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Tender

Microsoft Dynamics Fundraising and Engagement System Implementation

The Prince's Trust

F02: Contract notice

Notice identifier: 2024/S 000-011799

Procurement identifier (OCID): ocds-h6vhtk-045174

Published 11 April 2024, 1:57pm

Section I: Contracting authority

I.1) Name and addresses

The Prince's Trust

Prince's Trust House, 9 Eldon Street

London

EC2M 7LS

Email

david.washbrook@princes-trust.org.uk

Telephone

+44 800842842

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

www.princes-trust.org.uk

Buyer's address

www.princes-trust.org.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://suppliers.multiquote.com>

Additional information can be obtained from another address:

The Prince's Trust

Prince's Trust House, 9 Eldon Street

London

EC2M 7LS

Email

david.washbrook@princes-trust.org.uk

Telephone

+44 800842842

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

www.princes-trust.org.uk

Buyer's address

www.princes-trust.org.uk

Tenders or requests to participate must be submitted electronically via

<https://suppliers.multiquote.com>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Microsoft Dynamics Fundraising and Engagement System Implementation

Reference number

CA13910 -

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Prince's Trust is seeking an implementation partner that has significant experience working in the UK charity/not-for-profit sector, with a proven track record of successful implementation of Microsoft Dynamics solutions on time and on budget.

II.1.5) Estimated total value

Value excluding VAT: £800,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72212445 - Customer Relation Management software development services
- 48445000 - Customer Relation Management software package

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom
- UKI - London

Main site or place of performance

London

II.2.4) Description of the procurement

The Prince's Trust is planning to embark upon a Fundraising CRM Transformation Project to move from Raiser's Edge 7 to Microsoft Dynamics (using the Fundraising & Engagement Accelerator provided by Microsoft Cloud for Nonprofit) to support delivery against our Fundraising Strategy to grow our income and help more young people to succeed and lay the foundations of an enterprise solution to build upon in the future. We are looking to work with an implementation partner that has significant experience working in the UK charity/not-for-profit sector, with a proven track record of successful implementation of Microsoft Dynamics solutions on time and on budget.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £800,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

No

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5

Maximum number: 99

Objective criteria for choosing the limited number of candidates:

We wish to pre-qualify bidders on this tender

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

Accelerated procedure

Justification:

Timescales dictate a 21 day PQQ and ITT period

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

2 May 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Not a publicly funded contract

VI.4) Procedures for review

VI.4.1) Review body

The Prince's Trust

Beehive Mill, Jersey Street

Manchester

M4 6JG

Email

graham.proudfoot@princes-trust.co.uk

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

The Prince's Trust

Beehive Mill, Jersey Street

Manchester

M4 6JG

Email

graham.proudfoot@princes-trust.co.uk

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

The Prince's Trust

Beehive Mill, Jersey Street

Manchester

M4 6JG

Email

graham.proudfoot@princes-trust.co.uk

Country

United Kingdom