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Contract

Managed Services for Business Solutions

Royal Berkshire Fire Authority

F03: Contract award notice

Notice identifier: 2021/S 000-011836

Procurement identifier (OCID): ocds-h6vhtk-02b5ae

Published 27 May 2021, 1:21pm

Section I: Contracting authority

I.1) Name and addresses

Royal Berkshire Fire Authority

Newsham Court

Reading

RG31 7SD

Contact

Emma Peate

Email

PeateE@RBFRS.co.uk

Telephone

+44 118934736

Country

United Kingdom

NUTS code

UKJ - South East (England)

Internet address(es)

Main address

<http://www.rbfrs.co.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/71935>

I.4) Type of the contracting authority

Regional or local Agency/Office

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Managed Services for Business Solutions

II.1.2) Main CPV code

- 72267100 - Maintenance of information technology software

II.1.3) Type of contract

Services

II.1.4) Short description

A maintenance and support contract is required for the DS3000 Integrated Communications Control System (ICCS) used by the Thames Valley Fire Control Service. The maintenance and support contract will be required to cover both the server installation which provides the service to the Control room and the client desktop appliances which are utilised in the control room. The DS3000 ICCS is a safety critical system, key to delivering an efficient call handling, mobilisation and incident support function to the Thames Valley Fire Control Service as part of its response to '999' and other 'emergency' calls. The contract must provide for the rectification of both hardware and software faults affecting the system and allow for the introduction of new functionality through the application of upgrades and the upgrading of security software meeting the requirements for access to the Airwave radio system and, in the future the Emergency Service's Network.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £110,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72267100 - Maintenance of information technology software

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

Main site or place of performance

Berkshire

II.2.4) Description of the procurement

This procurement has been undertaken via KCS Framework Agreement Ref: Y16018 as a direct award.

II.2.5) Award criteria

Quality criterion - Name: Technical and Quality / Weighting: 70

Cost criterion - Name: Price / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This procurement has been undertaken using a direct award route under the Kent County Council Framework Agreement Y16018. The contract value is under the threshold and the authority has selected the most appropriate supplier based on their ability to meet the immediate and technical architecture requirements of the contracting authority.

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

1004

Title

Integrated Communications Control System (ICCS)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 January 2021

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Captia Business Services Ltd T/A Capita Enterprise Services

65 Gresham Street, London

London

EC2V 7NQ

Country

United Kingdom

NUTS code

- UKJ - South East (England)

National registration number

02299747

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £110,000

Total value of the contract/lot: £110,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom