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Contract

Provision of Software Services: Housing Management

Cairn Housing Association

F03: Contract award notice

Notice identifier: 2023/S 000-011829

Procurement identifier (OCID): ocds-h6vhtk-0391dc

Published 25 April 2023, 1:45pm

Section I: Contracting authority

I.1) Name and addresses

Cairn Housing Association

Bellevue House, 22 Hopetoun Street

Edinburgh

EH7 4GH

Email

enquiries@cairnha.com

Telephone

+44 8009903405

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.cairnha.com>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA17262

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Other type

Housing Association

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Software Services: Housing Management

Reference number

CHG12/22-2

II.1.2) Main CPV code

- 48100000 - Industry specific software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

The services required and sought via this tender are: Housing Management System (tenancy, income management, property management, factoring): Web based: Cloud/SaaS: Integration with other Cairn systems: Reporting/ dashboard functionality: Improving Cairn workflows/processes: Single view of customer: Easier rent management: Improved property management: Comprehensive Tenancy Management: Simplified Factoring / Service management

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £360,000

II.2) Description

II.2.2) Additional CPV code(s)

- 48100000 - Industry specific software package

II.2.3) Place of performance

NUTS codes

- UKM75 - Edinburgh, City of

Main site or place of performance

Cairn Housing Group, 22 Hopetoun Street, Edinburgh, EH7 4GH

II.2.4) Description of the procurement

Single stage open tender, evaluation based on 30% lowest price / 70% highest quality.
Top four evaluation scorer invited to interview.

II.2.5) Award criteria

Quality criterion - Name: General overview / Weighting: 5%

Quality criterion - Name: Allocations / Weighting: 15%

Quality criterion - Name: Tenancy / Weighting: 15%

Quality criterion - Name: Rents / Weighting: 15%

Quality criterion - Name: Factoring / Property Management / Weighting: 5%

Quality criterion - Name: Pentland Community Enterprises / Weighting: 5%

Quality criterion - Name: Voids and Responsive Repairs / Weighting: 5%

Quality criterion - Name: Reporting / Weighting: 5%

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-035644](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 April 2023

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

HomeMaster

11 Whittle Court, Knowlhill

Milton Keynes

MK5 8FT

Telephone

+44 7539031051

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £360,000

Section VI. Complementary information

VI.3) Additional information

(SC Ref:730318)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sheriff Court

27 Chambers Street

Edinburgh

EH1 1LB

Country

United Kingdom