 365 Platform)

THRIVE HOMES LIMITED

F03: Contract award notice

Notice identifier: 2022/S 000-011854

Procurement identifier (OCID): ocids-h6vhtk-02be0d

Published 6 May 2022, 1:50pm

Section I: Contracting authority

I.1) Name and addresses

THRIVE HOMES LIMITED

Hemel Hempstead

Email

procurement@thrivehomes.org.uk

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Internet address(es)

Main address

<http://www.thrivehomes.org.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CRM & Portals Software & Associated Services (Microsoft 365 Platform)

Reference number

TH2222C

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

CRM & Portals Software & Associated Services (Microsoft 365 Platform)

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £500,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH - East of England

II.2.4) Description of the procurement

CRM & Portals Software & Associated Services

(Microsoft 365 Platform)

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

II.2.11) Information about options

Options: Yes

Description of options

The contract will be for an initial period of 48 months with the option to extend for 2 further periods of 12 months each

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-013978](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 April 2022

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Techlabs London

High Wycombe

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £662,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Thrive Homes

Hemel Hempstead

Country

United Kingdom