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Planning

Patch Management for IT Systems (CWC25058MW)

Wolverhampton City Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-011820

Procurement identifier (OCID): ocds-h6vhtk-04fa2e

Published 28 March 2025, 2:58pm

Scope

Reference

CWC25058MW

Description

Wolverhampton City Council (WCC) is conducting a Preliminary Market Engagement to establish the type of solution and functionality that is available for automated patch management and third party software updates for Client and Server devices.

Wolverhampton City Council currently use different products for patch management and vulnerability management. These are from Tenable, ManageEngine and Pulseway. We are seeking to review the market to ascertain what products are available that can possibly integrate with our existing Tenable.One vulnerability management solutions as well as providing a patch management solution across the estate for servers and client devices where possible. Products should ideally highlight what patches are required to be applied to address critical, high, and zero-day threats in a timely manner as well as allowing granularity to apply patches to individual systems as and when needed, in addition to easily managed routine patching cycles.

We are a primarily Microsoft for Client and Server devices with some Linux and Unix servers, as well as a few Mac clients.

Our client devices are all currently managed via Microsoft Intune and we have approx. 4500 laptops and desktops.

Our server estate is Hybrid split between on premise and Microsoft Azure. We have approx. 400 in total which is a mix of Virtual and Physical.

We have Cloud first strategy so any proposed solution should be Cloud based.

If you would like to participate in the Preliminary Market Engagement please complete and submit the questionnaire available on the Council's website Opportunities - www.wolverhamptontenders.com. The engagement period ends on Tuesday 22nd April 2025 at 12:00 pm (noon).

Contract dates (estimated)

- 1 July 2025 to 1 July 2029

- 4 years, 1 day

Main procurement category

Services

CPV classifications

- 48000000 - Software package and information systems

- 72222300 - Information technology services

Engagement

Engagement deadline

23 April 2025

Engagement process description

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Participation

Particular suitability

- Small and medium-sized enterprises (SME)

- Voluntary, community and social enterprises (VCSE)

Contracting authority

Wolverhampton City Council

- Public Procurement Organisation Number: PVBV-7568-LBLL

Civic Centre, St Peters Square

Wolverhampton

WV1 1RL

United Kingdom

Contact name: Mrs Sheena Douglas

Email: Sheena.Douglas@wolverhampton.gov.uk

Website: https://www.wolverhampton.gov.uk/

Region: UKG39 - Wolverhampton

Organisation type: Public authority - sub-central government