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Contract

Arboricultural Framework

Bedford Borough Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-011782

Procurement identifier (OCID): ocds-h6vhtk-05a8a5 ([view related notices](#))

Published 10 February 2026, 11:51am

Scope

Reference

BBC EN 03993

Description

This contract opportunity relates to supplying Bedford Borough Council (the Client) with a comprehensive range of arboricultural services.

Typically, this will be for trees associated with the Council's Clean, Safe and Green Services which is responsible for managing trees in the Borough's highways, parks and amenity open spaces, equating to approximately 30,000 trees.

Commercial tool

Establishes a framework

Lot 1. Emergency (out of normal working hours) service

Description

Lot 1 - Emergency (out of normal working hours) service

Lot 2. Tree Maintenance Service

Description

Lot 2: Tree Maintenance Service

Lot 3. Tree Planting and establishment service

Description

Lot 3: Tree Planting and establishment service

Framework

Maximum percentage fee charged to suppliers

0%

Framework operation description

The Framework consists of 3 LOTs; Emergency Out of Hours Service, General Tree Maintenance Service & Tree Planting & establishment.

The Authority can either direct award to the highest ranked bidder of each LOT or run a further competition.

LOT 1 - 3 Suppliers appointed

1) Glendale Countryside Ltd

2) Simply Tree Services

3) Gristwood and Toms Ltd

LOT 2 - 2 Suppliers appointed

1) Eden Tree Specialists Ltd

2) Glendale Countryside Ltd

LOT 3 - 3 Supplier appointed

1) Gristwood and Toms Ltd

2) Simply Tree Services

3) Glendale Countryside Ltd

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

Establishing party only

Contract 1. Lot 1. Emergency (out of normal working hours) service

Lots

Lot 1. Emergency (out of normal working hours) service

Supplier

- GLENDALE COUNTRYSIDE LIMITED

Contract value

- £50,634 excluding VAT
- £60,760.80 including VAT

Framework lot values may be shared with other lots

Below the relevant threshold

Date signed

14 January 2026

Contract dates

- 12 March 2026 to 11 March 2030
- Possible extension to 11 March 2031
- 5 years

Description of possible extension:

12 months

Main procurement category

Services

CPV classifications

- 77211300 - Tree-clearing services
- 77211400 - Tree-cutting services
- 77211500 - Tree-maintenance services
- 77211600 - Tree seeding

Contract locations

- UKH - East of England

Key performance indicators

Name	Description
Work Response Times	Emergency call-outs to be attended to within 90 minutes of receiving the call-out. Emergency call-outs answered within 5 minutes of first point of contact Details of all attended emergency call-outs, including time on site, number of operatives, complete or incomplete items, before & after photos
Invoice Management	Ensure prompt invoicing for all completed call-outs 30 days from completion
Health and Safety	Provide self audited information to ensure that all site health and safety requirements are met such as the use of PPE, relevant signage and completion of site specific risk assessment on application to invoice

Signed contract documents

[Contract Terms - BBC - Glendale Countryside - LOT 1 Final v2.docx \(Redacted\).pdf](#)

Signed contract with redacted phone numbers and emails.

Contract 2. Lot 2. Tree Maintenance Service

Lots

Lot 2. Tree Maintenance Service

Supplier

- EDEN TREE SPECIALISTS LTD

Contract value

- £950,180 excluding VAT
- £1,140,216 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

Date signed

9 February 2026

Contract dates

- 12 March 2026 to 11 March 2030
- Possible extension to 11 March 2031
- 5 years

Description of possible extension:

One extension of 12 months

Main procurement category

Services

CPV classifications

- 77211300 - Tree-clearing services
- 77211400 - Tree-cutting services

- 77211500 - Tree-maintenance services
- 77211600 - Tree seeding

Contract locations

- UKH - East of England

Key performance indicators

Name	Description
Work Order Scheduling	After works orders are issued, provide the client with a weekly programme for forthcoming works at the end of each preceding week
Work Response Times	Details of uncompleted or incomplete individual works and schedules of works beyond the specified time limit for each item schedule of works. To be provided on a weekly basis.
Invoice Management	Ensure prompt invoicing for all completed work schedules 30 days from completion
Work Quality	Provide the client with self audited information at least twice a month to ensure completed works meet the requirements of the work specification and quality to BS3998:2010 (and subsequent ammendments). Random inspections may be carried out.
Health & Safety	Provide the client with self audited information at lease twice a month to ensure that all site health and safety requirements are met such as use of PPE, signage and traffic management. Random inspections may be carried out.

