This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/011765-2022">https://www.find-tender.service.gov.uk/Notice/011765-2022</a>

Tender

# V&A Redesign: Designing Services and Experiences

Victoria and Albert Museum

F02: Contract notice

Notice identifier: 2022/S 000-011765

Procurement identifier (OCID): ocds-h6vhtk-033492

Published 5 May 2022, 7:05pm

# **Section I: Contracting authority**

### I.1) Name and addresses

Victoria and Albert Museum

Cromwell Road, South Kensington

London

SW7 2RL

#### **Email**

procurement@vam.ac.uk

#### **Telephone**

+44 2079422229

### Country

**United Kingdom** 

#### **NUTS** code

UKI3 - Inner London - West

Internet address(es)

Main address

https://www.vam.ac.uk/

### I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://www.delta-esourcing.com/tenders/UK-UK-London:-Project-design-services-other-than-for-construction-work./5W8C7M2Y5Q

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://www.delta-esourcing.com/tenders/UK-title/5W8C7M2Y5Q

Tenders or requests to participate must be submitted to the above-mentioned address

# I.4) Type of the contracting authority

Body governed by public law

# I.5) Main activity

Recreation, culture and religion

# **Section II: Object**

# II.1) Scope of the procurement

II.1.1) Title

V&A Redesign: Designing Services and Experiences

Reference number

VA/CON/12/22

#### II.1.2) Main CPV code

79421200 - Project-design services other than for construction work

#### II.1.3) Type of contract

Services

### II.1.4) Short description

The V&A is looking to partner with a design agency, for a period of up to three years, to collaborate with us on designing and delivering targeted transformation projects within the V&A Redesign programme. This partnership will begin with the simultaneous delivery of three projects with delivery milestones in 2022, with the possibility of future projects within the three-year period. This partner must be both imaginative and practical, with experience in developing creative propositions that entice and engage new audiences and designing robust services that enable those propositions to be realised.

#### II.1.5) Estimated total value

Value excluding VAT: £150,000

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

• UKI - London

Main site or place of performance

#### LONDON

#### II.2.4) Description of the procurement

We are looking to partner with a design agency (with experience across service, product and experience design), to collaborate with us on designing and delivering targeted transformation projects within the V&A Redesign programme. This partnership will begin with the simultaneous delivery of three projects with delivery milestones in 2022, with the possibility of future projects within the contract period.

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 July 2022

End date

30 April 2026

This contract is subject to renewal

No

#### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: Yes

Description of options

The contract includes the option to purchase services for additional service design projects throughout the contract term

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

#### II.2.14) Additional information

To respond to this opportunity please click here: <a href="https://www.delta-esourcing.com/respond/5W8C7M2Y5Q">https://www.delta-esourcing.com/respond/5W8C7M2Y5Q</a>

# Section III. Legal, economic, financial and technical information

# III.1) Conditions for participation

#### III.1.2) Economic and financial standing

List and brief description of selection criteria

Selection criteria as stated in the procurement documents. Please note that to be eligible for this contract you must be able to demonstrate an annual turnover of £300,000 for the lead bidder.

### III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

### Section IV. Procedure

### **IV.1) Description**

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

# IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 June 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

### IV.2.7) Conditions for opening of tenders

Date

6 June 2022

Local time

12:30pm

Place

Electronically

# **Section VI. Complementary information**

# VI.1) Information about recurrence

This is a recurrent procurement: No

### VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

https://www.delta-esourcing.com/tenders/UK-UK-London:-Project-design-services-other-than-for-construction-work./5W8C7M2Y5Q

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GO Reference: GO-202255-PRO-20084420

### VI.4) Procedures for review

#### VI.4.1) Review body

Victoria and Albert Museum

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Kensington

SW7 2RL

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+44 2079422229

Country

United Kingdom