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Contract

## **Orion Contract Support for NIECR**

Business Services Organisation I T S

F03: Contract award notice

Notice identifier: 2022/S 000-011791

Procurement identifier (OCID): ocds-h6vhtk-0334ac

Published 6 May 2022, 10:13am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Business Services Organisation I T S

BELFAST

#### **Contact**

Catherine Fegan

#### **Email**

[cathy.fegan@hscni.net](mailto:cathy.fegan@hscni.net)

#### **Telephone**

+44 2895362561

#### **Country**

United Kingdom

#### **Region code**

UKN06 - Belfast

**Internet address(es)**

Main address

[www.hscbusiness.hscni.net](http://www.hscbusiness.hscni.net)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Orion Contract Support for NIECR

Reference number

STA10200

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Since its inception in 2013, NIECR has become a critical system for Healthcare staff across Northern Ireland providing key, up-to-date patient information. NIECR is a web based portal that sits on top of a large range of current HSC information and clinical systems to give Health and Social Care professionals a single consolidated view of a patient's key medical information.

NIECR is a critical front line system providing a clinical interface for over 30,000 active users. The number of users continues to steadily increase from across all Secondary Care Trusts, Ambulance Service, Primary Care (including GP Out of Hours), community and the independent sector. Many of the users are front line users who depend on NIECR to inform clinical decision making especially in emergency situations when essential medical background information would not be available and a patient could be at risk if for example a medication is prescribed without knowing the contraindications.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £8,500,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

#### **II.2.4) Description of the procurement**

Since its inception in 2013, NIECR has become a critical system for Healthcare staff across Northern Ireland providing key, up-to-date patient information. NIECR is a web based portal that sits on top of a large range of current HSC information and clinical systems to give Health and Social Care professionals a single consolidated view of a patient's key medical information.

NIECR is a critical front line system providing a clinical interface for over 30,000 active users. The number of users continues to steadily increase from across all Secondary Care Trusts, Ambulance Service, Primary Care (including GP Out of Hours), community and the independent sector. Many of the users are front line users who depend on NIECR to inform clinical decision making especially in emergency situations when essential medical background information would not be available and a patient could be at risk if for example a medication is prescribed without knowing the contraindications.

Patient Portal as a module of NIECR provides a clinical view from within NIECR and a patient facing view via a web application. The patient portal is available to patients from all

clinical specialties who are using NIECR. The Patient Portal will continue to require support and development by Orion Health as the user base expands

Orion Health own Intellectual Property rights to NIECR and therefore no other supplier would have rights to amend the software in order to provide support or new developments. In addition to the IP rights being held by the supplier, BSO would not have the skills or resources required to support the significant workload necessary to maintain the range and various individual elements of the NIECR services. This provides justification why a direct award contract is required and other options rejected.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - protection of exclusive rights, including intellectual property rights

Explanation:

NIECR is a critical front line system providing a clinical interface for over 30,000 active users. The number of users continues to steadily increase from across all Secondary Care Trusts, Ambulance Service, Primary Care (including GP Out of Hours), community and the independent sector. Many of the users are front line users who depend on NIECR to inform clinical decision making especially in emergency situations when essential medical background information would not be available and a patient could be at risk if for example a medication is prescribed without knowing the contraindications.

There is also a requirement to replace existing NIECR interfaces for the new HSC ICT programmes i.e. DIS, NIPACs, LIMS etc. to maintain up-to-date information within NIECR.

Patient Portal as a module of NIECR provides a clinical view from within NIECR and a patient facing view via a web application. The patient portal is available to patients from all clinical specialties who are using NIECR. The Patient Portal will continue to require support and development by Orion Health as the user base expands

Orion Health own Intellectual Property rights to NIECR and therefore no other supplier would have rights to amend the software in order to provide support or new developments. In addition to the IP rights being held by the supplier, BSO would not have the skills or resources required to support the significant workload necessary to maintain the range and various individual elements of the NIECR services.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

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## Section V. Award of contract

**Contract No**

STA10200

**Title**

Orion Contract Support for NIECR

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

6 May 2022

**V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Orion Health

London

EC2M 7PP

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £8,500,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Business Services Organisation

2 Franklin Street

Belfast

BT2 8DQ

Country

United Kingdom