Signed contract documents

[Contract Terms - BBC - Eden Tree Specialists - LOT 2 Final v2 \(Redacted\).pdf](#)

Signed contract with redacted phone numbers and emails.

Contract 3. Lot 3. Tree Planting and establishment service

Lots

Lot 3. Tree Planting and establishment service

Supplier

- GRISTWOOD AND TOMS LIMITED

Contract value

- £542,683.83 excluding VAT
- £651,220.59 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

Date signed

9 February 2026

Contract dates

- 12 March 2026 to 11 March 2030
- Possible extension to 11 March 2031
- 5 years

Description of possible extension:

One period of 12 months

Main procurement category

Services

CPV classifications

- 77211300 - Tree-clearing services
- 77211400 - Tree-cutting services
- 77211500 - Tree-maintenance services
- 77211600 - Tree seeding

Contract locations

- UKH - East of England

Key performance indicators

Name	Description
Work Order Scheduling	Provide the Client with a weekly programme for forthcoming works at the end of each preceding week
Work Response Times	Provide the Client email confirmation of all completed works to include work schedule reference including the date of completion on a weekly basis.
Invoice Management	Ensure prompt invoicing for all completed call-outs 30 days from completion

Name	Description
Work Quality	Provide self audited information at least twice a month to ensure completed works meet the requirements of the Client's work specification and quality to BS8545:2014 (and subsequent ammendments). Random inspections may be carried out.
Health & Safety	Provide self audited information at least twice a month to ensure that all site health and safety requirements are met such as use of PPE, signage, traffic management and completion of site specific risk assessments. Random inspections may be carried out.

Signed contract documents

[Contract Terms - BBC - Gristwood and Toms - LOT 3 Final v2 \(Redacted\).pdf](#)

Signed contract with phone numbers and emails redacted.

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Suppliers

EDEN TREE SPECIALISTS LTD

- Companies House: 10441870
- Public Procurement Organisation Number: PXJL-6662-BRPV

9 Goldington Road

Bedford

MK40 3JY

United Kingdom

Email: info@edentreespecialists.co.uk

Website: <http://www.edentreespecialists.co.uk>

Region: UKH24 - Bedford

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 2. Lot 2. Tree Maintenance Service

GLENDALE COUNTRYSIDE LIMITED

- Companies House: 02121098
- Public Procurement Organisation Number: PHDB-1755-BJLL

The Stables Duxbury Park

Chorley

PR7 4AT

United Kingdom

Email: busdev@glendale-services.co.uk

Website: <http://www.glendale-services.co.uk>

Region: UKD47 - Chorley and West Lancashire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Lot 1. Emergency (out of normal working hours) service

GRISTWOOD AND TOMS LIMITED

- Companies House: 02665293
- Public Procurement Organisation Number: PTXX-3967-NVGQ

Nursery Court

Windlesham

GU20 6LQ

United Kingdom

Email: Tenders@gristwoodandtoms.co.uk

Website: <http://www.gristwoodandtoms.co.uk>

Region: UKJ25 - West Surrey

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 3. Lot 3. Tree Planting and establishment service

Contracting authority

Bedford Borough Council

- Public Procurement Organisation Number: PLCV-4616-VTHL

Borough Hall, Cauldwell Street

Bedford

MK42 9AP

United Kingdom

Email: leon.clancy@bedford.gov.uk

Region: UKH24 - Bedford

Organisation type: Public authority - sub-central government