

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/011816-2023>

Contract

National Framework Agreement for Teleradiology, Telepathology and Telemedicine Services

Countess of Chester Hospital NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2023/S 000-011816

Procurement identifier (OCID): ocids-h6vhtk-02ce04

Published 25 April 2023, 1:15pm

Section I: Contracting authority

I.1) Name and addresses

Countess of Chester Hospital NHS Foundation Trust

Liverpool Road

Chester

CH2 1UL

Email

info@coch-cps.co.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.coch.nhs.uk

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

National Framework Agreement for Teleradiology, Telepathology and Telemedicine Services

Reference number

F/083/TSS/21/AB

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

While the demand on radiology services is increasing with the quantity of scans and required reports going up, the number of radiologists is decreasing resulting in backlogs and pressure on existing staff. Teleradiology offers trusts an alternative to manage routine, urgent or specialist workload, and supports with the reduction of backlogs in care.

Teleradiology is the transmission of patients' radiological images between different locations for the production of a primary report, expert second opinion or clinical review. Telepathology is the electronic transmission of pathological images, usually derived from microscopes, from one location to another, for the purpose of interpretation and diagnosis. The different locations can be within the same organisation or in different organisations, within the same country or across international boundaries.

Other areas of telemedicine are also now being explored, including but not limited to telepathology, telemicrobiology and teledermatology. The scope of this agreement will include these and other specialties of telemedicine to allow for expansion into new services during the term of the agreement, to help support the NHS with elective recovery.

Radiology workflow management systems are designed to improve productivity and efficiency in radiology departments. As business intelligence systems they allow precise forecasting of reporting capacity, enabling optimisation of departmental rotas and highlight areas for strategic recruitment based on supply and demand. These systems can reduce the costs of outsourcing and support radiology departments to operate as efficiently as

possible.

Proposed Framework:

The Countess of Chester Hospital NHS Foundation Trust, through its Commercial Procurement Services, wishes to award a national framework agreement with three Lots:

Lot 1 – Teleradiology and Telemedicine Services

Lot 2 – Telepathology Services

Lot 3 – Radiology Workflow Management Systems

Tenders may be submitted for one or more Lots.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £100,000,000

II.2) Description

II.2.1) Title

Teleradiology and Telemedicine Services

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85100000 - Health services
- 85110000 - Hospital and related services
- 85120000 - Medical practice and related services
- 85150000 - Medical imaging services

II.2.3) Place of performance

NUTS codes

- IM - Isle of Man
- UK - United Kingdom

II.2.4) Description of the procurement

Lot 1 concerns the provision of teleradiology and other telemedicine services.

II.2.5) Award criteria

Quality criterion - Name: Commercial / Weighting: 20

Cost criterion - Name: Quality criterion - Teleradiology Services / Weighting: 25

Cost criterion - Name: Quality criterion - Implementation and Transition / Weighting: 15

Cost criterion - Name: Quality criterion - Service and Data Management / Weighting: 15

Cost criterion - Name: Quality criterion - Clinical and Corporate Governance / Weighting: 15

Cost criterion - Name: Social Value / Weighting: 10

II.2.11) Information about options

Options: Yes

Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12 months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Telepathology Services

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85110000 - Hospital and related services
- 85111800 - Pathology services
- 85150000 - Medical imaging services

II.2.3) Place of performance

NUTS codes

- IM - Isle of Man
- UK - United Kingdom

II.2.4) Description of the procurement

Lot 2 concerns the provision of Telepathology Services.

II.2.5) Award criteria

Quality criterion - Name: Commercial / Weighting: 20

Cost criterion - Name: Quality criterion - Telepathology Services / Weighting: 25

Cost criterion - Name: Quality criterion - Implementation and Transition / Weighting: 15

Cost criterion - Name: Quality criterion - Service and Data Management / Weighting: 15

Cost criterion - Name: Quality criterion - Clinical and Corporate Governance / Weighting: 15

Cost criterion - Name: Social Value / Weighting: 10

II.2.11) Information about options

Options: Yes

Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12 months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Radiology Workflow Management Systems

Lot No

3

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- GG - Guernsey
- IM - Isle of Man
- JE - Jersey
- UK - United Kingdom

II.2.4) Description of the procurement

Lot 3 concerns the provision of Radiology Workflow Management Systems, including all associated service, maintenance and support.

II.2.5) Award criteria

Quality criterion - Name: Commercial / Weighting: 20

Cost criterion - Name: Quality criterion - Radiology Workflow Management System / Weighting: 30

Cost criterion - Name: Quality criterion - Reporting Analysis and Audit / Weighting: 20

Cost criterion - Name: Quality criterion - Training and Support / Weighting: 20

Cost criterion - Name: Social Value / Weighting: 10

II.2.11) Information about options

Options: Yes

Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12 months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-004528](#)

Section V. Award of contract

Contract No

18

Lot No

1

Title

National Framework Agreement for Teleradiology, Telepathology and Telemedicine Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 April 2023

V.2.2) Information about tenders

Number of tenders received: 15

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Medica Reporting Ltd

6th Floor, One Priory Square

Hastings

TN34 1EA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section V. Award of contract

Contract No

19

Lot No

2

Title

National Framework Agreement for Teleradiology, Telepathology and Telemedicine Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 April 2023

V.2.2) Information about tenders

Number of tenders received: 15

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Medica Reporting Ltd

6th Floor, One Priory Square

Hastings

TN34 1EA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section VI. Complementary information

VI.3) Additional information

Further award notices may be published for this framework agreement.

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Countess of Chester Hospital NHS Foundation Trust

Chester

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Countess of Chester Hospital NHS Foundation Trust

Chester

Country

United Kingdom