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Contract

Ticket Office Machines (TOMS) & Mobile Ticket Issuing System (MTIS)

Transpennine Trains Limited

F06: Contract award notice – utilities

Notice identifier: 2025/S 000-011786

Procurement identifier (OCID): ocds-h6vhtk-045540

Published 28 March 2025, 2:05pm

Section I: Contracting entity

I.1) Name and addresses

Transpennine Trains Limited

Bridgewater House, 58-60 Whitworth Street

Manchester

M26 1UQ

Contact

Dave Taylor

Email

dave.taylor@tpexpress.co.uk

Telephone

+44 7974375155

Country

United Kingdom

Region code

UKD33 - Manchester

Internet address(es)

Main address

<https://www.tpexpress.co.uk>

I.6) Main activity

Railway services

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Ticket Office Machines (TOMS) & Mobile Ticket Issuing System (MTIS)

Reference number

TPT/TOMS & MTIS/SI24-25

II.1.2) Main CPV code

- 30144200 - Ticket-issuing machines

II.1.3) Type of contract

Supplies

II.1.4) Short description

The provision of both Ticket Office Machines (TOMS) & Mobile Ticket Issuing System (MTIS)

at TransPennine Trains managed stations and trains.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Lot 1 (TOMs & MTIS) – Fully Managed Service

Lot No

1

II.2.2) Additional CPV code(s)

- 30123100 - Ticket-validation machines
- 34980000 - Transport tickets
- 42991230 - Ticket printers
- 50316000 - Maintenance and repair of ticket-issuing machinery

II.2.3) Place of performance

NUTS codes

- UKD33 - Manchester

Main site or place of performance

Manchester

II.2.4) Description of the procurement

The procurement is for the provision of Software licenses with maintenance and support on all current MTIS and TOMS equipment.

II.2.5) Award criteria

Quality criterion - Name: Presentation and demonstration / Weighting: 29

Quality criterion - Name: Solution / Weighting: 19

Quality criterion - Name: Programme Plan / Weighting: 4

Quality criterion - Name: Sustainability & Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 38

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

There was no award under Lot 1 of the procurement

II.2) Description

II.2.1) Title

Lot 2 (TOMs & MTIS) – Full supply and support of software solution and mixture of hardware support only & hardware supply & support.

Lot No

2

II.2.2) Additional CPV code(s)

- 30123100 - Ticket-validation machines
- 30144200 - Ticket-issuing machines
- 34980000 - Transport tickets
- 42991230 - Ticket printers

- 50316000 - Maintenance and repair of ticket-issuing machinery
- 50317000 - Maintenance and repair of ticket-validation machinery

II.2.3) Place of performance

NUTS codes

- UKD33 - Manchester

Main site or place of performance

Manchester

II.2.4) Description of the procurement

The procurement for full supply and support of software solution, mixture of hardware support only & hardware supply & support for MTIS and TOMS systems.

II.2.5) Award criteria

Quality criterion - Name: Presentation and demonstration / Weighting: 29

Quality criterion - Name: Solution / Weighting: 19

Quality criterion - Name: Programme Plan / Weighting: 4

Quality criterion - Name: Sustainability & Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 38

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-013515](#)

Section V. Award of contract

Lot No

2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 February 2025

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

THE TICKET KEEPER LTD

Orchard Hey Rye Lane, Otford, Sevenoaks

Kent

TN14 5JF

Country

United Kingdom

NUTS code

- UKD33 - Manchester

National registration number

08779935

The contractor is an SME

Yes

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=937378205> GO

Reference: GO-2025328-PRO-29949315

VI.4) Procedures for review

VI.4.1) Review body

TransPennine Trains Limited

Bridgewater House,, 58-60 Whitworth Street

Manchester

M1 6LT

Country

United Kingdom