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Planning

PRO0919 Integrated Housing Management System

Your Housing Group

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-011833

Procurement identifier (OCID): ocids-h6vhtk-04fa37 ([view related notices](#))

Published 28 March 2025, 3:30pm

Scope

Reference

PR00919

Description

Your Housing Group (YHG) are seeking to replace its existing software for housing management, asset management and repairs management and are seeking a new fully integrated system. This will include options to support Fix360, the YHG internal repairs and maintenance contractor, using integration to existing systems, or potential replacement options.

The aim is to efficiently consolidate and integrate solutions, onto a modern Cloud based platform to leverage efficiencies and increase customer satisfaction.

Responsive browser presentation will be expected, to free staff to be more mobile and work more flexibly wherever required, on schemes, within offices or accessing systems securely from home. One other key goal is to provide excellent self-service facilities for tenants and other customers, whenever needed or desired. A Digital First and Cloud

methodology is being pursued, across YHG. This makes the most of ICT investment, while potentially enabling staff to have access to solutions and applications, wherever they have connectivity. Cloud delivered applications proposed, will be expected to enforce high standards of Penetration Testing and compliance/adherence to the Cloud Security Principles.

Total value (estimated)

- £6,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 November 2025 to 31 October 2035
- 10 years

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKD - North West (England)

Engagement

Engagement deadline

29 November 2024

The engagement was carried out before this notice was published.

Engagement process description

YHG carried out soft market testing with 6 suppliers for this procurement in November 2024.

Suppliers were given a soft market testing information pack and invited to demonstrations. This was all carried out prior to the introduction of the Procurement Act 2023.

The suppliers invited and participated in the demonstrations were:

Civica

NEC

Techlabs London

Rubixx

Esuasive

MRI Software

As the soft market period was concluded before the introduction of the Act, YHG is able to provide interested parties with copies of the soft market test information pack and clarification questions as part of this Preliminary Market Engagement.

Please email procurement@yourhousinggroup.co.uk using the reference PRO0919 in your email to request copies.

This process does not form part of the formal tender procedure to follow and no supplier shall be disadvantaged by either taking part or not taking part in this process.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

12 May 2025

Contracting authority

Your Housing Group

- Public Procurement Organisation Number: PCBB-6493-RNBZ

130 Birchwood Boulevard

Warrington

WA3 7QH

United Kingdom

Contact name: Matthew Grice

Email: procurement@yourhousinggroup.co.uk

Website: <http://www.yourhousinggroup.co.uk>

Region: UKD61 - Warrington

Organisation type: Public authority - sub-central government