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Planning

## **Continuing Healthcare Service, Digital End to End Person Management System for NHS Devon Integrated Care Board**

NHS DEVON INTEGRATED CARE BOARD

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-011816

Procurement identifier (OCID): ocds-h6vhtk-04fa2b ([view related notices](#))

Published 28 March 2025, 2:53pm

### **Scope**

### **Reference**

C350249

### **Description**

This Preliminary Market Engagement notice is placed to inform the market of NHS Devon's Integrated Care Boards (ICBs) intention to commission a new digital system to support its All Age Continuing Care function. The new system is intended to:

- Replace two existing systems and to migrate onto one platform
- Support Case management of packages of Care
- Manage provider contracts and invoicing

- Provide a potential for eBrokerage.

The purpose of this notice is to provide a summary of the services to be procured, share the service specification and to obtain feedback that will help support an effective and cost-efficient quality service.

Please register your interest to access the supporting documentation and provide feedback by answering the Market Engagement Questionnaire against this project by 17:00 on 25/04/25

This exercise is being managed by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.

### **Total value (estimated)**

- £0 excluding VAT
- £0 including VAT

### **Contract dates (estimated)**

- 1 November 2025 to 31 October 2028
- Possible extension to 31 October 2030
- 5 years

### **Main procurement category**

Goods

### **CPV classifications**

- 48000000 - Software package and information systems

## Contract locations

- UKK4 - Devon

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## Engagement

### Engagement deadline

25 April 2025

### Engagement process description

The purpose of this Preliminary Market Engagement Notice is to provide a summary of the services to be procured, share the service specification and to obtain feedback that will help support a cost efficient and quality service.

Please register your interest to access the supporting documentation and provide feedback by answering the Market Engagement Questionnaire against this project by 17:00 on the 25th of April 2025.

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link:

<https://health-family.force.com/s/Welcome>

Once you have found the opportunity (via the search function, using the title or reference number), to gain full access to the relevant information and market engagement questionnaire, you will need to click on 'Register interest' - this will take you to the log-in page.

You will find the project titled; Devon ICB-CHC Digital E2E Person Management System (Reference C350249). The Supplier Documents folder contains the draft service specification and supporting documentation.

If you are not already registered on the system, you will need to do so before gaining full access to the documentation and to be able to submit your expression of interest using

the correspondence function within Atamis.

This event is an information gathering exercise rather than initiating a competitive procurement process; and therefore publication or response does not commit the ICBs or respondents to a future procurement, nor provide any process exemptions or preferential treatment to any parties expressing an interest.

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## **Participation**

### **Particular suitability**

Small and medium-sized enterprises (SME)

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### **Contracting authority**

#### **NHS DEVON INTEGRATED CARE BOARD**

- NHS Organisation Data Service: QJK
- Public Procurement Organisation Number: PRDC-6266-CBRR

Aperture House, Pynes Hill, Rydon Lane,

Exeter

EX2 5AZ

United Kingdom

Email: [scwcsu.clinical.procurement@nhs.net](mailto:scwcsu.clinical.procurement@nhs.net)

Region: UKK43 - Devon CC

Organisation type: Public authority - central government

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## Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

### **NHS SOUTH CENTRAL AND WEST COMMISSIONING SUPPORT UNIT**

Summary of their role in this procurement: This Preliminary Market Engagement exercise is being managed by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.

- NHS Organisation Data Service: 0DF
- Public Procurement Organisation Number: PXTZ-5316-XWPW

Omega House, 112 Southampton Road

Eastleigh

SO50 5PB

United Kingdom

Email: [scwcsu.clinical.procurement@nhs.net](mailto:scwcsu.clinical.procurement@nhs.net)

Website: <https://www.scwcsu.nhs.uk/>

Region: UKJ35 - South Hampshire

## Contact organisation

Contact [NHS SOUTH CENTRAL AND WEST COMMISSIONING SUPPORT UNIT](#) for any enquiries.