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Award

Real time passenger information at bus stops

Norfolk County Council

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-011837

Procurement identifier (OCID): ocids-h6vhtk-05258e ([view related notices](#))

Published 10 February 2026, 12:34pm

Scope

Description

Contract for the provision and maintenance of real time passenger information at bus stops

Contract 1. Contract for the provision of real time passenger information at bus stops

Supplier

- NEXUS ALPHA LIMITED

Contract value

- £7,000,000 excluding VAT
- £7,000,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

13 February 2026

Contract dates (estimated)

- 17 February 2026 to 16 February 2031
- 5 years

Main procurement category

Goods

Additional procurement category

Services

Options

The right to additional purchases while the contract is valid.

Value and volumes are estimated. Additional items may be purchased throughout the life of the contract.

CPV classifications

- 32321200 - Audio-visual equipment
- 34928470 - Signage
- 63712100 - Bus station services

Contract locations

- UKH15 - Norwich and East Norfolk
- UKH16 - North and West Norfolk
- UKH17 - Breckland and South Norfolk

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Additional or repeat goods, services or works - extension or partial replacement

A change in supplier would result in the contracting authority receiving goods, services or works that are different from, or incompatible with, the existing goods, services or works, and

the difference or incompatibility would result in disproportionate technical difficulties in operation or maintenance.

Supplier

NEXUS ALPHA LIMITED

- Companies House: 02941132
- Public Procurement Organisation Number: PTVY-1746-XWDG

Streathbourne House Redehall Road

Horley

RH6 9QA

United Kingdom

Email: tenders@nexusalpha.com

Website: <https://www.nexusalpha.com/>

Region: UKJ26 - East Surrey

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Contract for the provision of real time passenger information at bus stops

Contracting authority

Norfolk County Council

- Public Procurement Organisation Number: PDYH-3246-XWTR

County Hall, Martineau Lane

Norwich

NR1 2DH

United Kingdom

Email: sourcingteam@norfolk.gov.uk

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government